### AUSLEY & MCMULLEN

ATTORNEYS AND COUNSELORS AT LAW

123 SOUTH CALHOUN STREET
P.O. BOX 391 (ZIP 32302)
TALLAHASSEE, FLORIDA 32301
(850) 224-9115 FAX (850) 222-7560

June 28, 2016

### CONFIDENTIAL DOCUMENTS ENCLOSED

PECEIVED-FPSC 2016 JUN 28 AM IO: 30 COMMISSION COMMISSION

### VIA HAND DELIVERY

Ms. Carlotta S. Stauffer, Director Office of the Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

RE: Docket

Docket No. 160119 - TP -

Smart City Telecommunications LLC d/b/a Smart City Telecom; Section 54.313

REDACTED

Annual Reporting Requirements: Form 481

Dear Ms. Stauffer:

In accordance with 47 CFR § 54.313, enclosed for filing is Smart City's annual report, consisting of FCC Form 481 and supporting documents, filed with the Federal Communications Commission (FCC). Section 54.313 requires eligible telecommunications carriers (ETCs) receiving high-cost federal support to file their annual report with the FCC, the Universal Service Administrative Company (USAC), and the relevant state commission.

Smart City considers certain portions of these supporting materials to be proprietary confidential business information and therefore hereby is filing them under a claim of confidentiality pursuant to Section 364.183(1), Florida Statutes, and Rule 25-22.006(5), Florida Administrative Code. One highlighted (confidential – not to be disclosed) and two redacted copies (available for public inspection) are enclosed per the rule.

You may contact me if there are questions regarding this filing.

Sincerely,

shley M. Daniels

Enclosures

cc: Debbie Huttenhower; Bob Casey (w/ encls.)

COM \_\_\_\_

AFD

APA \_\_\_\_

ECO \_\_\_\_

ENG \_\_\_\_

GCL

TEL

CLK

<010>	Study Area Code	210330
<015>	Study Area Name	SMART CITY TEL LLC
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Debbie Huttenhower
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4078286656 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	dhuttenhower@smartcitytelecom.com
	Form Type	54.313 and 54.422

11 Port 2 19	ervice Quality Improvement Reporting	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210330
<015>	Study Area Name	SMART CITY TEL LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Huttenhower 4078286656 ext.
<035>	Contact Telephone Number - Number of person identified in data line <030>	
<039>	Contact Email Address - Email Address of person identified in data line <030>	dhuttenhower@smartcitytelecom.com
<110>	Has your company received its ETC certification from the FCC?  If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	(yes / no ) O O
<111>	year plan" filed with the FCC?	(yes/no) O
<112>	If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	210330f1112.pdf  company is a
	Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall submitted at the wire center level or census block as appropriate.	ve-year
<113> <114> <115> <116> <117> <118>	Report how much universal service (USF) support was received  How much (USF) was used to improve service quality and how support was used to improve much (USF) was used to improve service coverage and how support was used to improve much (USF) was used to improve service capacity and how support was used to improve service capacity.	mprove service coverage Yes

	vice Outage Re ection Form	eporting (Voic	e)*						) ON	Form 481: IB Control No. 3060 2013	0986/OMB Control N	o. 3060-0819		
<010>	Study Area Co	de				210330								
<015>	Study Area Na	ıme				SMART CITY	TEL LLC							
<020>	Program Year					2017	2017							
<030>														
<035>	Contact Telephone Number - Number of person identified in data line <030> 4078286656 ext.													
<039>	Contact Email	Address - Ema	il Address of pe	erson identified	l in data line <0	30> dhuttenhowe	r@smartcityteleco	m.com						
<210>	For the prior	r calendar yea	ar, were there	e any reportal	ble voice serv	ice outages?	No			<u> </u>				
<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>		
	NORS Reference Number		Outage Start Time		Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures		
										44.4				
											-			

- Str. 0005-05-2	luffilled Service Request ection Form		A STATE OF THE STA	Arren (B. 18 18. 18. 18. 18. 18. 18. 18. 18. 18. 18.	FCC Form 481  OMB Control No.: 3060-0986/OM July 2013	B Control No.: 3060-0819
	president					
<010>	Study Area Code		210330			
<015>	Study Area Name		SMART CITY TEL LLC			
<020>	Program Year		2017	1 EVEN .		
<030>	Contact Name - Person USAC should contact re	egarding this data	Debbie Huttenhower			
<035>	Contact Telephone Number - Number of perso	n identified in data line <030>	4078286656 ext.			
<039>	Contact Email Address - Email Address of person	on identified in data line <030>	dhuttenhower@smartcitytelecom.com			<u></u>
<300> U	Infulfilled service request (voice)		1			
<310>[	Detail on attempts (voice)	210330fl310.pdf				
		Nam	e of Attached Document			
<320>	Unfulfilled service request (broadband)		2			
		210330fl330.pdf				
<330>	Detail on attempts (broadband)					
		M	Name of Attached Document			

	FCC form 483
(400) Number of Complaints per 1,000 customers	
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Collection Form	
	Refv 2013

<010>	Study Area Code 210330
<015>	Study Area Name SHART CITY TEL LLC
<020>	Program Year 2017
<030>	Contact Name - Person USAC should contact regarding this data  Debble Hottenhower
<035>	Contact Telephone Number - Number of person identified in data line <030> 4078286656 exc.
<039>	Contact Email Address - Email Address of person identified in data line  4030>  Address - Email Address of person identified in data line  4040  4040  4040  4050
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<410>	Complaints per 1000 customers for fixed voice 0.0
<420>	Complaints per 1000 customers for mobile voice
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<440>	Complaints per 1000 customers for fixed broadband 0.0
<450>	Complaints per 1000 customers for mobile broadband

### REDACTED FOR PUBLIC INSPECTION

<010>	Study Area Code	210330
<015>	Study Area Name	SMART CITY TBL LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Huttenhower
<035>	Contact Telephone Number - Number of person identified in data line <030>	4078286656 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dhuttenhower@smartcitytelecom.com
<500>	Certify compliance with applicable service quality standards and consumer pr	otection rules Yes
		210330f1510.pdf

7 of 70 ge 7

### REDACTED FOR PUBLIC INSPECTION

<010>	Study Area Code	210330
<015>	Study Area Name	SMART CITY TEL LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Huttenhower
<035>	Contact Telephone Number - Number of person identified in data line <030>	4078286656 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dhuttenhower@smartcitytelecom.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	210330f1610.pdf

F225664802A	rice Offerings including Voice Rate Data ollection Form	FCE Form 481 OMB Control No. 3050-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210330
<015>	Study Area Name	SMART CITY TEL LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Huttenhower
<035>	Contact Telephone Number - Number of person identified in data I	ne <030> 4078286656 ext.
<039>	Contact Email Address - Email Address of person identified in data	ine <030> dhuttenhower@smartcitytelecom.com
	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	

703>	<a1> &lt;</a1>	Ga25	<b>143</b> 5			√2 ₹ <b3></b3>	5- 60-	71/400 11/4059A-1	F 40
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
			, , ,						,
					<u> </u>		11.0.0		
					Soc at	tached worksheet		•	
					<del></del>	tached Worksheet			
			<u> </u>						

(710) 810 (3813 C)	ladbrand Price Offerings lection Form ( )	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	Some district	organis de la companya de la company	FCC Form 481 OMB Control No. 20 July 2013	scunges/olvie/control no	3060-0819
<010>	Study Area Code	23	10330				
<015>	Study Area Name		SMART CITY TEL LLC				
<020>	Program Year		2017				
<030>	Contact Name - Person US	AC should contact regarding this data	Debbie Huttenhower				
<035>	Contact Telephone Numbe	r - Number of person identified in data line <030>	4078286656 ext.				
<039>	Contact Email Address - Em	nail Address of person identified in data line <030>	dhuttenhower@smartcity	ytelecom.com			

<711>	1 1 10 242	46/337	营业。 <b>2<b1></b1></b>	<b>&lt;</b> Φ2> 🤾	<b>6</b> 8	<d1></d1>	edzy (	1034	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
								a	
				- See attac	ned				
			<u> </u>	<del>worksheet -</del>					
								,	

(800) Ope	erating Companies 🚕		FGC FO/m 481
公司 美军进业	ection Form	She the	DMB Control No. 3060-0986/DMB Control No. 3060-0819
			B July 2013 1 4 4 4 1
		The second secon	是一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个
<010>	Study Area Code		210330
<015>	Study Area Name		SMART CITY TEL LLC
<020>	Program Year		2017
<030>	Contact Name - Person	USAC should contact regarding this data	Debbie Huttenhower
<035>	Contact Telephone Nur	mber - Number of person identified in data line <030>	4078286656 ext.
<039>	Contact Email Address	- Email Address of person identified in data line <030>	dhuttenhower@smartcitytelecom.com
<810>	Reporting Carrier	Smart City Telecommunications, LLC	
<811>	Holding Company	Smart City Finance, LLC	
<812>	Operating Company	Smart City Telecommunications, LLC	

<813>	A Control of the Cont	* <a25**< th=""><th></th></a25**<>	
	Affiliates	SAC	Doing Business As Company or Brand Designation
,			
,		<u></u>	
			17/84
•			
•			
•			
•		, ye w.:	

25 E St. 1885	bilf Linds Reporting  Section Form	PCC Form 4832 7 12 27 27 28 20 20 20 20 20 20 20 20 20 20 20 20 20
<010>	Study Area Code	210330
<015>	Study Area Name	SMART CITY TEL LLC
_<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Huttenhower
<035>	Contact Telephone Number - Number of person identified in data line <030>	4078286656 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dhuttenhower@smartcitytelecom.com
<900>	Does the filing entity offer tribal land services? (Y/N)	No
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached Document
If your c	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes	
to confir	rm the status described on the attached document(s), on line 920,	
demons	trates coordination with the Tribal government pursuant to	Select
§ 54.313	S(a)(9) includes:	Yes or No or
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Not Applicable
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

