

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: June 24, 2016

TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk

FROM: Penelope D. Buys, Engineering Specialist III, Division of Engineering *PDB/leh*

RE: Docket No. 150181-WU – Application for staff-assisted rate case in Duval County by Neighborhood Utilities, Inc.

Please place the following document in the docket file. This document is an email from the Utility answering a question about boiled water notices.

Penny Buys

From: Larry O'Steen <wlarryo@hotmail.com>
Sent: Friday, June 24, 2016 3:00 PM
To: Penny Buys
Subject: RE: Docket No. 150181-WU - Neighborhood Utilities

Notices are left on front door.

*Larry O'Steen
Neighborhood Utilities, Inc.*

From: PBuys@PSC.STATE.FL.US
To: wlarryo@hotmail.com
CC: RGRAVES@PSC.STATE.FL.US
Subject: Docket No. 150181-WU - Neighborhood Utilities
Date: Fri, 24 Jun 2016 18:00:55 +0000

Mr. O'Steen,

Your answer to staff's data request, dated June 7, 2016, question 1, was Boil Water Notices (BWN) are hand delivered by U.S. Waters Services field personnel. Do the field personnel leave the BWN on mailboxes, on the doors, or do they knock on the door and hand delivered to the customers themselves?

Please respond by July 1, 2016 or as soon possible.

Thank you,

*Penelope Buys
Engineering Specialist
Division of Engineering
Florida Public Service Commission
(850) 413-6518
Fax – (850) 413-6519
pbuys@psc.state.fl.us*