

State of Florida



FILED FEB 10, 2016
DOCUMENT NO. 00787-16
FPSC - COMMISSION CLERK

Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

RECEIVED-FPSC
2016 FEB 10 AM 10:09
COMMISSION CLERK

DATE: February 10, 2016
TO: Lee Eng Tan, Senior Attorney, Office of the General Counsel *TLW*
FROM: Melinda H. Watts, Engineering Specialist III, Division of Engineering *MHW*
RE: Confidentiality of Certain Information in DOCKET NO: 150199-WU
DOCUMENT NO: 00752-16

DESCRIPTION: Raintree Waterworks, Inc. - (CONFIDENTIAL) Portions of customer service complaint records filed in response to No. 12 of staff's first data request.

Pursuant to Section 367.156(3) of the Florida Statutes, and Rule 25-22.006, Florida Administrative Code, Raintree Waterworks, Inc. (Raintree) requests confidential classification of certain information on Document No. 00752-16.

Staff reviewed Raintree's confidentiality request. Document No. 00752-16 contains customer names, account numbers and telephone numbers which are treated by Raintree as private and confidential and are not subject to public disclosure. The disclosure of this information would harm the privacy interests of the customers and would harm Raintree's business interests. In staff's opinion, the request meets the criteria for confidentiality set forth in Section 367.156(3), Florida Statutes. Therefore, staff recommends that the request for confidentiality of certain information in the context in which it is presented in Document No. 00752-16 be approved.



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-M-E-M-O-R-A-N-D-U-M-

DATE: February 9, 2016

TO: Division of Engineering, Office of Primary Responsibility

FROM: OFFICE OF COMMISSION CLERK

RE: CONFIDENTIALITY OF CERTAIN INFORMATION
 DOCKET NO(s): 150199-WU DOCUMENT NO(s): 00752-16
 DESCRIPTION: Raintree (Rendell) - (CONFIDENTIAL) Response to staff's first data request No. 12 concerning customer service complaints.
 SOURCE: Raintree Waterworks, Inc.

The above confidential material was filed with a request of confidential treatment. Please complete the following form by checking all applicable information and forward it to the attorney assigned to the docket, along with a brief memorandum supporting your recommendation.

- The document(s) is (are), in fact, what the utility asserts it (them) to be.
- The utility has provided enough details to perform a reasoned analysis of its request.
- The material has been received incident to an inquiry.
- The material is confidential business information because it includes:
 - (a) Trade secrets;
 - (b) Internal auditing controls and reports of internal auditors;
 - (c) Security measures, systems, or procedures;
 - (d) Information concerning bids or other contractual data, the disclosure of which would impair the efforts of the public utility or its affiliates to contract for goods or services on favorable terms;
 - (e) Information relating to competitive interests, the disclosure of which would impair the competitive business of the provider of information;
 - (f) Employee personnel information unrelated to compensation, duties, qualifications, or responsibilities;
- The material appears to be confidential in nature and harm to the company or its ratepayers will result from public disclosure.
- The material appears not to be confidential in nature.
- The material is a periodic or recurring filing and each filing contains confidential information.

This response was prepared by *Melinda Winters* on February 9, 2016 copy of which has been sent to the Office of Commission Clerk and the Office of General Counsel.