Page 12

ALTERNATION AND ADDRESS OF THE PARTY AND ADDRE			rage 12
	oice and Broadband Service Rate Comparability	惟.	FCC Form 4815 OMB Control No. 3060-0985/OMB control No. 3060-08197
		.114-	July 2013
<010>	Study Area Code		210330
<015>	Study Area Name		SMART CITY TEL LLC
<020>	Program Year		2017
<030>	Contact Name - Person USAC should contact regarding this data		Debbie Huttenhower
<035>	Contact Telephone Number - Number of person identified in data line	<030>	4078286656 ext.
<039>	Contact Email Address - Email Address of person identified in data line	<030>	dhuttenhower@smartcitytelecom.com
<u></u>			
<1000>	Voice services rate comparability certification	Yes	
<1010>	Attach detailed description for voice services rate		
	comparability compliance		
			Name of Attached Document
<1020>	Broadband comparability certification	Yes the	- Pricing is no more than the most recent applicable benchmark announced by Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance		
			Name of Attached Document

Carlo Charles and Carlo and	o Terrestrial Backhaul Reporting ection Form	FCC Form 481 DMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2813
<010>	Study Area Code	210330
<015>	Study Area Name	SMART CITY TEL LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Huttenhower
<035>	Contact Telephone Number - Number of person identified in data line <030>	1078286656 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dhuttenhower@smartcitytelecom.com
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kl upstream within the supported area pursuant to § 54.313(g).	ops

Lif <b>e</b> line •	rms and Condition for Cifeline Customers	FCCFprin 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210330
<015>	Study Area Name	SMART CITY TEL LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Huttenhower
<035>	Contact Telephone Number - Number of person identified in data line <030>	4078286656 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dhuttenhower@smartcitytelecom.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	Name of Attached Document
<1220>	Link to Public Website HTTP	Table of Attached Security.
or the we	neck these boxes below to confirm that the attached document(s), on line 1210, bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

ON THE RESERVE AND ADDRESS.	ap Carrier, Additional Documentation	。 2004年1月 第1	AND THE RESERVE AND THE RESERV	C Farm 481 8 3050-0986/OMB Control No. 3060-0819
Data Collection Including Rate	on Form  - of Retain Comers affiliated with Price Cap Local Exchange Conners			y 2013
<010> Stu	dy Area Code	210330		
<015> Stu	dy Area Name	SMART CITY TEL LLC		
<020> Pro	grani real	2017		
	itact Haine - Ferson OSAC should contact regulating this data	Debbie Huttenhower 4078286656 ext.		
	ntact Telephone Number - Number of person identified in data line <030>	dhuttenhower@smartcityte	lecom.com	
The control of the control of	tract Efficial Address of person defining an address of	-		
Select the	appropriate responses below (Yes, No, Not Applicable) to note	compliance as a recipier	nt of Incremental High Cost support, High	h Cost support to offset access charge reductions,
and Conne	ect America Phase II support as set forth in 47 CFR § 54.313(b),(	(c),(d),(e). The information	on reported on this form and in the docu	ments attached below is accurate.
Inc	cremental Connect America Phase I reporting			
		la a & Camala a July 1	****	
<2010>	2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note t			
	2016 certification, this applies to Round 2 recipients o	f Incremental		
	Support			
<2011>	3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note t	that for the July 1	<u> </u>	
	2016 certification, this applies to Round 1 recipients o	f Incremental		
	Support			
<2022>	Recipient certifies, representing year two after filing a	notice of		
\2022/	acceptance of funding pursuant to 54.312(c), that the			
	question are not receiving support under the Broadba			
	Program or the Broadband Technology Opportunities	-		
	projects that will provide broadband with speeds of at			
	Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients onl	ly.		
<2023>	The attachment on line 2024 includes a statement of t	the total amount of	<u> </u>	
	capital funding expended in the previous year in meet	ing Connect		
	America Phase I deployment obligations, accompanied			
	blocks indicating where funding was spent. This cover			
	54.313(b)(2)(ii). Round 2 recipients only.	,		
<2024A>				
<2024A>	Round 2 Recipient of incremental support:			
-2024Ps	Attack list of consus blocks indicating where funding	vas spent in year	Name of Attached Document Listi	ng
<2024B>		was shellr ill Acai		"5
	two - 54.313(b)(2)(ii). Round 2 recipients only.		Required Information	
<2025A>	Round 1 or Round 2 Recipient of Incremental Support	it.		
<2025B>	Attach geocoded Information for Phase I milestone re	ports (Round 1 for	Name of Attached Document Listi	ng
	year three and Round 2 for year two) - Connect Ameri	ica Fund , WC	Required Information	
	Docket 10-90, Report and Order, FCC 13-			
	,			
4204 Fs	2016 and future Frozen Support Certification 47 CFR §	5/12/2///		
<2015>	2016 and luture Frozen Support Certification 47 CFR 9	, J4.313(U)(4)		

Data Collecti	Cap Garrier Additional Documentation (Continued); on Form e-of-Return Carriers offiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0985/DIVIB Control No. 3060-0819 July 2013
<2016	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}  Certification support used to build broadband  nect America Phase II Reporting {47 CFR § 54.313(e)}	
<201	7A> Connect America Fund Phase II recipient?	
<201	7B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price	Name of Attached Document Listing Required Information
<201	cap carrier used for capital expenditures in 2015.  8> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)	Name of Attached Document Listing Required Information
<201	P> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)	
<202		
<202		
<202		
<202		

<010>	Study Area Code	210330
<015>	Study Area Name	SMART CITY TEL LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Huttenhower
<035>	Contact Telephone Number - Number of person identified in data line <030>	4078286656 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dhuttenhower@smartcitytelecom.com
<b>Best wastern on the</b>		

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
		Yes - Attach Certific	ation
(3010A)	Milestone Certification (47 CFR § 54.313(f)(1)(i))		210330f13010.pdf
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions (47 CFR §	Yes - Attach New Community Anchors	
(3012B)	54.313(f)(1)(ii)} Please Provide Attachment	Name of Attached Document Listing Required	210330f13012.pdf
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	Information (Yes/No)	:
(3014)	If yes, does your company file the RUS annual report	(Yes/No) O O	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		1.0000000000000000000000000000000000000
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required	Name of Attached Document Listing Required Information	
(3018)	documentation If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the	(Yes/No)	
(3019) (3020)	boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	· ·	
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	1	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		
(3023)	Underlying information subjected to a review by an independent certified public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	210330f13026.pdf



<010>	Study Area Code	210330
<015>	Study Area Name	SMART CITY TEL LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Huttenhower
<035>	Contact Telephone Number - Number of person identified in data line <030>	4078286656 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dhuttenhower@smartcitvtelecom.com

### Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends





<010>	Study Area Code	210330
<015>	Study Area Name	SMART CITY TEL LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Huttenhower
<035>	Contact Telephone Number - Number of person identified in data line <030>	
<039>	Contact Email Address - Email Address of person identified in data	line <030> dhuttenhower@smartcitytelecom.com

#### 4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

### Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

### Community Anchor Institutions - FCC 14-98 (paragraph 79)

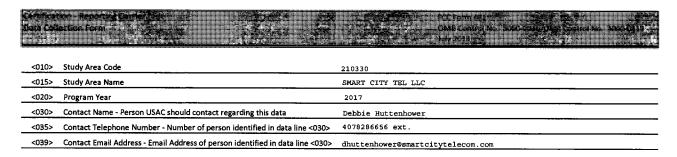
**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

#### If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

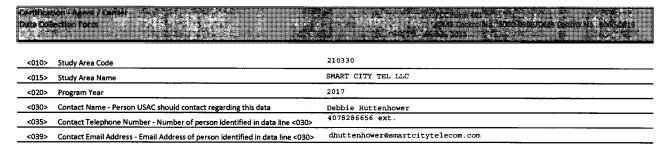
relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to	Name of Attached Document Listing Required Information			
broadband service in the preceding calendar year.				
Broadband Deployment Locations – FCC 14-98 (paragraph 80)				
4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information			
4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials	Name of Attracked Decument Listing Descriped Information			



### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

l certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	



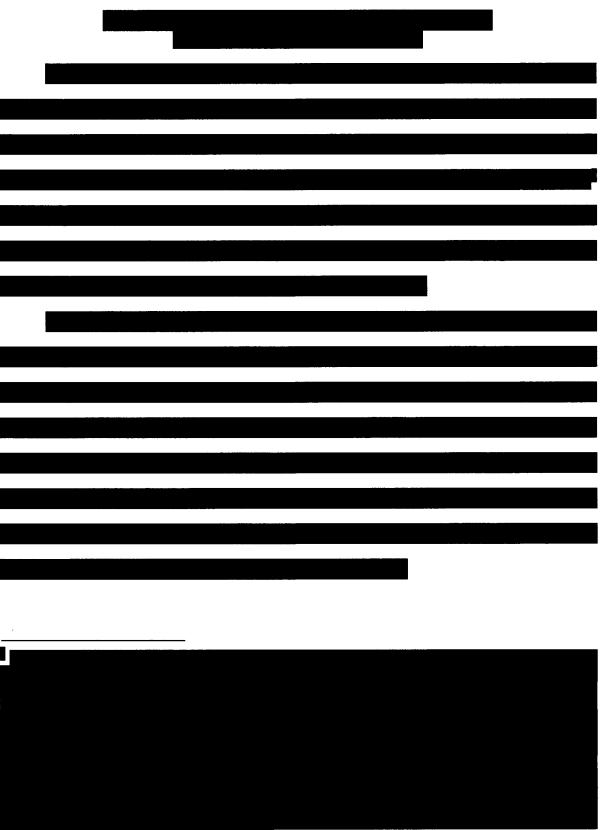
### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

