

**Ashley Quick**

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**From:** Office of Commissioner Brown  
**Sent:** Thursday, April 07, 2016 7:59 AM  
**To:** Commissioner Correspondence  
**Subject:** FW: Comments submitted for Docket #160021-EI

Please place the e-mail below in docket correspondence, consumers and their representatives in Docket No. 160021.

Thank you,

-----Original Message-----

From: Hope Morgan [<mailto:hopemorgan04@gmail.com>]  
Sent: Wednesday, April 06, 2016 3:57 PM  
To: Records Clerk  
Cc: [Rick.Scott@eog.myflorida.com](mailto:Rick.Scott@eog.myflorida.com); Office of Commissioner Brown; Office Of Commissioner Edgar; Office of Commissioner Brisé; Office Of Commissioner Graham; Office of Commissioner Patronis  
Subject: Comments submitted for Docket #160021-EI

I am writing to voice my opinion about the proposed FPL rate increases. I am one of the people who paid a significant amount of money to FPL to keep my analog electric meter. Last May, FPL removed my meter when I wasn't home and placed a digital meter in its place. That meter caught on fire in the middle of the night. FPL claimed that using smart meters would lower their costs. Why then, are they asking for a rate increase?

I am also very concerned about the power companies trying to pass off the Smart Solar amendment as pro consumer. It is not. It will effectively limit the choices we have regarding solar power. Please, do not allow a big utility to further hurt the pocketbooks of struggling residents!

The Verizon/Frontier buyout has been a disaster. Businesses throughout Florida were forced to close last Friday night due to the massive outage caused by the switch and customers are still not able to access their accounts online. Frontier cannot pull up accounts via phone either.

Thank you  
Hope Morgan