

Ashley Quick

From: Ruth McHargue
Sent: Wednesday, June 15, 2016 9:23 AM
To: Consumer Correspondence
Subject: FW: To CLK Docket No. 160021 - EI
Attachments: ATT00001.txt

Customer correspondence

From: Consumer Contact
Sent: Wednesday, June 01, 2016 1:48 PM
To: Ruth McHargue
Subject: To CLK Docket No. 160021 - EI

Customer in favor of Docket 160021. Copy on file, see 1213695C. DHood

From: gwenjazama@aol.com [<mailto:gwenjazama@aol.com>]
Sent: Wednesday, June 01, 2016 1:41 PM
To: Consumer Contact
Cc: Gwen; Larry Edwards
Subject: PSC Quality of Service Hearings - Docket No. 160021 - EI



"I can do all things through Christ which strengtheneth me." Philippians 4:13

Saint John Missionary Baptist Church, Inc.

Rev. Larry T. Edwards, Pastor

1232 8th Street
Daytona Beach, FL 32117

To Whom it concerns:

RE: Quality Service from FPL

Our church relocated in June 2015 from Holly Hill to Daytona Beach to a wonderful location in a building which was previously a pharmacy. A few months after our move we noticed extremely high electric bills. They were much higher than at our previous location which was 4 times the current size. Realizing we needed to find out the problem and come up with solutions, I contacted a FPL Representative and they advised me of a program FPL has for residential and commercial businesses providing Energy Audits and Evaluations to meet our needs.

A meeting onsite at our church was scheduled by the Small Medium Business staff at our convenience, and myself and our Deacons were wonderfully educated on the impact of varied electrical equipment on energy levels and cost. We learned so much during their visit that we were able to cut our electric bills by approximately one third before even receiving the Audit Review Report. Additionally, as a result of their visit and finding out that we were a religious organization and as such tax exempt; we were advised as to what we needed to do to receive that benefit, resulting in added savings on our electric bill.

The Energy Review Report gave us specific information on changes required to help our electrical equipment work properly and more efficiently; and following their recommendations we were able to not only save in costs but also in our volunteers' time based on unneeded repeats of equipment settings. We were advised as to how we could sign up to receive and be able to review information online which reflected daily use and comparative levels day by day, weekly or monthly. This information and assistance was a God send, and so helpful that I signed up to receive and utilize similar information for our residence.

We are so grateful to FPL for the quality services they provide to not only educate endusers, but also enable us to be able to responsibly utilize our energy resources in a manner that helps us all!

Respectfully submitted,

Gwen Azama-Edwards
St. John Church Clerk

Larry T. Edwards
Pastor
1232 8th Avenue

Beach, Florida 32117

Daytona

(386) 566-7100

ATT00001.txt

Sent from my iPad