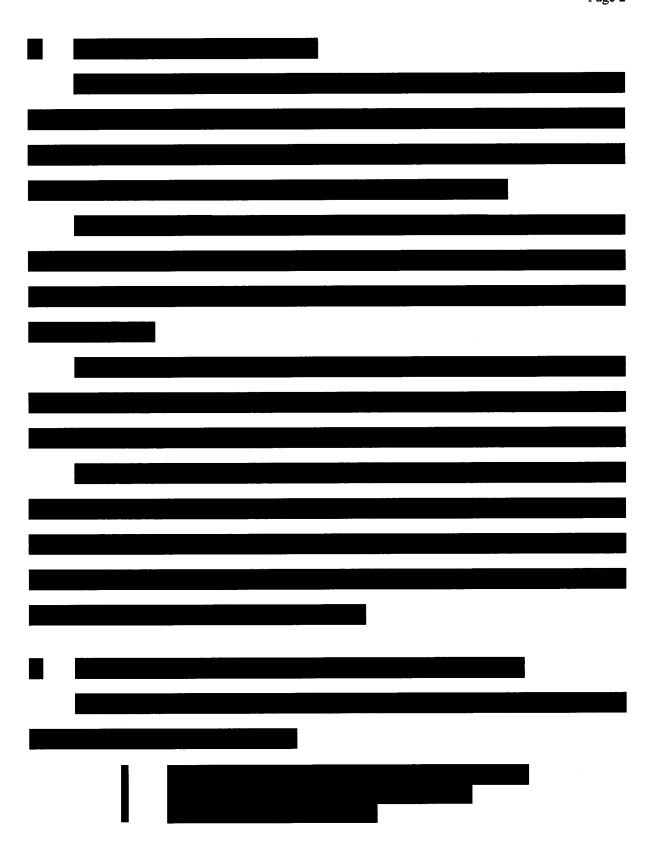
I certify that (Name of Agent) <u>John Staurulakis</u> , <u>Inc.</u> also certify that I am an officer of the reporting carrier; my responsibilities agent; and, to the best of my knowledge, the reports and data provided to	is authorized to submit the information reported on behalf of the reporting carrier. include ensuring the accuracy of the annual data reporting requirements provided to the authorized ne authorized agent is accurate.
Name of Authorized Agent: John Staurulakis, Inc.	
Name of Reporting Carrier: SMART CITY TEL LLC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/27/2016
Printed name of Authorized Officer: James Schumacher	
Title or position of Authorized Officer: VP Finance & Administration	
Telephone number of Authorized Officer: 4078286650 ext.	
Study Area Code of Reporting Carrier: 210330	Filing Due Date for this form: 07/01/2016

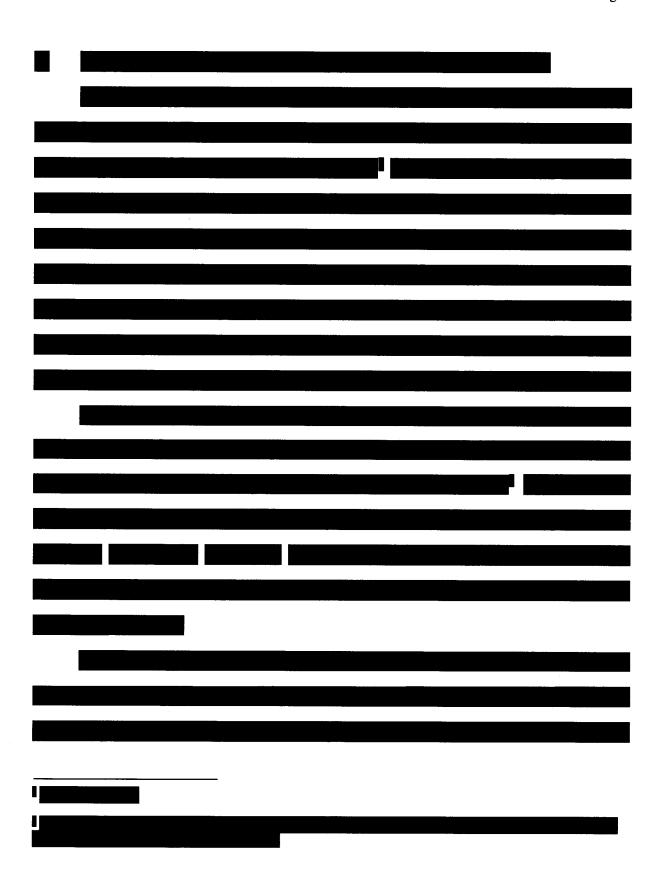
### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI F	Recipients on Behalf of Reporting Carrier
as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service	
he data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the in	information reported herein is accurate.
ame of Reporting Carrier: SMART CITY TEL LLC	
ame of Authorized Agent Firm: John Staurulakis, Inc.	
gnature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/27/2016
ame of Authorized Agent Employee: Lans Chase	
tle or position of Authorized Agent or Employee of Agent Staff Director - Regulatory Affairs	· ·
elephone number of Authorized Agent or Employee of Agent: 7705692015 ext.1	
tudy Area Code of Reporting Carrier: 210330 Filing Due Date for this form:	07/01/2016

Attachments







 	••••	 	
W .			,
-		 	
 		 	<del>.</del>
****			


### Appendix A - Progress Report on Five-Year Plan

Study Area Code Study Area Name Company Contact Name

Contact Telephone Number

Contact Email Address

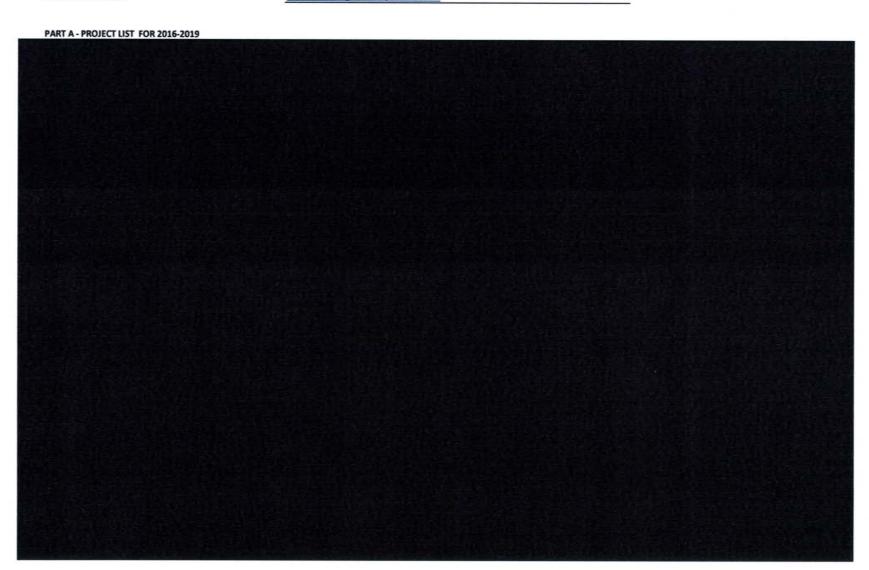
210330 Smart City Telecommunications LLC

Debbie Huttenhower

407-828-6656

dhuttenhower@smartcitytelecom.com

#### CONFIDENTIAL



**Total Capital Expenditures** 

### Appendix B - Progress Report on Five-Year Plan

CONFIDENTIAL

Study Area Code 210330

Study Area Name Smart City Telecommunications LLC

Company Contact Name Debbie Huttenhower
Contact Telephone Number 407-828-6656

Contact Email Address dhuttenhower@smartcitytelecom.com

Regulated Capital Expenditure (CapEX		
Account	Description	
2121	Buildings	
2112	Vehicles	
2122-2124	Support Assets	
2210	Switching Equipment	N. 1947
2232	Circuit Equipment	
2410	Cable & Wire Facilities	N. Carrie
1220	Materials & Supplies	200

	Regulated Operating Expe
Account	Operating Expenses
6110-6120	General Support Maintenance
6210	Switching Maintenance
6230	COE Transmission Maintenance
6410	Cable & Wire Facilities
6530	Non-Specific (Testing, Plant Op., Engineering)
6561-2110	General Support Depreciation
6561-2210	Switching Depreciation
6561-2230	Circuit Equip Depreciation
6561-2410	Cable & Wire Depreciation
6610-6620	Customer Operations
6711-6720	Corporate Operations
7240	Ad Valorem Expense
	Total Operating Expenses

Smart City Telecommunications, LLC (SAC 210330)

Appendix C

Line 112



### **Smart City Telecommunications, LLC - SAC 210330**

### Line 310 – Unfulfilled Voice Service Requests Resolution

- Smart City had one unfulfilled request for voice service in 2015.
  - The customer was a multi-tenant residential location. The customer requested 3 voice lines along with shared Ethernet service with symmetrical 10 Mbps internet service via fiber to the premises. The construction costs were estimated to be \$7,938.00. The customer unwilling to pay the construction and requested the build costs to be rolled into the 36 month lease rate. Smart City provided the monthly recurring charge of \$694.00. Service was refused by the customer.

### **Smart City Telecommunications, LLC - SAC 210330**

### Line 330 - Unfulfilled Broadband Service Requests Resolution

- Smart City had two unfulfilled broadband requests in 2015.
  - o The first was a business customer location that was brand new and Smart City had no facilities to the location. The customer requested 50 Mbps broadband. The construction costs were \$16,246.00 to extend facilities to the location. The customer was unwilling to pay this amount and requested the build costs to be rolled into the 36 month lease rate. Smart City provided the monthly recurring charge including the construction costs and it was \$1,770.00. Service was refused by the customer.
  - O The second was a multi-tenant residential location. The customer requested 3 voice lines along with shared Ethernet service with symmetrical 10 Mbps internet service via fiber to the premises. The construction costs were estimated to be \$7,938.00. The customer unwilling to pay the construction and requested the build costs to be rolled into the 36 month lease rate. Smart City provided the monthly recurring charge of \$694.00. Service was refused by the customer.

## Smart City Telecommunications, LLC Demonstration of Complying with Applicable Service Quality Standards and Consumer Protection Rules for Voice and Broadband

In establishing this certification in its 2005 ETC Order,<sup>1</sup> the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

Smart City Telecommunications, LLC ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under state law. These obligations include, but are not limited to, the following: (1) Filing of Service Schedules pursuant to the requirements of Florida Administrative Code § 25-4.0341 and Florida Statutes, Title XXVII, Chapter 364 Telecommunications Companies, 364.04, which disclose rates to customers; (2) adherence to Florida state consumer protection requirements governing telephone providers for Compliance with Anti-Slamming Procedures as adopted in Florida Administrative Code § 25-4.118; and (3)

<sup>&</sup>lt;sup>1</sup> Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

<sup>&</sup>lt;sup>2</sup> Id. at para. 28.

<sup>&</sup>lt;sup>3</sup> Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

compliance with CPNI as identified in Florida Statutes Title XXVII, Chapter 364, 364.24, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the 2015 Open Internet Order.

