# **Ashley Quick**

From: Office of Commissioner Brown
Sent: Tuesday, April 12, 2016 3:44 PM
To: Commissioner Correspondence

**Subject:** FW: Protesting Rate Increase Docket No. 150269-WS

Please place the following in Docket Correspondence, Consumers and their Representatives, in Docket No. 150269-WS.

Thank you. Joann

From: Lee Robida [mailto:leerobida@gmail.com]

Sent: Tuesday, April 12, 2016 3:34 PM

To: Office of Commissioner Brown; Office Of Commissioner Edgar; Office Of Commissioner Graham; Office of

Commissioner Brisé; Office of Commissioner Patronis **Subject:** Protesting Rate Increase Docket No. 150269-WS

Commissioners: Julie Brown, Lisa Polak Edgar, Art Graham, Ronald A. Brise, and Jimmy Patronis of Florida Public Service Commission

I am again protesting the current rate increase # 150269-WS and all, future rate increases that Utilities Inc., has requested for our community of Summertree, New Port Richey, Fl.

The following protest letter was read at the FPSC public hearing held in Summertree on the date of 4/12/16.

My name is Lee Robida Docket # 150269-WS

I reside in Summertree at, 11210 Merganser Way New Port Richey, Florida.

#### PART ONE

I'm expressing my view of the **Corporate Culture of Utilities Inc.**, via the QUOTED Words of John Hoy, as published in Truth Out.org.

Titled: Private Water Industry Says Water Bills "Have to Go Up" as written *By Aaron Cantú*, May 14, 2015 . (1)

Mr. Cantu was present at the Southeast Conference of the National Association of Water Companies, meeting held on April 29-30 2015 in Charleston SC

NAWC is the voice of the private water industry

" QUOTE"

John Hoy, president of Utilities Inc. of Florida, was more blunt.

"What it comes down to is, how do we educate, and prep customers for understanding what the value of water is?" Hoy said. "There is the belief that water should be cheap. We are fighting the perception that anything over \$30 a month is a lot. [Water] continues to be the lowest utility bill. We have to go up for that. We have to do more to change belief that we can keep water rates down for all the needs coming."

"There's a new movement out there gaining steam that's fighting privatization," said John Hoy of Utilities Inc. "That anything our sector does is bad, that it should be *providing* water. We are gearing up and are ready to get the real message across." END QUOTE.

### PART TWO

Summertree is not alone in this battle with Utilities Inc., which is located in 15 States.

The following three communities and or residents, either have or still may be in the process of, protesting and rallying against Utilities Inc., over Unsatisfactory Water & Sewer Quality, and or Unsatisfactory Rates.

# Exhibit (A)

FLUSH UI (2) via (Facebook) Tega Cay, SC. Twenty seven (27) spilled sewer issues for the community. With the United States EPA having to intervene with the issuing of a Notice of Violation to Utilities Inc.,(7) (dba Tega Cay Water Services' Wastewater Collection and Transmission System) As well as the city of Tega Cay, having to purchase from UI the sewer operations in 2014.

# Exhibit (B)

Ingram Estates Homeowners Association (3) - Abita Springs, Louisiana

April 11, 2016: Residents are voicing their concerns at the Louisiana PSC public hearings, over the upcoming vote that the Louisiana PSC will vote on, to make Utilities Inc, of Louisiana, latest rate increase, docket # U-33595 permanent. (4)

As Quoted by a posting on their community Facebook page:

""We were all hit with water and waste water charge increases when we received correspondence from Utilities, Inc. of Louisiana, our provider, back in mid-July of 2015. Price increases are one thing, but having your bills for a certain service doubled----or in some cases----tripled, raises some flags. The correspondence gave us the new rates, claiming it was for upgrading of their systems to bring us better service""

# Exhibit (C)

Utilities Inc., (dba Carolina Water Service) Charlotte NC

Customers protesting higher charges on their services with CWS, and filing protest with the North Carolina Utilities Commission:

Kevin Tate Docket # W-354-sub 347 // seeking to collect from customer \$763.00 for broken meter . (5)

William & Suzanne Foster: Docket # W-354-sub 348 // seeking to collect from customer charges that customer used over 33,000 gallons of water for one period. (6)

#### **CLOSING Statement:**

It's not just Summertree residents and customers, fighting, for better quality water at better rates. *It's customers and ratepayers, networking together nationwide, fighting Utilities Inc.,*CORPORATE CULTURE.

#### Footnotes:

- (1) http://www.truth-out.org/news/item/30724-exclusive-dispatch-private-water-industry-says-water-bills-have-to-go-up
- (2) https://www.facebook.com/FlushUI/?fref=ts
- (3) https://www.facebook.com/IngramEstatesHoa/ (985) 373-1221 information@ingramestates.com (e-mail)
- (4) http://lpscstar.louisiana.gov/star/portal/lpsc/page/Orders/portal.aspx

http://lpscstar.louisiana.gov/star/portal/lpsc/PSC/DocketDetails.aspx?DocketId=ab70fc0e-3e64-44e7-812a-14b2272359ec

- (5) http://starw1.ncuc.net/NCUC/portal/ncuc/page/docket-docs/PSC/DocketDetails.aspx
- (6) <a href="http://starw1.ncuc.net/NCUC/portal/ncuc/page/docket-docs/PSC/DocketDetails.aspx">http://starw1.ncuc.net/NCUC/portal/ncuc/page/docket-docs/PSC/DocketDetails.aspx</a>
- (7) https://yosemite.epa.gov/opa/admpress.nsf/0/6FAD22BDBBA1BA0485257C85005CD361

#### Give UIF No Rate Increase-

Recommend that it's in UIF's best interest to sell to Pasco County Utility-

Let Pasco County do the interconnect, and give Summertree Better Water Quality and Customer Service-

Lee Robida Resident of Summertree New Port Richey FL April 12, 2016