

In the Matter of:

DOCKET NO. 150269-WS

APPLICATION FOR LIMITED
PROCEEDING WATER RATE INCREASE
IN MARION, PASCO, AND SEMINOLE
COUNTIES, BY UTILITIES, INC. OF
FLORIDA.

_____ /

PROCEEDINGS: CUSTOMER MEETING

COMMISSION STAFF
PARTICIPATING: CURT MOURING
 JENNIFER CRAWFORD
 TOM BALLINGER
 DICK DURBIN

IN ATTENDANCE: COMMISSIONER RONALD BRISÉ

DATE: Tuesday, April 12, 2016

TIME: Commenced at 6:00 p.m.
 Concluded at 6:31 p.m.

PLACE: West Pasco Government Center
 Commission Chambers Board Room
 8731 Citizen's Drive
 New Port Richey, Florida 34654

BY: LINDA BOLES, CRR, RPR
 Official FPSC Reporter
 (850) 413-6734

1
2 **MR. MOURING:** Welcome to this evening's
3 customer meeting. It is a very important part of any
4 rate case proceeding. We're here tonight for a customer
5 meeting regarding Docket 150269-WS. That's the
6 application for a limited proceeding rate increase by
7 Utilities, Inc. of Florida.

8 I'd like to introduce myself. I'm Curt
9 Mouring. I'm the Florida Public -- the Public Utilities
10 Supervisor in the Division of Accounting and Finance.
11 With me I have Tom Ballinger, who's the Director of our
12 Division of Engineering; and immediately to my right,
13 Jennifer Crawford. She is the Attorney Supervisor in
14 our Office of General Counsel.

15 On December 30th of last year, Utilities, Inc.
16 of Florida filed for a limited proceeding rate increase.
17 The utility's last rate proceeding was in Docket No.
18 120209-WS, and the Commission order approving the
19 increase in water and wastewater rates was issued
20 January 10th of 2014 in that docket.

21 The reasons the utility provided for filing
22 this limited proceeding rate increase are to achieve
23 revenues established in the prior Commission order that
24 have not materialized due to declines in irrigation
25 service in Pasco County and to recover costs associated

1 with capital projects in Marion, Pasco, and Seminole 000003
2 Counties.

3 As you walked in, I think you were provided a
4 copy of the Special Report. This packet has a lot of
5 valuable information in it. We've got the docket number
6 right at the very top of the page there. Any
7 correspondence that you send in or any time you want to
8 query this docket on our website, you're going to need
9 to use that docket number.

10 The limited proceeding process, or LIMP, is an
11 informal process that costs much less than going through
12 to a formal hearing in terms of rate case expense, but
13 it can also -- also be protested by an affected party.

14 Again, these customer meetings are an
15 important way for staff to gather feedback from
16 customers regarding the quality of the product delivered
17 by a utility, the utility's interaction with its
18 customers, comments on the proposed rate increase, and
19 to answer any questions that any of you may have
20 regarding this docket. It is the customers' night, not
21 the utility.

22 And I see a couple of utility representatives
23 are here this evening, and also J.R. Kelly and Erik
24 Sayler from the Office of Public Counsel are also here.

25 There was a sign-up sheet at the door as you

1 were coming in. I think I've got about six names here.⁰⁰⁰⁰⁰⁴
2 For the customers who do wish to speak tonight, we do
3 ask that you sign in just so that we have your name and
4 your address in case we need to get back with you. And
5 the last sheet of your Special Report is a pre-addressed
6 comment form that you can detach, fill out, and put a
7 stamp on it and mail it in. It's already got the docket
8 number on it in case you don't feel comfortable making
9 comments, or if there's someone who couldn't be here,
10 you can grab them an extra copy of the Special Report
11 and they can make written comments.

12 The Office of Public Counsel is the advocacy
13 group that advocates on behalf of the consumers before
14 the Florida Public Service Commission. There's their
15 800 number and their website, Floridaopc.gov. You can
16 contact the Commission's Consumer Affairs directly with
17 the hotline there. That number is also in the Special
18 Report, as well as our website, Floridapsc.com. That
19 website is also in your Special Report.

20 Just a reminder that's tonight's meeting is
21 being recorded. When you come forward to speak, please
22 speak clearly into the microphone and please give us
23 your name, your address, and please spell your last
24 name.