# Smart City Telecommunications, LLC Demonstration of Ability to Function in Emergency Situations for Voice and Broadband

Smart City Telecommunications, LLC ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)<sup>1</sup>. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. Company's standby generators and battery back-up support both voice and broadband network equipment should an emergency situation occur. Further, Company has implemented and maintains a Disaster Recovery Plan.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

	FORerings including Voice Rate Deta	FCCForm 481
Data Coll	ection Form 7	OMB Control No. 3060-0986/OMB Control No. 3060-0819
2000		/ July 2013
<010>	Study Area Code	210330
<015>	Study Area Name	SMART CITY TEL LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Huttenhower
<035>	Contact Telephone Number - Number of person identified in data line <030>	4078286656 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dhuttenhower@smartcitytelecom.com
<701>	Residential Local Service Charge Effective Date 1/1/2016	
<702>	Single State-wide Residential Local Service Charge	

<703>

₹88	, <b>482</b> >	(a3> y	والأمراخ (أنام		(653)	1 4 - 1 <b>(b</b> ) 1	<bs></bs>  	7
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
FL	ALL		FR	16.0	0.0	0.0	0.0	16.0
				***				
				-				
					-		- <u>v.</u> .	
		<u> </u>		488				
							· · · · · · · · · · · · · · · · · · ·	
					L		****	l

(7/00) Bin DETAILE	osidisind Price Offerings lection Form	FCC Form 481 CMB Control No. 3060-0986/OMB Control No. 3060-0819 30ly 2013
<010>	Study Area Code	210330
<015>	Study Area Name	SMART CITY TEL LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Huttenhower

dhuttenhower@smartcitytelecom.com

4078286656 ext.

<035>

<039>

Contact Telephone Number - Number of person identified in data line <030>

Contact Email Address - Email Address of person identified in data line <030>

<a1></a1>	(62 <del>3)</del>	**	- 6211 <del>0</del> 2	es de Salab	4 9 T 4 4 d 2	3 40		Control of the second s
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
FL	Lake Buena Vista	34.95	0.0	34.95	3.0	1.0	999999.0	Other, No Limits on Usage Allowa
FL	Lake Buena Vista	34.95	0.0	34.95	6.0	1.0	999999.0	Other, No Limits on Usage Allowar
FL	Lake Buena Vista	39.95	0.0	39.95	12.0	1.0	999999.0	Other, No Limits on Usage Allowa
FL	Celebration	34.95	0.0	34.95	6.0	1.0	999999.0	Other, No Limits on Usage Allowa
FL	Celebration	39.95	0.0	39.95	12.0	1.0	999999.0	Other, No Limits on Usage Allowar
FL	Celebration	34.95	0.0	34.95	100.0	100.0	999999.0	Other, No Limits on Usage Allowar
FL	Celebration	49.95	0.0	49.95	1000.0	1000.0	999999.0	Other, No Limits on Usage Allowar
							-A1	
					**			
***								
					····			·
								77.
								•
							-	
							-	

De

Dir

We

dire

adv

Rep

nex

sen

Our

for

liab

sucl

Dir

Wit

listi

dire

Add

fam

No

dire will

listi

tele

Ad

cus

hou

Mo

by

Ar

Te

Co

Go

inf

bei

pro

fut an cal

Sm inf

D 20

#### **Customer Service**

Correspondence Mailing Address: Smart City Telecom PO Box 22555 Lake Buena Vista, FL 32830-2555

#### Lifeline Assistance

Qualified residential telephone subscribers are eligible for the Lifeline Assistance Program. This program provides discounts on basic telephone services. This program offers assistance on one (1) telephone line per household at the customer's principal residence. Customers receiving benefits from any of the following programs may qualify for these savings:

- Supplemental Security Income (SSI)
- Medicaid
- Low-Income Home Energy Assistance (LIHEAP)
- Federal Public Housing Assistance (Section 8)
- Food Stamps
- Temporary Assistance to needy Families (TANF)
- Supplemental Nutrition Assistance Program (SNAP)
- Bureau of Indian Affairs programs
- National School Lunch (NSL) Program (free meals program only)
- Household income no more than 150% of the U.S. Poverty Guidelines

If you have any questions about program eligibility or would like to sign up for Lifeline Assistance, please contact our Customer Care Team at 407-828-6700 or <a href="mailto:service@smartcity.com">service@smartcity.com</a>.

Qualified residential subscribers will receive a maximum Lifeline credit of \$9.25 per month on their local telephone bill. Contact a Smart City Telecom Account Representative for more details.

#### Línea Vital

El programa de la Línea Vital está disponible a suscriptores residenciales que reúnan los requisitos necesarios. Este programa está diseñado para asegurar el servicio telefónico básico. El Programa ofrece asistencia para una línea telefónica, por residencia, en la residencia principal del cliente. Consumidores que estén recibiendo asistencia de cualquiera de los siguientes programas podrían calificar para este beneficios:

- Seguridad de Ingresos Suplementarios (SSI)
- Medicaid
- Asistencia de Energía Para Hogares de Bajos Ingresos (LIHEAP)
- Asistencia Federal para Viviendas Publicas (Sección 8)
- Cupones de Alimentos
- Asistencia Temporaria para Familias Necisitadas (TANF)
- Programa de Nutricion Suplementaria (SNAP)
- Programas Patrocinados por Gobiernos Indigenas
- Programa De Almuerzo Escolar Gratis de el Progama nacional De Almuerzo Escolar (NSL)
- Ingreso Familiar do no mas del 150% de las guias federales para nivel de probreza

Si tiene alguna pregunta sobre la elegibilidad para participar en estos programas, o si desea solicitar los mismos, favor de comunicarse con nuestro Departamento de Servicio al Cliente al 407-828-6700 o por correo electrónico a <u>service@smartcity.com</u>.



39 of 70

Smart City Telecommunications, LLC (SAC 210330)

Attachment - Line 1210

### **GENERAL EXCHANGE TARIFF**

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

**SECTION A3** 6th Revised Sheet 1 Canceling 5th Revised Sheet 1

ISSUED: January 24, 2007 BY: JAMES T. SCHUMACHER-VICE PRESIDENT

EFFECTIVE: February 23, 2007

### BASIC LOCAL EXCHANGE SERVICE

			Contents	Sheet	
Α.	GEN	NERAL		1	
В.	MOI	NTHLY	Y EXCHANGE RATES	1	
	1.	Lake	e Buena Vista Exchange	1	
		a.	Local Calling Area	1	
		b.	Residence and Business Main Service Rates	. 1	
			<ol> <li>Residence Main Flat Rate Service</li> <li>Business Main Flat Rate Service</li> <li>PBX Trunks</li> <li>Key Main Flat Rate Service</li> <li>Message Rate Plan</li> </ol>	1 1 2 2 2	
	2.	Cele	ebration Exchange	2.1	
		a.	Local Calling Area	2.1	
		b.	Residence and Business Main Service Rates	2.1	
			<ol> <li>Residence Main Flat Rate Service</li> <li>Business Main Flat Rate Service</li> <li>PBX Trunks</li> <li>Key Main Flat Rate Service</li> </ol>	2.1 2.1 2.1 2.1	
	3.	Bun	dled Local Services Package – Residential	2.2	
		a.	General	2.3	(T)
		b.	Regulations	2.3	
		c.	Rates and Charges	2.3	(T)
C.	DIR	ECTO	RY ASSISTANCE	3	
	1.	Gen	eral	3	
	2.	Rate	es	4	
D.	OPE	ERATO	OR ASSISTED LOCAL CALLS	4	

40 of 70

Smart City Telecommunications, LLC (SAC 210330)

### GENERAL EXCHANGE TARIFF

Attachment - Line 1210

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 4th Revised Sheet 2 Canceling 3rd Revised Sheet 2

ISSUED: July 1, 2002

EFFECTIVE: July 16, 2002

BY: JAMES T. SCHUMACHER-VICE PRESIDENT

### BASIC LOCAL EXCHANGE SERVICE

#### Contents

			Sheet	
Е.	LOC	AL EXCHANGE EXCEPTIONS	5	
	1.	Lifeline Assistance	5	
		a. General	5	
		b. Applications and Regulations	5	
		c. Rates and Charges	6	
	2.	Transitional Lifeline Assistance	7	
		a. General	7	
		b. Regulations	7	
F.	EXT	ENDED CALLING SERVICE (ECS)	8	
	1.	General	8	
	2.	Extended Calling Service (ECS) Exchanges	9	
	3.	Usage Charges	9	
G.	VEF	IFICATION AND EMERGENCY INTERRUPT SERVICE	10	(N)
	1.	General	10	
		a. Verification Service	10	
		b. Emergency Interrupt Service	10	
	2.	Application of Rates and Charges	10	(N)

June 1, 2013

Smart City Telecommunications, LLC (SAC 210330)

#### Attachment - Line 1210

EFFECTIVE:

### GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 6th Revised Sheet 1 Canceling 5th Revised Sheet 1

ISSUED: May 31, 2013

BY:

JAMES T. SCHUMACHER-

VICE PRESIDENT

#### BASIC LOCAL EXCHANGE SERVICE

#### **GENERAL** A.

- 1. Touch-tone calling service is provided within the Lake Buena Vista and Celebration Exchanges for the origination of telephone calls. The Company is designed for the use of electronic equipment and touch-tone service. The Lake Buena Vista and Celebration Exchanges will only offer or connect with equipment which provides for 100% touch-tone calling. Only electronic switching equipment is contemplated in order to provide service of the latest technology to the telephone using public of the Lake Buena Vista and Celebration Exchanges.
- 2. The Exchange Service Areas for the Lake Buena Vista and Celebration Exchanges as appropriate are identified on maps filed as a supplement to this Tariff.
- The rules, regulations and rates for service and facilities not specifically shown in this section 3. are detailed in other sections of this Tariff.

#### MONTHLY EXCHANGE RATES В.

- 1. Lake Buena Vista Exchange
  - Local Calling Area a.

