

February 13, 2016

Commission Clerk, Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-0850

RECEIVED-FPSC  
2016 FEB 18 AM 10:56  
COMMISSION  
CLERK

Docket # **150230**

Greetings!

I am contacting you in reference to our home being able to obtain a piped in water supply.

We have lived in Myrtle Lake Hills Subdivision in Seminole County for over 21 years. During this time, we have had to endure the problems of well water and septic tank service. Our well has been struck by lightening on three different occasions, causing new well pumps to be purchased and installed. The well has had to be completely rewired from the house to the pump house.

In addition to these unexpected expenses, we have windows with calcium deposits on them that we are unable to get clean. We have the exterior of the house with stains from the well water. We have to buy bottled water for drinking for fear that the well water could cause health issues.

One of our biggest concerns is the lack of fire hydrants in the area. My husband is a retired firefighter (44 years of local service). His knowledge of fire protection is expansive. The possibility of a home in the area surviving a house fire is very slight. The Fire Department would be required to respond with a water tanker truck since the closest hydrant to the entrance of Myrtle Lake Hills is approximately 1000 feet. And that is just to the entrance. The homes at the back of the neighborhood are much further away.

We moved here with the knowledge of wells and septic tanks. We have has septic tank problems as well. We had to put in a new drain field a few years ago, and there were issues as to the placement of the drain field because wells were close. Having piped in water will ensure, also, that there are less problems with septic tanks.

The mentioned problems were not a huge issue to us over 20 years ago. But, being senior citizens now, these problems are a great concern to us. There is a greater chance that we will face health problems as well as financial burdens. Having piped in water would be a major relief to us. I don't look forward to our next hurricane with the possibility of losing power again for days – which means NO WATER for days.

In closing, I urge you to allow Myrtle Lake Hills to be able to obtain piped in water. It will be the best interest of everyone that calls this neighborhood HOME.

My husband and I are always available to contact if you have any questions.  
Thank you for your time and consideration.

Gratefully,

A handwritten signature in blue ink, appearing to read "Diana Whitaker". The signature is written in a cursive style with a large initial "D".

James and Diana Whitaker  
1611 Highland Drive  
Myrtle Lake Hills Subdivision  
Seminole County  
Longwood, Florida 32750