25 With that -- and also if you'd be able to

1 identify for us whether you're from the Summertree 000005
2 subdivision or Orangewood, that would be helpful for us.

3 All right. With that being said, the first
4 name I have on my list here is Joe Mitchell.

5 **MR MITCHELL:** Good evening. My name is Joe
6 Mitchell, and I'm -- let me see if I can get this right.

7 My name is Joe Mitchell. I live at 11737
8 Boynton Lane, New Port Richey, Florida. My last name is
9 Mitchell. That's M-i-t-c-h-e-l-l. And I do live in the
10 Summertree subdivision and I am a member of the
11 Summertree Water Alliance in (inaudible).

12 First of all, I'd like to thank the Public
13 Service Commissioners and also the public service staff
14 for coming here to Pasco County today to address the
15 customers' concerns. This is a very important subject
16 to us, and we do thank you for coming and holding these
17 hearings in Pasco County.

18 The thirst thing I would like to say is I also
19 agree with Senator Simpson, Representative Corcoran,
20 Senator -- Tax Collector Fasano, and the Water Alliance
21 and the Summertree residents' comments made earlier
22 today. You've heard a lot of testimony. And, you know,
23 there was a lot of things that were said, and I agree
24 with the majority of those statements.

25 The first thing I would like to address is in

1 Orangewood we have Well No. 13, and in the engineering⁰⁰⁰⁰⁰⁶
2 report it indicated that Well No. 13 was a very problem
3 well, had a high iron content. And my question is, is
4 if that well was so problematic, why was it allowed to
5 be continued to be operating through these years? I
6 would like to know who Summertree could contact to
7 understand why that well stayed in operation and
8 provided a lot of high iron content to all the
9 residents.

10 The second thing I would like to address is my
11 water bill. I'm a single person living in a
12 condominium. My water bill is \$50 a month for water and
13 sewer for 1,500 gallons. My main objection to that is
14 that the water -- you know, I don't drink the water and
15 I don't even want to use the water, and I'm paying \$50 a
16 month for that. How, you know, how would you feel about
17 paying \$50 a month for water that you don't even want to
18 use? It doesn't make any sense.

19 The next thing I would like to address is
20 Corix. Corix is the name holder, from what I
21 understand, of Utilities, Inc. Corix is worth over
22 \$6 billion. It's a Canadian firm and it also operates
23 in the United States. It operates energy, water, and
24 sewer. They're the main corporation over Utilities,
25 Inc., from what I understand. The shareholder of them

1 is British Columbia Investment Management Corporation.⁰⁰⁰⁰⁰⁷
2 They're primarily an investment firm out of Canada, and
3 they're worth \$123 billion. Both of these companies --
4 Utilities, Inc. is not a small company. Utilities, Inc.
5 is, you know, they're operating as a small water system,
6 but you've got corporations that are worth billions of
7 dollars over them, and what they're doing is they're
8 driving up the price to bring their investments back
9 home to the investors. And the annual rate of return on
10 British Columbia Investment Management Corporation's
11 website is 14 percent return to their investors. How
12 many, how many of us get 14 percent return on our
13 investments?

14 Recently, a teleconference call, John Hoy
15 stated on the teleconference call with Public Service
16 staff on the call, the Office of Public Counsel,
17 Summertree Water Alliance, that he was tired of hearing
18 how high Summertree's water rates were, and he compared
19 it with FGUA. Well, who is FGUA? FGUA is the Florida
20 Governmental Utility Association. FGUA bailed out the
21 residents of Pasco County from Aloha, if you remember
22 the name Aloha Utilities, and also Aqua Utilities. Both
23 of those companies had severe water problems for many,
24 many years just like Summertree, 25 years, many years of
25 water problems and sewer problems and rate problems. So

1 FGUA bails them out, and John is comparing Utilities, 000008
2 Inc.'s rates with FGUA. Does that make any sense? I'm
3 just saying it doesn't. You know, these are problematic
4 companies that had to be bought out by a governmental
5 utility association to correct the problems.

6 Let's see. What else? Utilities, Inc. just
7 got a 1 percent rate increase in October, a passthrough.
8 They just got a rate increase, 1 percent.

9 The next thing that I'm looking at, solutions.
10 The first solution is to interconnect with Pasco County
11 Utilities so we have clean water. That's the first
12 solution to the problem.