The rates specified herein, payable monthly in advance, entitle subscribers to an unlimited number of local telephone messages to all stations bearing the serving exchange of Lake Buena Vista and additional exchanges or portions of the exchanges of Apopka, Celebration, Clermont, East Orange, Montverde, Orlando, Reedy Creek, Windermere, Winter Garden and Winter Park. Appropriate service connection and Installation charges will also apply.

b. Residence and Business Main Service Rates

> For the classes of service here indicated where facilities are available, the following rates apply:

		Monthly Rate	Access Line Connection Charge	
1.	Residence Main Flat-Rate Service	\$ 14.00	\$10.21	(I)
2.	Business Main Flat-Rate Service	\$ 18.03	\$10.21	

42 of 70

Smart City Telecommunications, LLC (SAC 210330)

### GENERAL EXCHANGE TARIFF

Attachment - Line 1210

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

**SECTION A3** 6th Revised Sheet 2 Canceling 5th Revised Sheet 2

EFFECTIVE: May 1, 2004

ISSUED: April 16, 2004

JAMES T. SCHUMACHER-BY:

VICE PRESIDENT

#### BASIC LOCAL EXCHANGE SERVICE

#### B. MONTHLY EXCHANGE RATES (cont'd)

#### 1. Lake Buena Vista Exchange

Residence and Business Main Service Rates (cont'd) b.

		Monthly Rate	Access Line Connection Charge	
3.	PBX Trunk Flat-Rate Service (inward,		<del></del>	
	outward, two way, per trunk)	\$32.00	\$50.50	(I)
4.	Key Main Flat-Rate Service	\$32.00	\$33.70	(I)

#### 5. Message Rate Plan

Order No. 24595 in Docket No. 891239-TL establishes a per call message rate plan for exchanges with rate centers within a 1-10 mileage band of each other. Each call between the Lake Buena Vista-West Kissimmee exchanges will be charged a flat rate of \$.26 per call of unlimited duration. Such calls will be dialed as ten (10) digit local calls.

The message rate plan includes calls dialed or placed through an operator from all individual access lines and PBX trunks, and customer-owned and Company pay telephones. Operator assisted local call charges will be applicable to plan calls placed through an operator.

Attachment - Line 1210

### GENERAL EXCHANGE TARIFF

# SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 6th Revised Sheet 2.1 Canceling 5th Revised Sheet 2.1

EFFECTIVE: June 1, 2013

ISSUED: May 31, 2013

JAMES T. SCHUMACHER-

VICE PRESIDENT

# BASIC LOCAL EXCHANGE SERVICE

#### B. MONTHLY EXCHANGE RATES (cont'd)

#### 2. Celebration Exchange

#### a. Local Calling Area

The rates specified herein, payable monthly in advance, entitle subscribers to an unlimited number of local telephone messages to all stations bearing the serving exchange of Celebration and additional exchanges or portions of the exchanges of Apopka, Clermont, East Orange, Kissimmee, Lake Buena Vista, Montverde, Orlando, Reedy Creek, St. Cloud, West Kissimmee, Windermere, Winter Garden and Winter Park. Appropriate service connection and installation charges will also apply.

#### b. Residence and Business Main Service Rates

For the classes of service here indicated where facilities are available, the following rates apply:

		Monthly Rate	Access Line Connection <u>Charge</u>	
1.	Residence Main Flat-Rate Service	\$14.00	\$10.21	(I)
2.	Business Main Flat-Rate Service	\$25.56	\$10.21	
3.	PBX Trunk Flat-Rate Service (inward,			
	outward, two-way per trunk)	\$52.00	\$50.50	
4.	Key Main Flat-Rate Service	\$28.00	\$33.80	

Attachment - Line 1210

### **GENERAL EXCHANGE TARIFF**

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 1st Revised Sheet 2.2 Canceling Original Sheet 2.2

ISSUED: January 24, 2007 BY: JAMES T. SCHUMAC

JAMES T. SCHUMACHER-VICE PRESIDENT EFFECTIVE:

February 23, 2007

#### BASIC LOCAL EXCHANGE SERVICE

- 3. Bundled Local Services Package Residential
  - a. General
    - (1) Company's Residential Bundled Local Services Package is an optional residential service enrollment plan that permits customers to receive residential local exchange service and certain local non-basic services and features otherwise individually available in this Tariff, for each residential local exchange service line provided, for a flat monthly rate, regardless of the exchange in which the customer is located.
    - (2) Customer subscription in the Residential Bundled Local Services Package includes required and automatic subscription in Company's Smart City Residential Unlimited Minutes bundled long distance services calling package at the terms, conditions, and additional rates and charges specified in Section 3.4.5 of Company's Florida Telecommunications Tariff for that service.

(T)

- (3) Residential Bundled Local Services Package customers may also subscribe to Company's voice mail service at a special bundled package services rate.
- (4) Company's Residential Bundled Local Services Package consists of:
  - (a) Flat Rate Residential Local Exchange Service, which includes unlimited calling to all access lines within the serving exchange, the additional exchanges in the associated Extended Area Service ("EAS") or Local Calling Area identified in Section A3.B. of this Tariff, and the additional exchanges in the Extended Calling Services ("ECS") categories specified in Section A3.F. of this Tariff; and
  - (b) Unlimited use by the customer of the following custom calling services and features described in Section A13 of the Tariff:
    - (1) Call Forwarding
    - (2) Call Waiting
    - (3) Caller ID Deluxe
    - (4) Call Waiting Display
    - (5) 3 Way Calling
    - (6) Call Return

Attachment - Line 1210

**EFFECTIVE:** 

### GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 1st Revised Sheet 2.3 Canceling Original Sheet 2.3

February 23, 2007

ISSUED: January 24, 2007 BY:

JAMES T. SCHUMACHER-

VICE PRESIDENT

### BASIC LOCAL EXCHANGE SERVICE

- 3. Bundled Local Services Package - Residential (cont'd)
  - General (cont'd)

(4)(cont'd)

> Automatic subscription in Company's Smart City Residential (c) Unlimited Minutes bundled long distance services calling package at the terms, conditions, and additional rates specified in Section 3.4.5 of Company's Florida Telecommunications Tariff for that service.

#### b. Regulations

- Residential Bundled Local Services Package is not available to those residential (1) customers whose home phone line is classified as a "commercial", "business", "public" or "semi-public" line. Subscriber's phone line must not be in housing associated with educational institutions, and subscribers may not use this service for commercial use or for connection to the Internet, for other data services (including facsimile transmissions), or for any other use that does not involve a person to person conversation or voice message. If Company determines the service is not being used for individual residential service, or in any other way violates the restrictions of their service, Company may withdraw the subscriber's eligibility for this service and/or suspend or terminate the subscriber's service.
- (2) Residential Bundled Local Services Package customers may terminate their enrollment in this package at any time upon notice to the Company with termination being effective on the last day of the then existing month.
- (3) Unless terminated by the customer or the Company, a customer will remain Enrolled in the Residential Bundled Local Services Package, as it may be amended from time to time, with any applicable changes in rate, for as long as the package continues to be offered by the Company.
- (4) Service Charges, as described in Section A4 of this Tariff, apply to requests for new and additional package lines, and moves of existing lines. Service Charges will not apply when this package replaces or is a conversion from existing local exchange services.

46 of 70

Smart City Telecommunications, LLC (SAC 210330)

Attachment - Line 1210

### GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 1st Revised Sheet 2.4 Canceling Original Sheet 2.4

ISSUED: January 24, 2007

EFFECTIVE: February 23, 2007

BY: JAMES T. SCHUMACHER-

VICE PRESIDENT

#### BASIC LOCAL EXCHANGE SERVICE

- 3. Bundled Local Services Package - Residential (cont'd)
  - b. Regulations (cont'd)
    - (5) All rules, regulations, and limitation specified in other sections of this Tariff apply to the respective services and/or features included as part of this service.
    - (6) Residential Bundled Local Services Package customers are not eligible for promotion offerings associated with the individual services included in the package, unless specifically provided for in a promotional offering.
    - (7) Prices of the individual services in the Residential Bundled Local Services Package may be higher or lower than the packaged offering.
  - Rates and Charges c.

		Monthly Rate	(T)
(1)	Residential Bundled Local Services Package, per		
	residential local exchange line (excludes Smart City		
	Residential Unlimited Minutes bundled long		(T)
	distance calling service)	\$18.85	(R)

### GENERAL EXCHANGE TARIFF

Attachment - Line 1210

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 7th Revised Sheet 3 Canceling 6th Revised Sheet 3

ISSUED: April 1, 2004

BY: JAMES T. SCHUMACHER-

VICE PRESIDENT

EFFECTIVE: May 1, 2004

#### BASIC LOCAL EXCHANGE SERVICE

B. MONTHLY EXCHANGE RATES (cont'd)



#### C. DIRECTORY ASSISTANCE SERVICE

#### 1. General

- a. The Telephone Company furnishes Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.
- b. The rates set forth following apply when subscribers of the Telephone Company request assistance in determining and obtaining telephone numbers of other subscribers or persons (1) who are located in the same local calling area; or (2) who are not located in the same local calling area or Home Numbering Plan Area (HNPA) as the requesting subscriber's serving exchange.
- c. There will be no charge for local calling area Directory Assistance Service calls received from customers with a physical or mental impairment rendering them unable to use the telephone directory.

48 of 70

May 1, 2004

(I)

(I)

Smart City Telecommunications, LLC (SAC 210330)

### GENERAL EXCHANGE TARIFF

Attachment - Line 1210

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 4th Revised Sheet 4 Canceling 3rd Revised Sheet 4

**EFFECTIVE:** 

ISSUED: April 16, 2004

BY:

JAMES T. SCHUMACHER-

VICE PRESIDENT

## BASIC LOCAL EXCHANGE SERVICE

- C. DIRECTORY ASSISTANCE SERVICE (cont'd)
  - 1. General (cont'd)
    - d. Calls to Long Distance Directory Assistance are charged for at the appropriate rate.
  - 2. Rates
    - (a) Local Calling Area
      - (1) A charge of \$.35 is applicable for each call to Directory Assistance Service made by a subscriber, except as noted above and pursuant to the following conditions.
      - (2) A subscriber is allowed three (3) Directory Assistance Service calls per billing period per access line or PBX trunk without charge. Any Directory Assistance Service calls made by a subscriber beyond the three (3) call allowance will be charged at the \$.35 rate.
      - (3) A maximum of two (2) telephone numbers may be requested on each Directory Assistance Service call.
    - (b) Outside the Local/Home Numbering Plan Area
      - (1) A charge of \$.90 is applicable for each call to Directory Assistance Service. (I)
      - (2) A maximum of two (2) telephone numbers may be requested on each call.
    - (c) For PATS Providers
      - (1) A charge of \$.40 is applicable for each call to Directory Assistance Service. (I)

49 of 70

Smart City Telecommunications, LLC (SAC 210330)

Attachment - Line 1210

#### GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 Original Sheet 4.1

ISSUED: April 2, 1999

4.

at the local coin rate.

