

Ashley Quick

From: Janet Brunson
Sent: Tuesday, June 14, 2016 1:45 PM
To: Consumer Correspondence
Subject: FW: Docket 160021 - FPL rate increase

Please add Bev's response to the docket.

From: Bev DeMello
Sent: Tuesday, June 14, 2016 11:57 AM
To: 'l2j3@hotmail.com'
Cc: Janet Brunson
Subject: Re: Docket 160021 - FPL rate increase

Ms. Lopez:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your concerns, your correspondence is included in the file for Docket No.160021-EI.

PSC customer service hearings in June are scheduled in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Phone: 850-413-6107

From: Consumer Contact
Sent: Tuesday, June 14, 2016 10:47 AM

To: Ruth McHargue
Subject: FW: Docket 160021 - FPL rate increase

Copy on file, see 1214614C. DHood

From: Angela Charles **On Behalf Of** Records Clerk
Sent: Tuesday, June 14, 2016 8:22 AM
To: 'Laura Lopez'
Subject: RE: Docket 160021 - FPL rate increase

Good morning Ms. Lopez,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Angela M. Charles
Commission Deputy Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee FL 32399-0850
850-413-6826

From: Laura Lopez [<mailto:l2j3@hotmail.com>]
Sent: Tuesday, June 14, 2016 6:07 AM
To: Records Clerk
Subject: Docket 160021 - FPL rate increase

I oppose this rate hike and the return on equity should be reduced to a more appropriate level for a regulated monopoly utility. Smart meter opt out fees should be rescinded and policies updated to reflect the NTP report findings.