CORRESPONDENCE APR 06, 2016 DOCUMENT NO. 01811-16

Ashley Quick

From:Angela Charles on behalf of Records ClerkSent:Wednesday, April 06, 2016 10:58 AMTo:'Roger Conant'; w4mawCc:aquarina@utilities.email; Donald SchwinnSubject:RE: Repair

Good morning Mr. Conant,

We will be placing your comments below in consumer correspondence in Docket No. 150010-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Angela M. Charles Commission Deputy Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee FL 32399-0850 850-413-6826

From: <u>rrconant@gmail.com</u> [<u>mailto:rrconant@gmail.com</u>] On Behalf Of Roger Conant
Sent: Wednesday, April 06, 2016 10:48 AM
To: w4maw
Cc: <u>aquarina@utilities.email</u>; Donald Schwinn; Records Clerk
Subject: Re: Repair

Engineer Don Schwinn has complained to the Public Service Commission about their failure to do anything. (Docket number 150010-WS) He estimates that the leak, which is growing in size, is losing water at the rate of 60,000 gallons a month.

Ingrid has spoken to workmen who were here on Monday repairing the road where it was torn up to fix the other leak. They said that although they were working for Aquarina Utilities and although they had the skill and equipment to fix the leak, they were not authorized to proceed with the repair.

I really don't know what to do next.

As a reminder, I attach pictures of the leak. These pictures were taken last week. It's quite a bit bigger now.





Roger

Roger R. Conant My new telephone number is 1-321-317-7104

On Wed, Apr 6, 2016 at 9:29 AM, w4maw <<u>w4maw@bellsouth.net</u>> wrote: So I guess nothing yet?

Sherry

Sent via the Samsung GALAXY S®4, an AT&T 4G LTE smartphone