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July 7, 2016

Ms. Carlotta Stauffer, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Docket No. 160021, 160061-EI, 160062-EI and 160088-EI

Dear Ms. Stauffer:

Please find enclosed for filing in the above referenced docket the Direct Testimony and Exhibits of **Helmuth Schultz, III**. This filing is being made via the Florida Public Service Commission's Web Based Electronic Filing portal.

If you have any questions or concerns; please do not hesitate to contact me. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "C. Rehwinkel".

Charles L. Rehwinkel
Deputy Public Counsel

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Petition for rate increase by Florida Power
Company

Docket No. 160021-EI

In re: Petition for approval of 2016-2018 storm
hardening plan, by Florida Power & Light
Company.

Docket No. 160061-EI

In re: 2016 depreciation and dismantlement
study by Florida Power & Light Company.

Docket No. 160062-EI

In re: Petition for limited proceeding to modify
and continue incentive mechanism, by Florida
Power & Light Company.

Docket No. 160088-EI

Filed: July 07, 2016

DIRECT TESTIMONY

OF

HELMUTH SCHULTZ III

ON BEHALF OF THE CITIZENS OF THE STATE OF

FLORIDA

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DIRECT TESTIMONY

OF

Helmuth Schultz III

On Behalf of the Office of Public Counsel

Before the

Florida Public Service Commission

Docket No. 160021-EI, et al (consolidated)

I. STATEMENT OF QUALIFICATIONS

Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

A. My name is Helmuth W. Schultz III. My business address is 15728 Farmington Road, Livonia, Michigan 48154.

Q. BY WHOM ARE YOU EMPLOYED?

A. I am a Senior Regulatory Analyst with Larkin & Associates, P.L.L.C.

Q. PLEASE DESCRIBE THE FIRM LARKIN & ASSOCIATES, P.L.L.C.

A. Larkin & Associates, P.L.L.C., performs independent regulatory consulting primarily for public service/utility commission staffs and consumer interest groups (public counsels, public advocates, consumer counsels, attorney generals, etc.). Larkin & Associates, P.L.L.C., has extensive experience in the utility regulatory field as expert witnesses in over 600 regulatory proceedings, including water and sewer, gas, electric and telephone utilities.

1 **Q. HAVE YOU PREPARED AN EXHIBIT WHICH DESCRIBES YOUR**
2 **EDUCATIONAL BACKGROUND AND PROFESSIONAL EXPERIENCE?**

3 A. Yes. Attached as Exhibit No. __ (HWS-1), is a summary of my background, experience
4 and qualifications.

5

6 **Q. BY WHOM WERE YOU RETAINED, AND WHAT IS THE PURPOSE OF**
7 **YOUR TESTIMONY?**

8 A. Larkin & Associates, P.L.L.C., was retained by the Florida Office of Public Counsel
9 (“OPC”) to review certain components of the rate increase requested by Florida Power
10 & Light Company (the “Company” or “FPL”). Accordingly, I am appearing on behalf
11 of the citizens of Florida (“Citizens”) who are customers of FPL.

12

13 **II. BACKGROUND**

14 **Q. PLEASE BRIEFLY DESCRIBE THE ISSUES YOU WILL BE ADDRESSING**
15 **IN THIS PROCEEDING.**

16 A. I am addressing the appropriateness of the Company’s proposed recovery of costs
17 related to payroll, incentive compensation, benefits other than pensions and post-
18 retirement benefits (“OPEB”), payroll taxes, tree trimming, pole inspections and
19 Directors and Officers Liability (“DOL”) Insurance premiums. I will also be
20 addressing the level of the depreciation reserve surplus available in 2017 based on
21 recommendations regarding cost estimates to be utilized in 2015 and 2016 that are
22 considered excessive. I am also addressing the rate base impact from the change in the
23 depreciation reserve surplus. Finally, I will address the Company’s request regarding

1 the continuation of the automatic storm recovery mechanism contained in the 2010
2 settlement agreement among parties that the Commission approved in Order No PSC-
3 11-0089-S-EI and the 2013 settlement approved in Order No. PSC-13-0023-S-EI.

