

**Alexus Austin**

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**From:** Angela Charles on behalf of Records Clerk  
**Sent:** Thursday, April 21, 2016 8:14 AM  
**To:** 'Ann Ryan'  
**Cc:** kvanhorenweder@hotmail.com  
**Subject:** RE: Utilities Inc.of Florida Docket No. 150269-WS

Good morning Mr. and Mrs. VanHorenweder,

We will be placing your comments below in consumer correspondence in Docket No. 150269-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Angela M. Charles  
Commission Deputy Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee FL 32399-0850

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**From:** Ann Ryan [<mailto:amr328@hotmail.com>]  
**Sent:** Wednesday, April 20, 2016 5:29 PM  
**To:** Records Clerk  
**Cc:** [kvanhorenweder@hotmail.com](mailto:kvanhorenweder@hotmail.com)  
**Subject:** Utilities Inc.of Florida Docket No. 150269-WS

Please add email and picture below to Utilities Inc.of Florida Docket No. 150269-WS

**From:**  
Rod & Karen VanHorenweder  
11437 Merganser Way, New Port Richey, FL 34654  
[kvanhorenweder@hotmail.com](mailto:kvanhorenweder@hotmail.com)

Thank you, Ann Marie Ryan, Leader  
Summertree Water Alliance Taskforce  
11436 Windstar Ct  
New Port Richey, FL 34654  
(C) 727 -267-7162  
[amr328@hotmail.com](mailto:amr328@hotmail.com)

Sent from my iPad

Begin forwarded message:

**From:** Rod Vanhorenweder <[kvanhorenweder@hotmail.com](mailto:kvanhorenweder@hotmail.com)>

**Date:** April 16, 2016 at 9:49:38 AM EDT

**To:** <[amr328@hotmail.com](mailto:amr328@hotmail.com)>

**Subject: Re: Utilities Inc.**

Ann

Thank you for all of your efforts concerning our water issues. We have followed and supported your efforts since moving to Cross Creek, 3 years ago.

We have an additional concern about Utilities Inc. 'flushing' the water line (nearly 24 hours/day) into reserve area, using a drain behind our home. Two large, old pines have died. I suspect that over watering and quality of the water (what are they flushing?), has killed the trees.

Pic below shows water line and dead pines. Photo was taken behind 11445 Merganser Way.

Rod and Karen VanHorenweder  
11437 Merganser Way  
New Port Richey, FL 34654