EFFECTIVE:

April 17, 1999

(M)(C)

BY: JAMES T. SCHUMACHER-

VICE PRESIDENT

#### BASIC LOCAL EXCHANGE SERVICE

#### (M) OPERATOR ASSISTED LOCAL CALLS D. All types of local exchange service have local calling areas as specified in A3.B. of this Tariff 1. which are the areas that can be called on a flat-rate basis (no charge for individual calls), on a (T) local coin call rate basis, or on a measured or message rate basis. Local dial calls must be dialed and completed without the assistance of a Company operator 2. and must be billed to the originating telephone when a charge is applicable. Otherwise, operator (T) (T) assistance charges will apply to the call, in addition to the local dial rate. The following service charges apply in addition to the local dial rate applicable for operator 3. assisted local calls from Company-owned coin telephones. The service charges are also applicable to operator assisted local calls from customer-owned pay telephones. Station-to-station customer dialed calling card (credit card) local call \$ .75 Station-to-station operator assisted sent-paid, collect, third b. \$1.00 number, and non-customer dialed credit card calls \$2.50 Person-to-person operator assisted local call

In addition to the service charge, all local coin calls utilizing operator handling services will be

January 1, 2015

EFFECTIVE:

### **GENERAL EXCHANGE TARIFF**

# SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 4th Revised Sheet 5 Canceling 3rd Revised Sheet 5

ISSUED: December 30, 2014
BY: JAMES T. SCHUMACHERVICE PRESIDENT

#### **BASIC LOCAL EXCHANGE SERVICE**

#### D. OPERATOR ASSISTED CALLS (cont'd)

- 5. The following Operator Assisted Local Calls are exempted from the service charge:
  - a. Calls to designated Company numbers for official telephone business.
  - b. Emergency calls to recognized authorized civil agencies.
  - c. Those cases where a Company operator provides assistance to:
    - (1) Re-establish a call which has been interrupted after the called number has been reached.
    - (2) Reach the called telephone number where facility problems prevent customer dial completion.
    - (3) Place a non-coin, sent paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

#### E. LOCAL EXCHANGE EXCEPTIONS

#### 1. Lifeline Assistance

#### a. General

(1) Lifeline Assistance is a program sponsored by the FCC which provides reduction, in the form of a certain credit, in the price of basic local residential exchange access line service to qualifying low-income subscribers. The Lifeline Assistance Program provides for a federal credit of \$9.25 per month (the current FCC authorized rate) to qualified subscribers.

(C)

(C)

Attachment - Line 1210

### **GENERAL EXCHANGE TARIFF**

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 1st Revised Sheet 5.1 Canceling Original Sheet 5.1

(C)

(C)

ISSUED: December 30, 2014
BY: JAMES T. SCHUMACHERVICE PRESIDENT

EFFECTIVE: January 1, 2015

#### **BASIC LOCAL EXCHANGE SERVICE**

- E. LOCAL EXCHANGE EXCEPTIONS (cont'd)
  - 1. Lifeline Assistance (cont'd)
    - b. General (cont'd)
      - (2) The federal credit is applied to the local service bills for qualified residential recipients of public assistance who apply for the credit and authorize agency verification of their participation in, and/or authorize verification that a member of the residential recipient's household participates in at least one of the following programs:

Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal Public Housing Assistance or Section 8, Low-Income Home Energy Assistance Program (LIHEAP), Temporary Assistance to Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), and National School Lunch (NSL) Program (free meals program only).

(3) Additionally, subscribers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed 150% of the Federal poverty guidelines, meet the requirements of a state established means test may apply directly to the Office of Public Counsel (OPC) for eligibility certification.

Attachment - Line 1210

### **GENERAL EXCHANGE TARIFF**

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 2nd Revised Sheet 6 Canceling 1st Revised Sheet 6

EFFECTIVE: April 1, 2000

(T)

ISSUED: March 17, 2000

BY: JAMES T. SCHUMACHER-

VICE PRESIDENT

## BASIC LOCAL EXCHANGE SERVICE

#### E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

#### 2. Applications and Regulations

Guidelines for implementation of this Program are as follows:

(a) Certification Procedures

All applications for Lifeline Assistance are subject to verification with the state agency responsible for administration of the qualifying program.

(b) Processing Procedures

The Company will process all applications and apply the appropriate credit on the subscriber's monthly bill.

(3) Verification Procedures

The Company will reconcile and confirm eligibility periodically, at a minimum semiannually, by providing the agency with a computer tape (directly or through a third party) of all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility.

- (4) Lifeline Assistance is available for one telephone line per residence, at the subscriber's principle place of residence.
- (5) Toll blocking service is available to Lifeline Assistance subscriber's at no charge.
- (6) Lifeline Assistance may not be disconnected for non-payment of toll charges however, toll service may be disconnected for non-payment of toll charges.

(7) Deposit requirements do not apply to Lifeline Assistance subscribers if toll blocking is employed.

(8) The Company shall provide Lifeline Assistance to eligible subscribers who have been previously disconnected for nonpayment of their telephone bills, provided that those customers also subscribe to toll blocking service.

(N)

53 of 70

Smart City Telecommunications, LLC (SAC 210330)

Attachment - Line 1210

#### GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 Original Sheet 6.1

ISSUED: March 17, 2000

EFFECTIVE: April 1, 2000

BY: JAMES T. SCHUMACHER-

VICE PRESIDENT

#### BASIC LOCAL EXCHANGE SERVICE

#### E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

(N)

- 1. Lifeline Assistance (cont'd)
  - b. Applications and Regulations (cont'd)

Guidelines for implementation of this program are as follows: (cont'd)

- (9) The Company will not refuse to connect, reconnect, or provide Lifeline Assistance to an eligible subscriber because of unpaid toll charges or local charges other than those for basic
  - local service. However, a Lifeline Assistance subscriber who has been disconnected for non-payment under a prior payment arrangement for paying past due bills, may be required by the Company to satisfy those arrangements prior to reconnection of service.
- (10) The Company may require an eligible Lifeline Assistance subscriber to establish payment arrangements for outstanding debt associated with basic local service and associated taxes and fees, said payment arrangements to be made for a period of not less than four (4) months.
- (11) The Company will not require payment arrangements to be made by an eligible Lifeline Assistance subscriber on other unpaid amounts as a condition of receiving basic local service. However, the Company is not precluded from collecting other portions of the outstanding debt from Lifeline Assistance subscribers by using any other methods as are customary for the Company for collection of outstanding debt from non-Lifeline Assistance subscribers.
- (12) Any payment made by Lifeline Assistance subscribers on past-due amounts will first be credited to unpaid basic local service charges.
- (13) If a Lifeline Assistance subscriber fails to pay charges for basic local service, the subscriber's Lifeline Assistance service may be disconnected by the Company. The subscriber will then be treated in the same manner as any other existing Lifeline Assistance subscriber with regard to reconnection after a disconnect for nonpayment.
- (14) The Company may decline to provide other local services, including but not limited to, ancillary services, if a Lifeline Assistance subscriber has outstanding debt for local service. Such other local services may not be declined for non-payment of toll services.
  (N)

54 of 70

Smart City Telecommunications, LLC (SAC 210330)

### GENERAL EXCHANGE TARIFF

Attachment - Line 1210

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 1st Revised Sheet 6.2 Canceling Original Sheet 6.2

ISSUED: July 31, 2012

EFFECTIVE: August 1, 2012

BY: JAMES T. SCHUMACHER-

VICE PRESIDENT

#### BASIC LOCAL EXCHANGE SERVICE

- E. LOCAL EXCHANGE EXCEPTIONS (cont'd)
  - 1. Lifeline Assistance (cont'd)
    - b. Applications and Regulations (cont'd)

Guidelines for implementation of this program are as follows (cont'd)

- (15) The Company may require toll blocking if a Lifeline Assistance subscriber has prior unpaid toll charges.
- (16) For Lifeline Assistance subscribers subject to mandatory toll blocking as a result of unpaid toll charges, the Company may require payment of all unpaid toll charges and an adequate deposit prior to the removal of toll blocking.
- (17) One (1) Lifeline discount is allowed per household. The FCC defines "household" as any individual or group living together at the same address as one (1) economic unit. (N)

Attachment - Line 1210

### **GENERAL EXCHANGE TARIFF**

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

**SECTION A3** 5th Revised Sheet 7 Canceling 4th Revised Sheet 7

ISSUED: December 30, 2014 JAMES T. SCHUMACHER-

EFFECTIVE: January 1, 2015

(C)

VICE PRESIDENT

#### BASIC LOCAL EXCHANGE SERVICE

- E. LOCAL EXCHANGE EXCEPTIONS (cont'd)
  - 1. Lifeline Assistance (cont'd)
    - Rates and Charges C.
      - A total monthly credit in the amount of \$9.25 will apply to the eligible (1) Lifeline Assistance subscriber's monthly local service bill as

s follows:	
Monthly Credit	
\$9.25	
\$9.25	(C)

Federal Credit to Residential Access Line

**Total Credit** 

- For those existing customers who qualify for, and wish to change to, the Florida Lifeline Assistance Program, no service charges shall apply.
- All recurring and nonrecurring charges for any service ordered by the subscriber (3) shall be billed at the tariffed rates.
- (4) When a customer is no longer eligible for Lifeline Assistance, the Lifeline Assistance credit amount specified in (1) preceding, will be discontinued. Thereafter, transitional and regular tariffed rates and charges as applicable will apply.
- 2. Transitional Lifeline Assistance
  - General a.

(2)

- Transitional Lifeline Assistance is a state program which provides for (1) discounted residential basic local telecommunications service at seventy percent (70%) of the residential local telecommunications service rate for any Lifeline Assistance subscriber who no longer qualifies for Lifeline Assistance.
- b. Regulations
  - (1) A Lifeline Assistance subscriber who requests Transitional Lifeline Assistance shall receive the discounted rate for a period of one (1) year after the date the subscriber ceases to be qualified for the Lifeline Assistance Program.

