

**Ashley Quick**

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**From:** Ruth McHargue  
**Sent:** Tuesday, June 14, 2016 3:36 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 160021  
**Attachments:** Rate increase; Rate Increase - PSC docket # 160021

[Customer correspondence](#)

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**From:** Diane Hood  
**Sent:** Tuesday, June 14, 2016 3:12 PM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 160021

The attached items have been filed as info request to Docket 160021. DHood

## Ashley Quick

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**From:** Stacey Dell <stacey.jean.dell@gmail.com>  
**Sent:** Tuesday, June 14, 2016 9:10 AM  
**To:** Consumer Contact  
**Subject:** Rate increase

Good morning,

I frequently receive emails from FPL talking about the low rates and how they are so competitive, but I noticed that my electric bills with Clay electric in North fl were much lower, and the service and response to outages was significantly better. Now I see the proposed 25% increase over three years and just have to say that it has me pretty worked up. That's a huge increase! Even with my homes newer ac set at 78 when I'm home, a smart thermostat set to raise it while I'm at work, power strips that are turned off when not in use to avoid phantom drain, window treatments, black out curtains and the program to reduce peak use, and new seals on all my windows and doors, I STILL have to pay fpl \$200 plus a month. A rate hike is completely unacceptable! Please reconsider this, FPL is already unpopular here in Brevard county and if the rates go up that much, I would change providers if I could. Which I can't because of your monopoly, but hey, go capitalism.

Regards,  
Stacey Dell

## Ashley Quick

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**From:** skyblu@cfl.rr.com  
**Sent:** Tuesday, June 14, 2016 10:41 AM  
**To:** Consumer Contact  
**Subject:** Rate Increase - PSC docket # 160021

Please do not raise our FPL rates...we are already paying very high rates. The rates increase will break many middle and lower class people's budgets.

Thank you.  
Sincerely,  
John & Michele Cielukowski  
Cocoa Beach, FL