4

5 **III. PAYROLL**

6 **Q. WHAT ISSUES DID YOU IDENTIFY DURING YOUR REVIEW THAT**
7 **IMPACTED YOUR RECOMMENDATIONS REGARDING THE AMOUNT**
8 **OF PAYROLL COST INCLUDED IN FPL'S 2017 PROJECTED TEST YEAR?**

9 A. The Company has projected its payroll based on an increased number of employees
10 using justification similar to its past two base rate filings. Based on what actually
11 occurred subsequent to those filings, I determined that the Company's support for the
12 amount of payroll included in O&M expense is insufficient.

13

14 **Q. WHAT DID YOU REVIEW IN THE FILING THAT LED TO YOUR**
15 **CONCERN RELATED TO THE LEVEL OF PAYROLL REQUESTED BY FPL**
16 **IN THE TEST YEAR AND THE PROJECTED INCREASE IN EMPLOYEES?**

17 A. I reviewed the Company testimony, Minimum Filing Requirement ("MFR") Schedule
18 C-35 and responses to discovery. In my review of the testimony of FPL's witness
19 Slattery, I noted that the witness addresses a perceived need for additional employees
20 with similar justification to the justification offered in Docket No. 120015-EI. I became
21 concerned that the projected employee complement would be excessive just as it has
22 been in past rate filings. As shown on Company MFR Schedule C-35, the average
23 number of employees for the historic years 2015 and 2014 was 8,836 and 8,847,

1 respectively. The 2014 average of 8,847 was a decline from the average employee
2 complement for 2013 of 9,506. This decline was reminiscent to the decline that was
3 observed during and in the aftermath of, FPL's last rate case proceeding, Docket No.
4 120015-EI.

5 Here, in the Company's 2016 request, as shown on MFR Schedule C-35, payroll
6 is based on an average of 9,087 employees in 2016, an average of 9,091 employees in
7 2017 and an average of 9,067 employees in 2018. The request for a significant increase
8 of 255 employees from 2015 to 2017 follows the familiar path of this same issue in
9 Docket No. 120015-EI. The similarities prompted a more in-depth review of what
10 transpired after Docket No. 120015-EI ended with respect to employee levels to
11 determine the reasonableness of the Company's request.

12

13 **Q. DID YOU FIND THAT YOUR CONCERN WAS JUSTIFIED?**

14 A. Yes. The Company's filing in Docket No. 120015-EI (MFR Schedule C-35), claimed
15 that there would be an employee complement of 10,311 employees in 2012 and 10,147
16 employees in 2013. We now know that the actual average employee complement as
17 shown on Exhibit No. HWS-2, Page 2, for 2013 was 9,506. That is a difference of 641
18 employees or a reduction of 6.32%. That is a material difference, corresponding to tens
19 of millions of dollars in over-collected payroll costs. I then went back further and
20 reviewed the Order PSC-10-0153-FOF-EI (page 143) in Docket No. 080677-EI, and
21 saw the same pattern of conduct. There the Company requested 11,111 employees for
22 the 2010 projected test year. We now know the average actual employee complement
23 for 2010 was 10,195, a difference of 916 employees. FPL has established a pattern of

1 conduct in which FPL requests far more employees than they really need and then
2 reduces the employee complement or does not fill positions soon after the rate case
3 order is final. Based on the Company's propensity to ask for significantly more
4 employee positions than what it needs to operate efficiently, it is only appropriate to
5 view the current request with skepticism. The Company did confirm in its response to
6 OPC Interrogatory No. 1 in the current docket that 2017 employee positions were based
7 on actual year-to-date 2015 figures adjusted for forecasted positions. As shown on
8 Exhibit No. HWS-2, Page 2, the Company has established a pattern of not filling a
9 significant number of its authorized positions. Specifically of concern, is the recent
10 trend that variances between authorized and filled positions have noticeably widened.
11 Based on the information included in the filing and the responses to discovery, it is
12 obvious that once again the Company has significantly overstated the projected number
13 of employees in its rate request. This overstatement will in turn again result in an
14 excessive revenue requirement if the Commission accepts it.