#### Attachment - Line 1210

#### GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 2nd Revised Sheet 8 Canceling 1st Revised Sheet 8

EFFECTIVE: May 1, 2004

(T)

ISSUED: April 1, 2004

BY: JAMES T. SCHUMACHER-

**VICE PRESIDENT** 

#### BASIC LOCAL EXCHANGE SERVICE

#### F. EXTENDED CALLING SERVICE (ECS)

#### 1. General

- a. Except as otherwise provided in Section A3.B.3.a.(4)(a) of this Tariff, Extended Calling Service (ECS) provides per message and usage based charges and billing for customer dialed or operator assisted calls to selected Extended Calling Service (ECS) exchanges located outside of a customer's normal flat rate service local Equal Access Calling (EAS) area, from the Telephone Company exchanges specified in Section F.2. below.
- b. Extended Calling Service (ECS) is provided by the Telephone Company between the Telephone Company exchanges and the Extended Calling Service (ECS) exchanges specified in Section F.2. below, subject to the availability of facilities and billing capabilities.
- c. Extended Calling Service (ECS) will apply to all Business and Residence access lines, PBX trunks, Key main access lines, Foreign Exchange (FX) Service, Remote Call Forwarding lines, access lines provided in connection with Digital Centrex Service, access lines provided in connection with Shared Tenant Service (STS), access lines provided in connection with Switched 56 KBPS Service; access lines provided in connection with Integrated Services Digital Network (ISDN); and access lines provided in connection with Pay Telephone Service (PATS), within the Telephone Company exchanges where the respective service is available.
- Calls made between Extended Calling Service (ECS) route exchanges will be considered local calls.
- e. Extended Calling Service (ECS) calls should be dialed as local calls where the involved Telephone Company exchange and the Extended Calling Service (ECS) exchange are in the same Numbering Plan Area (NPA) or area code. Where the Telephone Company exchange and the Extended Calling Service (ECS) exchange are located in different NPA's or area codes, such calls should be dialed as ten digit local calls due to NXX code conflicts.
- f. Except as otherwise provided in Section A3.B.3.a.(4)(a) of this Tariff, the charges for Extended Calling Service (ECS) usage shall be those shown in F.3. below.

57 of 70

Smart City Telecommunications, LLC (SAC 210330)

Attachment - Line 1210

### **GENERAL EXCHANGE TARIFF**

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 1st Revised Sheet 9 Canceling Original Sheet 9

ISSUED: February 28, 2003 BY: JAMES T. SCHUMACHER-

VICE PRESIDENT

EFFECTIVE: April 1, 2003

#### **BASIC LOCAL EXCHANGE SERVICE**

- F. EXTENDED CALLING SERVICE (ECS) (cont'd)
  - 2. Extended Calling Service (ECS) Exchanges
    - a. Listed below are the Extended Calling Service (ECS) exchanges associated with each Telephone Company exchange:

Telephone Company

<u>Exchanges</u> <u>Extended Calling Service (ECS) Exchanges</u>

Celebration Haines City

Haines City (Poinciana)

Lake Buena Vista Haines City

Haines City (Poinciana)

3. Usage Charges

a. Station-to-Station rates for calls to the Extended Calling Service (ECS) exchanges.

1. Residential - per message charge, unlimited duration \$.26 (I)

2. Business - per minute of use charge,

Initial Minute of Use or Fraction Thereof \$.10

Additional Minute of Use, Each or Fraction Thereof \$.06

b. For Operator Assisted Local Calls, the appropriate operator service charges in Section A3.D.3. of this Tariff are applicable in addition to the Station-to-Station usage charges above.

58 of 70

Smart City Telecommunications, LLC (SAC 210330)

#### Attachment - Line 1210

**EFFECTIVE:** 

#### GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 Original Sheet 10

July 16, 2002

ISSUED: July 1, 2002

BY: JAMES T. SCHUMACHER-

VICE PRESIDENT

# BASIC LOCAL EXCHANGE SERVICE

#### G. VERIFICATION AND EMERGENCY INTERRUPT SERVICE

1. General

(N)

Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

#### a. Verification Service

- 1. The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request, the operator will verify and provide the line status condition of a local subscriber line.
- 2. A subscriber originated request for verification of a local number other than an emergency agency number is a chargeable Verification Service request. No charge applies if the line is out of order.

#### b. Emergency Interrupt Service

- The Company furnishes Emergency Interrupt Service when a subscriber who has
  originated a Verification Service request to a line which has been found in a busy
  talking state informs the operator that an urgent or emergency situation exists and
  requests that the operator have the busy line cleared.
- 2. A subscriber originated request for Emergency Interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt request.
- An Emergency Interrupt requires a Verification. Both charges are applicable for an Emergency Interrupt request.

#### 2. Application of Rates and Charges

- a. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, licensed hospitals, etc.
- Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.

N)

#### Attachment - Line 1210

### GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

**SECTION A3** Original Sheet 11

ISSUED: July 1, 2002

BY: JAMES T. SCHUMACHER-

EFFECTIVE: July 16, 2002

VICE PRESIDENT

#### BASIC LOCAL EXCHANGE SERVICE

#### G. VERIFICATION AND EMERGENCY INTERRUPT SERVICE (cont'd)

(N)

2. Application of Rates and Charges (cont'd)

a.

- c. If the number verified is not in use, or as a result of interrupt the line is cleared, and at the calling party's request, the operator completes the call, the charges for Operator Assisted Local Calls as specified in this Section A3 of the Tariff apply in addition to the applicable verification and emergency interrupt charges.
  - 1. Verification Service Request

Nonrecurring <u>Charge</u>	
\$2.50	
,	

2. **Emergency Interrupt Service Request** 

Each request

Each request<sup>1</sup> a.

\$2.50

(N)

<sup>&</sup>lt;sup>1</sup> A charge for a verification request also applies.

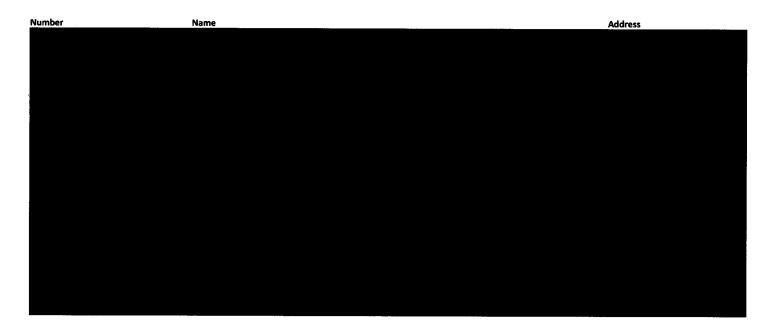
## **Smart City Telecommunications, LLC - SAC 210330**

### Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Smart City Telecommunications, LLC - SAC 210330 hereby certifies that throughout 2015, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream is reasonable, the Company offers broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream.

FCC Form 481 OMD Control No. 3060-0986

### **Newly Served Community Anchor Institutions - 2015**



The information in this electronic document is confidential and may be legally privileged. It is intended solely for the specified recipients. Access to this document by anyone else is unauthorized.

Bauknight Pietras & Stormer, P.A. shall have no liability, and shall pursue all available legal and equitable remedies against any recipients, for the unauthorized use or distribution of this document.

If you are not the intended recipient of this document, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful. When addressed to our clients, any opinions or advice contained in this document are subject to the terms and conditions expressed in the governing Bauknight Pietras & Stormer, P.A. client engagement letter (or as otherwise agreed to with our clients).

# Special-Purpose Financial Statements

Smart City Telecommunications, LLC

Years Ended December 31, 2015 and 2014 with Independent Accountants' Review Report

## mart City Telecommunications, LLC - SAC 210330 CONFIDENTIAL

# Smart City Telecommunications, LLC Special-Purpose Financial Statements Years Ended December 31, 2015 and 2014

### **Contents**

Independent Accountants' Review Report	1-2
Special-Purpose Financial Statements	
Balance Sheets	3
Statements of Income and Retained Earnings or Margins	4
Statement of Cash Flows	
Note to the Special-Purpose Financial Statements	6

BPS STORMER, PA.

Tax | Assurance | Consulting

Attachment-chine 3026 eet PO Box 1330 Columbia, SC 29202 T 803-771-8943 F 803-771-8958

# Independent Accountants' Review Report

Member Managers Smart City Telecommunications, LLC

We have reviewed the accompanying special-purpose financial statements of Smart City Telecommunications, LLC (the "Company"), which comprise the special-purpose balances sheets as of December 31, 2015 and 2014, and the related special-purpose statements of income and retained earnings or margins for the years then ended, and the statement of cash flows for the year ended December 31, 2015. A review includes primarily applying analytical procedures to management's financial data and making inquiries of Company management. A review is substantially less in scope than an audit, the objective of which is the expression of an opinion regarding the financial statements as a whole. Accordingly, we do not express such an opinion.

### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these special-purpose financial statements in accordance with the rules of the Federal Communications Commission ("FCC") as prescribed by Code of Federal Regulations 47, Section 54.313(f)(2) ("47 CFR, 54.313"), as discussed in Note 1 to the special-purpose financial statements. Management is also responsible for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement whether due to fraud or error.

### Accountants' Responsibility

Our responsibility is to conduct our review engagements in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the American Institute of Certified Public Accountants. Those standards require us to perform procedures to obtain limited assurance as a basis for reporting whether we are aware of any material modifications that should be made to the special-purpose financial statements for them to be in accordance with the rules of the FCC. We believe that the results of our procedures provide a reasonable basis for our conclusion.

#### Accountants' Conclusion

Based on our reviews, we are not aware of any material modifications that should be made to the accompanying special-purpose financial statements in order for them to be in conformity with the basis of accounting described in Note 1.

This report is intended solely for the information and use of the management of the Company and the FCC and is not intended to be and should not be used by anyone other than these specified parties.



Member Managers Smart City Telephone, LLC

### **Basis of Presentation**

We draw attention to Note 1 of the special-purpose financial statements, which describes the basis of presentation. The special-purpose financial statements are prepared for the purpose of complying with 47 CFR, 54.313 and are not intended to be a presentation in conformity with accounting principles generally accepted in the United States. Our conclusion is not modified with respect to this matter.

Bankright Pietra + Stew, P.A.