13 The next solution to the problem is for the
14 Public Service Commission staff, from what I understand,
15 you can adjust the numbers to give Utilities, Inc. a
16 zero rate increase, and that's what they deserve in this
17 case. This is 25 years of continuous problems. Enough
18 is enough.

19 The third thing is to have Utilities, Inc.
20 sell to Pasco County. Now I know that you guys can't do
21 that, that's a voluntary thing, but I hope, I sincerely
22 hope that Scott Thomson, the president and CEO of Corix,
23 is listening today, and I hope he urges Utilities, Inc.
24 to sell at a reasonable price to Pasco County because
25 that's what Summertree wants. That's what the community

1 wants at this point.

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2 The last thing, if the sale doesn't take
3 place, then I would like to know from the PSC staff and
4 the Public Service Commission how Summertree can pursue
5 removing Utilities, Inc.'s license to operate in
6 Summertree.

7 I appreciate your time and your consideration.
8 And I'm sorry, you know, but I feel very strongly about
9 this. Ann Marie has been working on this for ten years.
10 We've had people in our community 25 years. Enough is
11 enough. We have to find a solution to this problem.
12 And Utilities, Inc. doesn't care. They say they care,
13 but they don't. Thank you.

14 **MR. MOURING:** Thank you for your comments.

15 (Applause.)

16 Tom Warrick.

17 **MR. WARRICK:** My name is Earl Thomas Warrick,
18 and I live at 11308 Clear Oak Circle, Summertree. My
19 comments are similar to the gentleman that was before
20 me. I couldn't talk as -- what he said is -- I agree
21 with 100 percent. But I wanted to make sure that you
22 realize the effort that we're trying to get clean,
23 drinkable water.

24 I said earlier today that I have filters. I
25 have every -- took every effort on my part to get clean,

1 drinkable water. I have a GE reverse osmosis that 000010
2 produces drinkable water. Now the reason why I'm
3 bringing that particular filter up to you is the fact
4 that it brings the water drinkable, very drinkable,
5 clean water, but for every five pints that goes through
6 the system, four of them get dumped into the sewage
7 system drain and then we get a pint of water to --
8 that's drinkable. Then we store that and we drink it.

9 Each time that -- we have a particular faucet
10 that we turn on. When that water comes on, it gives as
11 a pint of water and it dumps four. That's the reason
12 why my wife, when she was at the meeting this morning,
13 she presented it this way, that our -- and she's very
14 good about keeping bills. Our bills have been running
15 for the last five months \$100 a month, over \$100 a
16 month. So that's different than the \$50 that he was
17 talking about. But I think it's strictly the fact that
18 to produce drinkable, safe water, and then for washing,
19 she does a double rinse, our water bill is just
20 extremely high. And that's not right. It should not be
21 that way.

22 Utilities, Inc. apparently doesn't care. If
23 we get free and get Pasco water, I would like to see
24 Utilities, Inc. completely out of it so that they
25 weren't running it through them at all. Thank you for

1 listening to me, and thank you for coming to our 000011
2 establishment. (Applause.)

3 **MR. MOURING:** Thank you. Walter Kehoe.

4 **MR. KEHOE:** Just a little footnote. My name
5 is pronounced Kehoe, but my wife's maiden name was
6 Hershaft (phonetic). And she said when she was a
7 Hershaft, nobody ever misspelled or mispronounced her
8 name. When she became a Kehoe, no one has ever said it
9 right or spelled it right. So it's only five letters,
10 but anyhow.

11 **MR. MOURING:** My apologies. I'm sorry.

12 **MR. KEHOE:** This morning when I spoke, I've
13 got something I never got into: The service that the
14 utility provides you when you have a problem. I got a
15 high water bill, and I went around the house looking for
16 leaks, looking for something, and I finally opened the
17 door to the guest bathroom and I heard something like a
18 "ssss." And I looked over by the sink and everything,
19 and I found, when I lifted up the water tank, there was
20 a leak somewhere. So I checked the flapper valve and I
21 checked the flow valve, lifted that up, and it didn't go
22 away.