15
16 **Q. DID THE COMPANY ATTEMPT TO PROVIDE ANY JUSTIFICATION FOR**
17 **THE INCREASE IN EMPLOYEES IN ITS REQUEST?**

18 A. The Company provided testimony attempting to explain why they believe an increase
19 in employees is required. In her direct testimony on pages 9-11, FPL Witness Slattery
20 once again claims that the industry continues to face a severe shortage of skilled
21 workers. She adds this is due to an aging workforce, skill gaps in the talent pool, and
22 emerging technologies, with special emphasis on the nuclear employees. She further
23 makes reference to some statistics indicating that 47% of the workforce will be eligible

1 to retire in five years (this figure was 40% in Docket No. 120015-EI). She also suggests
2 that the number of generation and power delivery employees eligible to retire in 5 years
3 are slightly higher at 50%. These are the same claims that Witness Slattery provided
4 in Docket No. 120015-EI, on the eve of FPL cutting its workforce by 6.42%.

5
6 **Q. DO THE WORKFORCE DEMOGRAPHICS CONCERNS PUT FORTH BY**
7 **THE COMPANY JUSTIFY INCREASING THE NUMBER OF EMPLOYEES**
8 **IN THE COMPANY'S REQUEST?**

9 A. No. As discussed earlier the Company made similar arguments in both Docket No.
10 080677-EI and Docket No. 120015-EI. Obviously, when exposed to the test of time,
11 as I have shown above, these arguments fail to hold up.

12
13 **Q. WHAT PRIMARY FACTOR SHOULD THE COMMISSION CONSIDER**
14 **WHEN MAKING A DETERMINATION AS TO THE COMPANY'S PAYROLL**
15 **REQUEST IN THIS FILING?**

16 A. The primary factor the Commission should consider is the Company's history of
17 making requests for an increased number of employees and the fact that in actuality the
18 number of FPL employees has decreased every year since 2008. Also, as shown on
19 Exhibit No. HWS-2, Page 2, when a comparison is made of FPL's number of actual
20 employees to its authorized number, the Company has consistently shown that it does
21 not hire at or near the level the Commission has authorized and upon which customer
22 rates are established.

1 Another factor to be considered is that the Company has, when it filed its past
2 two rate requests, consistently asked for more positions than was ultimately implicitly
3 authorized. For example, the Company in Docket No. 080677-EI requested 11,111
4 employees for 2010 and 11,157 for 2011. As shown on Exhibit No. HWS-2, Page 2,
5 the number of authorized employees for 2010 and 2011 was 10,627 and 10,250,
6 respectively. The differences are significant (a reduction of 484 positions for 2010 and
7 a reduction of 907 positions for 2011) and would represent an excess revenue
8 requirement of approximately \$32.25 million based on the 2010 test year payroll
9 expense. Furthermore, in Docket No. 120015-EI, the Company requested 10,147
10 positions for the projected 2013 test year, the actual average was 9,506 (a reduction of
11 641).

12
13 **Q. HOW MANY OF THE REQUESTED 11,111 POSITIONS DID THE**
14 **COMMISSION ALLOW IN DOCKET NO. 080677-EI?**

15 A. The number was not specifically identified in the order. However, in Order No. PSC-
16 10-0153-FOF-EI, the Commission referenced variance history based on actual to
17 target. The Commission then elected to apply the 2007 variance of 2.08% in
18 determining a disallowance to payroll expense. If one reduces the FPL requested
19 11,111 positions by 2.08% (or 231 positions), the result is an allowance of 10,880
20 positions for 2010, yet the actual 2010 average achieved was only 10,195. The
21 Company, in essence collected from ratepayers compensation for 685 non-existent
22 employees. Using the Commission adjustment in Docket No. 080677-EI, that would
23 equate to an annual, excess revenue requirement of \$45.6 million. In Docket No.

