

**Ashley Quick**

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**From:** Janet Brunson  
**Sent:** Tuesday, April 05, 2016 3:39 PM  
**To:** Consumer Correspondence  
**Subject:** FW: To CLK Docket 160021-EI

Please file this in the consumer correspondence part of the docket.

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**From:** Bev DeMello  
**Sent:** Friday, April 01, 2016 3:38 PM  
**To:** '1kewldude@gmail.com'  
**Cc:** Janet Brunson  
**Subject:** RE: To CLK Docket 160021-EI

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your concerns, your correspondence is included in the file for Docket No.160021-EI.

PSC customer service hearings are scheduled in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello  
Assistant Director

cc: Office of Commission Clerk

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**From:** Consumer Contact  
**Sent:** Friday, April 01, 2016 2:58 PM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 160021-EI

Copy on file, see 1209136C. DHood

**From:** Randy [<mailto:1kewldude@gmail.com>]

**Sent:** Friday, April 01, 2016 2:45 PM

**To:** Consumer Contact

**Subject:** more proof the PSC is just the bitch of the utility companies

<http://www.tampabay.com/news/business/energy/critics-say-pscs-rushed-hearings-favor-fpl-in-its-big-rate-hike-request/2271550>

every one of you should be fired