23 I did notice at the base of the tank itself a
24 collection of -- appeared to be sand. It was some sort
25 of material that was down there. It was grit. So I got

1 out the instructions that came with this flow valve that⁰⁰⁰⁰¹²
2 I had, and it tells you how to clean it out and flush it
3 and everything else. And I took it apart and flushed it
4 exactly as they said, put it back in there, and it still
5 didn't work. It still leaked. So I called in the
6 people from Utilities of Florida to help me out.

7 I scraped all the sand out of the bucket and I
8 put it in a plastic container to show them what was in
9 there. I showed them the inside of the -- the float
10 valve that contained all the sand and stuff like that.
11 And what was happening was, what he determined, is that
12 the flow valve was not seating. It was not seating
13 because sand got in there. So much sand got through
14 it -- well, not necessarily sand, bodies of some sort,
15 and the seat valve was not seating. So on top of it
16 destroying our pipes and everything else with the
17 chemicals that are in it, it's also physically holding
18 us hostage by holding valves open and creating more
19 revenue for them because it's more -- the water is
20 constantly leaking. They would not make any recompense
21 to me for the lost monies that I had for this valve
22 leaking caused by the deposits that are in their water
23 system. So for that I, you know, I'm very unhappy with
24 the service.

25 And the fellow that came to service it went

1 outside, he opened up the valve, he took my sand bucket⁰⁰⁰⁰¹³
2 and dumped it out, and then he shook it out and made
3 sure it was all rinsed out, and then he flowed water
4 into it. And then he poured that into a test bottle he
5 brought with him and said, "That's water is perfectly
6 clear. It's not in our system."

7 Well, the distance between my toilet tank and
8 the water valve outside is five feet. He told me that
9 the cause of this stuff that was in my tank was the
10 pipes were corroded. These are copper pipes. And I was
11 in construction for over 50 years, and the only pipes in
12 the New York, anyway, that ever broke down were iron
13 pipes. Copper pipes last for hundreds of years. So I
14 say that's impossible. Number one, if it was copper
15 oxide, it would be green. It wouldn't have been brown,
16 it wouldn't have been tan or something like that. It
17 would not be like a -- it would be a green from the
18 oxide. So he -- I couldn't convince him, he couldn't
19 convince me, and that's where I left it, with utilities
20 getting my additional revenues and me getting nothing,
21 no satisfaction.

22 What I started to find out when I checked my
23 filter, I had replaced that float valve about
24 three different times only thinking that the product was
25 inferior, not that the material that was flowing through

1 it.

2 So they're deceitful; they have a party line,
3 so to speak; they all say the same thing. It's you, not
4 them ever.

5 And so that's -- I also had a problem with
6 them when I asked to have my water shut down. Years ago
7 they used to have a cap that went over the valve that
8 you couldn't turn it, you couldn't -- nobody could
9 access it. For some reason we have people that do
10 maintenance in and around the area, and when they need
11 water, they don't care where they get it, from whose or
12 what. The nearest bib that they can find, they hook a
13 hose up to it. If it's shut off, they just turn it on.
14 If it's locked off, they force the lock. And if it's --
15 the old type you couldn't force the lock because the
16 handle was sealed. Now they don't even do that. They
17 take a tie wrap around the handle. You are charged
18 \$15 for them to do that and a monthly charge for the
19 service being shut off that you're not even using.
20 They're getting revenues from you for not using water.

21 So nothing is in our favor from Utilities,
22 Inc. in Florida. They are a multibillion dollar
23 corporation, and they're taking advantage of senior
24 citizens whose only request they ask for is clean water
25 and we don't ask too much. And that's (unintelligible).

1 So thank you very much for spending the day⁰⁰⁰⁰¹⁵
2 with us and your understanding. We're emotional because
3 we're involved in it. Thank you.

4 **MR. MOURING:** Thank you, sir.

5 (Applause.)

6 Laurie Tyree. Laurie.

7 **MS. TYREE:** Good evening. I actually have
8 some documentation I'd like to give you. Thank you.

9 **MS. CRAWFORD:** Can I have an extra for --

10 **MS. TYREE:** Sure.

11 **MS. CRAWFORD:** Thank you.

12 **MS. TYREE:** You're very welcome.

13 Good evening. My name is Laurie Tyree. I
14 live on Flintwood Drive in Holiday, Florida. I'm part
15 of the Orangewood area. And I just have a brief
16 statement here.