June 27, 2016

(3005a	<ul> <li>a) Operating Report for Pr</li> </ul>	ivately-Held Rate	of Return Carriers
Balanc	ce Sheet - Data Collection	Form	
D 1	-60		

Page 1 of 3

- <010> Study Area Code
- <015> Study Area Name
- <020> Program Year
- <030> Contact Name Person USAC should contact regarding this data
- <035> Contact Telephone Number Number of person identified in data line <030>
- <039> Contact Telephone Email Address Email Address of person identified in data line <030>

### Files as reviewed single company

- Filed as reviewed consolidated company
- Filed as subsidiary of reviewed consolidated company

FCC Form 481

OMB Control No. 3060-0986

July 2013

- <010> 210330
- <015> Smart City Telecommunications LLC
- <020> 2017
- <030> Debbie Huttenhower
- <035> 407-828-6656
- <039> dhuttenhower@smartcitytelecom.com
  - Filed as audited single company
  - $\ \ \Box$  Filed as audited consolidated company
  - Filed as subsidiary of audited consolidated company

#### CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our

PART A. BA BALANCE END OF PERIOD	LIABILTIES AND STOCKHOLDERS' EQUITY  CURRENT LIABILITIES  25. Accounts Payable  26. Notes Payable  27. Advance Billings and Payments  28. Customer Deposits  29. Current Mat. L/T Debt  30. Current Mat. L/T Debt-Rur. Dev.	BALANCE PRIOR YEAR	BALANCE EN OF PERIOD
	CURRENT LIABILITIES  25. Accounts Payable  26. Notes Payable  27. Advance Billings and Payments  28. Customer Deposits  29. Current Mat. L/T Debt  30. Current Mat. L/T Debt-Rur. Dev.		
	25. Accounts Payable 26. Notes Payable 27. Advance Billings and Payments 28. Customer Deposits 29. Current Mat. L/T Debt 30. Current Mat. L/T Debt-Rur. Dev.		
	26. Notes Payable 27. Advance Billings and Payments 28. Customer Deposits 29. Current Mat. L/T Debt 30. Current Mat. L/T Debt-Rur. Dev.	TO STATE	THE REAL PROPERTY.
	Advance Billings and Payments     Customer Deposits     Current Mat. L/T Debt     Current Mat. L/T Debt-Rur. Dev.	THE REAL PROPERTY.	
	28. Customer Deposits 29. Current Mat. L/T Debt 30. Current Mat. L/T Debt-Rur. Dev.		
	<ol> <li>Current Mat. L/T Debt</li> <li>Current Mat. L/T Debt-Rur. Dev.</li> </ol>	The state of the s	
	30. Current Mat. L/T Debt-Rur. Dev.		
		Contract of the last	
	31. Current MatCapital Leases	The state of the s	
	32. Income Taxes Accrued	THE REAL PROPERTY.	
	33. Other Taxes Accrued	The second	
	34. Other Current Liabilities	The second second	
	35. Total Current Liabilities (25 thru 34)		
	ONG-TERM DEBT	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
	36. Funded Debt-RUS Notes	SY B FR	
	37. Funded Debt-RTB Notes	AND DESCRIPTION OF THE PERSON	
	38. Funded Debt-FFB Notes		
	39. Funded Debt-Other		
	40. Funded Debt-Rural Develop. Loan		
	41. Premium (Discount) on L/T Debt		
	42. Reacquired Debt		
	43. Obligations Under Capital Lease		
	44. Adv. From Affiliated Companies	THE RESERVE	
	45. Other Long-Term Debt	The state of	
	46. Total Long-Term Debt (36 thru 45)		
	OTHER LIAB. & DEF. CREDITS	A	
	47. Other Long-Term Liabilities		
	48. Other Deferred Credits	The same of the sa	
	49. Other Jurisdictional Differences	Section 18 at	
	Total Other Liabilities and Deferred Credits 50. (47 thru 49)		
	QUITY	EBLEGMO	
	51. Cap. Stock Outstanding & Subscribed	ESPECIAL N	
	52. Additional Paid-in-Capital		
	53. Treasury Stock		
	54. Membership and Cap. Certificates	United to all	
	55. Other Capital	WAS THE PARTY	
		THE STATE OF	
		Tree actions	
	So. Total Equity (52 till 6 57)		
	TOTAL HABILITIES AND FOLLITY		
		56. Patronage Capital Credits 57. Retained Earnings or Margins 58. Total Equity (51 thru 57)  TOTAL LIABILITIES AND EQUITY 59. (35+46+50+58)	56. Patronage Capital Credits 57. Retained Earnings or Margins 58. Total Equity (51 thru 57)  TOTAL LIABILITIES AND EQUITY

(3005b) Operating Report for Privately-Held Rate of Return Carriers Income Statement- Data Collection Form Page 2 of 3

<010> Study Area Code

<015> Study Area Name <020> Program Year

<030> Contact Name - Person USAC should contact regarding this data

<035> Contact Telephone Number - Number of person identified in data line <030>

<039> Contact Telephone Email Address - Email Address of person identified in data line <030>

FCC Form 481 OMB Control No. 3060-0986

July 2013

<010> 210330

<015> Smart City Telecommunications LLC

<020> <u>2017</u>

<030> Debbie Huttenhower

<035> <u>407-828-6656</u>

<039> dhuttenhower@smartcitytelecom.com

_	PART B. STATEMENTS OF INCOME AND RETAINED EARINGS OR MARGI		TI 110 W
1.	Local Network Services Revenues	PRIOR YEAR	THIS YEAR
2.			
3.			
4.			
5.			
6.			
7.			
8.		- 134537-53	
9.			
	Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)  Depreciation Expense	ATTITUTE IN THE PARTY OF	
11.			
12.			
_	Corporate Operations Expense		
	Total Operating Expenses (8 thru 13)	-	
	Operating Income or Margins (7 less 14)		
16.			
17.			
18.	Federal Income Taxes		
19.	100 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 1 1 1 1 2 1 1 2 1	
20.			
21.		The Company of the Color	
22.	Interest on Funded Debt		
1777	Interest Expense - Capital Leases	- 100 - 3 Three	
24.			
	Allowance for Funds Used During Construction	- Charles 198 (198 (198 (198 (198 (198 (198 (198	
26.	Total Fixed Charges (22+23+24-25)	SALES OF THE PARTY	
27.			
28.	Extraordinary Items	THE RESERVE AND	
29.	Jurisdictional Differences		
30.	Nonregulated Net Income		
31.	Total Net Income or margins (21+27+28+29+30-26)	THE RESIDENCE OF	
32.	Total Taxes Based on Income	* TEST - 5 CC	
33.	Retained Earnings or Margins Beginning-of-Year		
34.	Miscellaneous Credits Year-to-Date		
35.			
36.		TOTAL STREET	
37.			
38.			
39.	Transfers to Patronage Capital		
	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3 2 CT - C - C - C - C - C - C - C - C - C	
40.	Patronage Capital Beginning-of-Year		
41.	Transfers to Patronage Capital		
42.	Patronage Capital Credits Retired	The Late of the la	
43.	Patronage Capital End-of-Year (40+41-42)	KICK LONG	
	Annual Debt Service Payments	HE THE STATE OF	
45.	Cash Ratio [(14+20-10-11)/7]	CONTRACTOR OF THE	
46.	Operating Accrual Ratio [(14+20+26)/7]	- CARLETTY AND	
47.	TIER [(31+26)/26]	A STATE OF THE PARTY OF THE PAR	
48.	DSCR [(31+26+10+11)/44]	CATE LEGISLANDS	

# mart City Telecommunications, LLC - SAC 210330 CONFIDENTIAL

(3005c) Operating Report for Privately-Held Rate of Return Carriers Cash Flow - Data Collection Form

Page 3 of 3

<010> Study Area Code

<015> Study Area Name

<020> Program Year

<030> Contact Name - Person USAC should contact regarding this data

<035> Contact Telephone Number - Number of person identified in data line <030>

<039> Contact Telephone Email Address - Email Address of person identified in data line <030>

FCC Form 481

OMB Control No. 3060-0986

July 2013

<010> 210330

<015> Smart City Telecommunications LLC

<020> 2017

<030> <u>Debbie Huttenhower</u>

<035> <u>407-828-6656</u>

<039> dhuttenhower@smartcitytelecom.com

1.	PART C. STATEMENTS OF CASH FLOWS  Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	
	CASH FLOWS FROM OPERATING ACTIVITIES	
2.		
	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities	
3.		
4.	Add: Amortization	
5.	Other (Explain)  Loss on disposal of property plant & equipment	
	Changes in Operating Assets and Liabilities	
6.	Decrease/(Increase) in Accounts Receivable	
7.	Decrease/(Increase) in Materials and Inventory	
8.	Decrease/(Increase) in Prepayments and Deferred Charges	
9.	Decrease/(Increase) in Other Current Assets	
10.	Increase/(Decrease) in Accounts Payable	
11.	Increase/(Decrease) in Advance Billings & Payments	
12.	Increase/(Decrease) in Other Current Liabilities	
13.	Net Cash Provided/(Used) by Operations	
	CASH FLOWS FROM FINANCING ACTIVITIES	
14.	Decrease/(Increase) in Notes Receivable	
15.		
16.	Increase/(Decrease) in Customer Deposits	
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	
	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	
20.	Less: Payment of Dividends	
21.	Less: Patronage Capital Credits Retired	
22.	Other (Explain) distribution to partners	
23.	Net Cash Provided/(Used) by Financing Activities	
24	CASH FLOWS FROM INVESTING ACTIVITIES	
24.	Net Capital Expenditures (Property, Plant & Equipment)	
25.	Other Long-Term Investments	
26.	Other Noncurrent Assets & Jurisdictional Differences	
27.	Other (Explain)	
28.	Net Cash Provided/(Used) by Investing Activities	
-	Net Increase/(Decrease) in Cash Ending Cash	
30.	ETILLITY CAST	

FIDENTIAL Attachment - Line 3026

# Smart City Telecommunications, LLC Note to the Special-Purpose Financial Statements December 31, 2015 and 2014

### 1. Summary of Significant Accounting Policies

#### **Basis of Presentation**

The accompanying special-purpose financial statements have been prepared in accordance with the rules of the Federal Communications Commission as prescribed by Code of Federal Regulations 47, Section 54.313(f)(2).