

Application for a limited proceeding water rate increase in water in Marion, Pasco, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 150269-WS

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Name Paul + LINDA HAYS

Address 11230 MORGANER Way
N. P. R., FL 34654 Pasco City.

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CONSUMER COMMENTS
UIF DOES NOT DESERVE ANOTHER RATE INCREASE. They
HAVE DONE NOTHING TO IMPROVE THE WATER QUALITY IN THE THREE
YEARS WE HAVE BEEN THEIR CUSTOMERS. WATER STINKS! WATER IS
SLIMY AND STAINS ALL PLUMBING FIXTURES. THE ONLY "WORK" THAT
UIF DOES IS TO FLUSH THOUSANDS OF GALLONS OF WATER THROUGH
THE FIRE HYDRANTS TO KEEP THEIR REVENUE UP. CAN TELL NO
DIFFERENCE IN WATER QUALITY AFTER THESE FLUSHINGS.
WE UNDERSTAND ALL BUSINESSES NEED TO MAKE A PROFIT TO BE
SUCCESSFUL, BUT WE ALSO BELIEVE SUCCESS COMES AS A REWARD
FOR PROVIDING A QUALITY PRODUCT THAT SATISFIES THEIR
CUSTOMERS. OBVIOUSLY, UIF DOES NOT UNDERSTAND THIS AND
SHOULD RECEIVE NO FURTHER REWARDS FOR SUBSTANDARD
PERFORMANCE.

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Hayes
11230 MORGANER WAY
N.P.R., FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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