17 Good evening. I'd like to thank you for
18 allowing us to come speak to you today. I do live in
19 Holiday, Florida. I'm a Pasco County high school
20 teacher. The first attachment that you see in the
21 packet that I gave you is from Rose Hanniford
22 (phonetic). Rose is unable to be here today because she
23 has a very painful form of cancer, so, therefore, I'm
24 here speaking on her behalf as well as my own.

25 We are shocked that the Florida Public Service

1 Commission is entertaining another water rate 000016
2 increase -- and not a small rate increase, an increase
3 of 27.5 percent. In November of 2000, Ms. Rose paid a
4 sewer rate of \$10.98. Today we pay a sewer service rate
5 of \$43.08. This is in 17 -- 16 years. There are quite
6 a few of those examples in the attachments that were
7 provided. And I'm not going to waste the Commission's
8 time going through all the numbers; however, I feel the
9 need to remind the Commission that the water is a
10 monopoly. I have no choice in this supposed free market
11 system. I live it. I depend on the Commission to
12 protect my interests.

13 Utilities, Inc. has already received price
14 increases. My neighbors nor I are receiving any clear
15 benefits for the price increases we have incurred in the
16 past. Many of us still find it necessary to purchase
17 drinking water from outside sources. Sometimes the
18 smell of the chlorine alone is overwhelming, and the
19 color of the water is yellow.

20 Last summer I had a water meter problem. My
21 bill had gone up like three months in a row, and I was
22 very upset. I went out, I took all kinds of readings, I
23 kept daily logs. Utilities, Inc. came, they cleaned the
24 water meter. They took off the water meter, they
25 cleaned it. They flipped it upside down and my water

1 went down \$25 a month. Well, I never received a rebate⁰⁰⁰⁰¹⁷
2 for the three months that I overpaid \$25 month.

3 And they said, no, that it was my fault and
4 that other people must have been living with me. But I
5 will tell you that no one was.

6 As far as service, the neighborhood has had a
7 lift station alarm go off on the weekend at the end of
8 the street. We called the service number and no one
9 comes. We listened to it all weekend and wondered what
10 is going on. Unfortunately, this has happened on more
11 than one occasion. And no one has seen any pipe
12 replacement on our road, including my neighbors who have
13 lived there since 1973. Utilities, Inc. has not upgraded
14 any of the 43-plus-year-old pipes in our neighborhood.

15 At one point in time Utilities, Inc. stated
16 they needed at least a 7 percent rate of return on their
17 investment. Social security will not give seniors a
18 7 percent pay rate increase, never mind a 27 percent
19 increase. My savings account provides me a rate of
20 return of less than 1 percent. And a pay raise for
21 teachers this year -- well, the union told us today not
22 to get our hopes up.

23 The Commission has an obligation to protect
24 consumer interests. We trust you to do that. I want to
25 thank you very much for your time, and have a lovely

1 evening. (Applause.)

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2 **MR. MOURING:** Thank you. Frances Kranick.

3 **MS. KRANICK:** Yes. My name is Frances
4 Kranick, K-r-a-n-i-c-k. I live at 11348 Windstar Court,
5 New Port Richey, Florida in Summertree. I feel
6 Utilities, Inc. does not deserve a rate increase. If
7 anything, they should be giving us a rollback of rates.

8 The water quality is terrible. I constantly
9 have to change the whole house filter on my water
10 system. We constantly also have to flush our hot water
11 heater, and we also have to change the coils in the
12 refrigerator, which are all pink with contaminants in
13 it. And if you run water in the refrigerator, you end
14 up with all floaties in your water -- it's disgusting --
15 aside from what the water tank looks like in the
16 bathrooms.

17 I feel they haven't done anything to improve
18 the system within Summertree at all, and I certainly
19 don't think they deserve a rate increase of any kind.
20 If anything, there should be a rollback of rates. And I
21 think we really need to join up with Pasco County water.

22 When I moved there, I did not realize that it
23 was a private utility. I came from Timber Oaks, New
24 Port Richey, and had Pasco County water, which was
25 excellent for drinking, bathing, everything. Aside from

1 the fact when we first moved into Summertree we had a⁰⁰⁰⁰¹⁹
2 high content of arsenic in it, which we couldn't use
3 that water. And also I had small grandchildren visiting
4 me that I had to worry about even as far as bathing.
5 Thank you. (Applause.)

6 **MR. MOURING:** Thank you. Kristi Bisbee.

