

STATE OF FLORIDA



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OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

# Public Service Commission

June 22, 2016

Ms. Melissa Martin  
5404 Brilliance Circle  
Cocoa, Florida 32926

Dear Ms. Martin:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your concerns, your correspondence is included in the file for Docket No.160021-EI.

PSC customer service hearings in June are scheduled in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

A handwritten signature in cursive that reads "Bev DeMello".  
Bev DeMello  
Assistant Director

cc: Office of Commission Clerk

RECEIVED-FPSC  
2016 JUN 22 AM 9:27  
COMMISSION  
CLERK

**Bev DeMello**

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**From:** Ruth McHargue  
**Sent:** Monday, June 20, 2016 1:04 PM  
**To:** Bev DeMello  
**Subject:** FW: 160021-EI - Pls deny rate increase b/c corporate greed is not public interest

Please send out an A letter to this customer.

Thanks,  
Ruth

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**From:** Consumer Contact  
**Sent:** Monday, June 20, 2016 11:44 AM  
**To:** Ruth McHargue  
**Subject:** FW: 160021-EI - Pls deny rate increase b/c corporate greed is not public interest

Copy on file, see 1215016C. DHood

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**From:** Angela Charles **On Behalf Of** Records Clerk  
**Sent:** Monday, June 20, 2016 11:01 AM  
**To:** 'Melissa Martin'  
**Subject:** RE: 160021-EI - Pls deny rate increase b/c corporate greed is not public interest

Good morning Ms. Martin,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Angela M. Charles  
Commission Deputy Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee FL 32399-0850  
850-413-6826

**From:** Melissa Martin [<mailto:meilang76@gmail.com>]  
**Sent:** Monday, June 20, 2016 10:56 AM  
**To:** Records Clerk  
**Subject:** 160021-EI - Pls deny rate increase b/c corporate greed is not public interest

Dear Commission & staff,

First, thank you for your service and vigilance in your duties to protect and defend the public's best interests. The PSC is one of the few safeguards we have left, it seems.

As was obvious in the public hearing June 16th in Brevard, and THANK YOU for your cross-examination in witness motive of testimony, there is no actual (not-bribed) support for the rate increase. FPL's mere request

should indicate probable cause for an investigation into their duties as a quasi-state entity. There is no public need for the rate increase, only corporate need to expand their profit margin.

<http://www.sun-sentinel.com/news/fl-fpl-rate-hike-mayocol-b012116-20160120-column.html>

Thank you for your attention on this matter. There really is no sound or legitimate justification to permit this.

Respectfully,  
Melissa Martin  
5404 Brilliance Cir  
Cocoa, FL 32926  
FPL Customer