

Ashley Quick

From: Ellen Plendl
Sent: Wednesday, April 13, 2016 9:40 AM
To: Consumer Correspondence
Subject: Docket 150269-WS
Attachments: FW Ban Utilities Inc. in Florida; Consumer Inquiry - Utilities, Inc. of Florida

See attached customer correspondence and PSC reply for correspondence side of Docket 150269-WS.

Ashley Quick

From: Governor Rick Scott <GovernorRick.Scott@eog.myflorida.com>
Sent: Wednesday, April 13, 2016 9:15 AM
To: Ellen Plendl
Cc: Sunburst
Subject: FW: Ban Utilities Inc. in Florida

-----Original Message-----

From: Lori [<mailto:florida.2003@yahoo.com>]
Sent: Tuesday, April 12, 2016 5:50 PM
To: Governor Rick Scott <GovernorRick.Scott@eog.myflorida.com>
Subject: Ban Utilities Inc. in Florida

From: Lori <florida.2003@yahoo.com>

County: Pasco

Zip Code: 34654

Phone Number: 727-856-5277

Message Body: Dear Governor Scott,

I am writing to you ask that you ban Utilities, Inc. from doing business in Florida. Many of us have dealt with poor water quality and rate increases for years. We feel it is time something is done and feel the solution is for Utilities, Inc. to sell to Pasco county.

I along with many others in the state hope you will support our efforts to be free of high water costs along with poor water quality. Most people in the Summertree community have the added expense of buying water treatment units and or purchasing bottled water. We do not feel this is right.

Regards,
Lori

Ashley Quick

From: Randy Roland
Sent: Wednesday, April 13, 2016 9:38 AM
To: 'florida.2003@yahoo.com'
Subject: Consumer Inquiry - Utilities, Inc. of Florida

Ms. Lori
florida.2003@yahoo.com

Dear Lori:

The Governor's office forwarded a copy of your email regarding Utilities, Inc. of Florida to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

You expressed a concern about Utilities, Inc. of Florida's application for limited proceeding water rate increase in Pasco County. We will add your comments to the correspondence side of 150269-WS regarding the application.

You also expressed a concern about water quality. The FPSC regulates the rates and services provided by Utilities, Inc. of Florida, however water quality issues are regulated by the Florida Department of Environmental Protection. You may contact the Florida Department of Environmental Protection to file your inquiry, by using the following information:

Florida Department of Environmental Protection Office of Citizen Services
3900 Commonwealth Blvd. MS49
Tallahassee, FL 32399

Telephone: 850-245-2118
Facsimile: 850-245-2128

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission