

**Ashley Quick**

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**From:** Ruth McHargue  
**Sent:** Thursday, March 31, 2016 2:01 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 160021

Customer correspondence

-----Original Message-----

From: Consumer Contact  
Sent: Thursday, March 31, 2016 11:54 AM  
To: Ruth McHargue  
Subject: To CLK Docket 160021

Copy on file, see 1209033C. DHood

-----Original Message-----

From: [consumerComplaint@psc.state.fl.us](mailto:consumerComplaint@psc.state.fl.us) [<mailto:consumerComplaint@psc.state.fl.us>]  
Sent: Wednesday, March 30, 2016 10:02 AM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 120201

**CUSTOMER INFORMATION**

Name: richard streim  
Telephone: (516) 835-2234  
Email: [rstreim@aol.com](mailto:rstreim@aol.com)  
Address: 460 west dilido drive miami beach FL 33139

**BUSINESS INFORMATION**

Business Account Name: esther steiner  
Account Number: 67016-61438  
Address: 460 west dilido drive miami beach FL 33139

**COMPLAINT INFORMATION**

Complaint: Other Complaint against Florida Power & Light Company

Details:

The FPL has been running TV ads stating that their rates have been lowered and the electric costs less than other places  
The FPL has a rate increase over 20% pending now Why are they allowed to mislead the public without stating they have the increase pending?

This is misleading and really false.

thank you