7 **SPEAKER:** She got a phone call and had to
8 leave. She had some comments about the quality of the
9 service and her quality of water products, some issues
10 with it, so --

11 **MR. MOURING:** Okay. So just for the record,
12 she had to take a phone call, but she had issues with
13 the water quality; is that right?

14 **SPEAKER:** Yes, the color, taste, smell.

15 **MR. MOURING:** Color, taste, smell. Okay.
16 Thank you.

17 And I think the last name I have here is Brian
18 Goff, an aide to Representative Amanda Murphy.

19 **MR. GOFF:** Thank you, and thank you for your
20 attention today, for being here through this morning
21 through now. So on behalf of myself and Representative
22 Murphy, I want to thank you guys for taking the time and
23 the patience and the diligence that you guys do --

24 **SPEAKER:** Move the mike.

25 **MR. GOFF:** -- day in and day out. I had the

1 fortune of talking with Ms. Bisbee before she left, and 000020
2 so I want to reiterate her concerns with the quality of
3 water, not just the smell or the taste, but just across
4 the spectrum. I talked to her for a couple of minutes,
5 and she told me about how it's -- the burden of having
6 to pay for this water that is mostly unusable and then
7 going out and buying bottled water as well, that she
8 couldn't believe that she had to show up here today to
9 speak against a rate increase. And so when she had to
10 leave, I told her that I would gladly bring her comments
11 forward to you.

12 On behalf of Representative Murphy this
13 morning, we spoke out. We don't represent the
14 Summertree area, but we're concerned with what they have
15 to go through. We do represent some of the Orangewood
16 customers in Holiday.

17 She first ran for office in 2013. This wasn't
18 an issue that we were overly familiar with at the time.
19 But, you know, door to door, time and time again we were
20 told by the citizens about how they couldn't drink their
21 water, they couldn't bathe with it, and they begged us
22 to come inside and see and pour us a glass and show us
23 just how bad this water was. It was one of the issues
24 that she tackled right away when getting elected. She
25 tried to work with Senator Simpson in past legislation

1 to address this and to help the residents of Summertree⁰⁰⁰⁰²¹
2 and the customers of Utilities, Inc. And if you had
3 told us then that three years later we'd still be
4 hearing the same complaints, the same situation, the
5 same company that has complaints across the country with
6 their customers would be back here asking for a rate
7 increase again today, we would have laughed and said
8 that there's no way that this could be possible, that
9 this would be allowed to go on. But, sadly, here we are
10 today.

11 And so on behalf of Representative Murphy, we
12 ask that no rate increase is put forward at any point
13 until these issues with the water quality and their lack
14 of open or transparent communication with their
15 customers is fixed. These citizens should not have to
16 go on bearing the burden of the bad decisions of one
17 company that they don't have a choice to participate
18 with. So thank you for everything you guys are doing.
19 Thank you for allowing me the opportunity to speak
20 today. (Applause.)

21 **MR. MOURING:** Thank you. That was the last
22 name I had. Is there anyone that would like to speak
23 that did not sign up to speak at this time?

24 All right. Seeing none, I do want to thank
25 everybody again for taking the time to come out here.

1 Your comments are very important to us. I think we've⁰⁰⁰⁰²²
2 got a strong record that we've built from this -- from
3 these customer meetings. We appreciate your comments
4 very much. And I think with that, we are adjourned.
5 Thank you all.

6 (Applause.)

7 (Customer Meeting adjourned.)

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1 STATE OF FLORIDA)
 : CERTIFICATE OF REPORTER
2 COUNTY OF LEON)

3
4 I, LINDA BOLES, CRR, RPR, Official Commission
5 Hearings Reporter, Hearing Reporter Services Section,
6 Office of Commission Clerk, do hereby certify that the
7 foregoing proceedings were transcribed from digital
8 recording to the best of my ability.

9 I FURTHER CERTIFY that I am not a relative,
10 employee, attorney, or counsel of any of the parties,
11 nor am I a relative or employee of any of the parties'
12 attorneys or counsel connected with the action, nor am I
13 financially interested in the action.

14 DATED this 26th day of April, 2016.

15 *Linda Boles*

16 _____
17 LINDA BOLES, CRR, RPR
18 Official FPSC Hearings Reporter
19 (850) 413-6734
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