1 120015-EI, I recommended an employee complement of 9,766 for 2013. Even my
2 estimate turned out to be overly optimistic as the actual average was 9,506. (Since that
3 case was ultimately resolved through a contested stipulation, there is not a number
4 specifically authorized by the Commission.) I believe it is very important that, when a
5 decision is made in this case with respect to payroll, the Commission should recognize
6 what the Company has historically claimed would occur, as opposed to what actually
7 transpired. At least for its past two rate cases, FPL testimony has not come close to
8 hitting the mark in its filed request for purposes of establishing its actual payroll.
9 Therefore, an adjustment reducing the projected number of employees reflected in the
10 current rate request is essential.

11
12 **Q. WHAT ADJUSTMENT ARE YOU PROPOSING TO THE COMPANY'S**
13 **REQUEST?**

14 **A.** As shown on Exhibit No. HWS-2, Page 1 of 2, I am conservatively recommending that
15 the number of estimated positions in the 2017 projected test year be reduced from 9,091
16 to 8,835. The figure of 8,835 is the 2015 average employee complement, although the
17 December 2015 employee count was only 8,801. I consider this adjustment to be
18 conservative (e.g. giving the company the benefit of the doubt) based on history. This
19 reduction in employees reduces total payroll, excluding incentive compensation, by
20 \$26.766 million. Based on the Company's O&M allocation factor, this equates to a
21 reduction in payroll expense of \$17.743 million (\$17.166 million jurisdictional).

1 **Q. WHY DID YOU EXCLUDE INCENTIVE COMPENSATION FROM YOUR**
2 **ADJUSTMENT?**

3 A. Even though the Company has made an adjustment for executive incentive
4 compensation removing at least some of the executive incentive compensation on a
5 basis unrelated to the excessive staffing proposal, I am proposing a separate adjustment
6 for employee incentive compensation. Including incentive compensation in the above
7 payroll adjustment would result in an improper double counting of the dollars being
8 adjusted.

9

10 **IV. INCENTIVE COMPENSATION**

11 **Q. WHAT ANALYSIS DID YOU PERFORM TO EVALUATE THE COMPANY'S**
12 **INCENTIVE COMPENSATION IN THIS CASE?**

13 A. I analyzed FPL's testimony on this issue, relevant and available incentive plan
14 information, the Commission's Order No. PSC-10-0153-FOF-EI from FPL's rate case
15 in Docket No. 080677-EI, and the responses to discovery regarding payroll and
16 incentive compensation in this current docket. In this case, FPL Witness Slattery stated
17 on page 12 of her direct testimony that "FPL has excluded from its expense request the
18 portions of executive and non-executive incentive compensation that were excluded by
19 the 2010 Rate Order, Order No. PSC-10-0153-FOF." She explained that, even though
20 FPL believes the expense is reasonable and properly recoverable in rates, this
21 adjustment was made in an effort to narrow the items at issue in this rate case. This
22 aspect of her testimony is essentially identical to the testimony provided in Docket No.
23 120015-EI.

1 **Q. DID YOU HAVE AN ISSUE WITH THE COMPANY'S POSITION IN**
2 **DOCKET NO. 120015-EI?**

3 A. Yes. The issue was whether the Company followed Order No. PSC-10-0153-FOF-EI
4 in Docket No. 080677-EI as it was written or as the adjustment to incentive
5 compensation was calculated and intended to be implemented. I also had concerns with
6 the purported goals that were incorporated in the incentive compensation process.

7

8 **Q. DID THE COMPANY ADJUSTMENT TO REMOVE THE INCENTIVE**
9 **COMPENSATION BASED ON THE ORDER IN DOCKET NO. 080677-EI**
10 **NARROW THE ISSUES IN THIS RATE CASE?**

11 A. Yes, but not sufficiently. To some degree, the issue was narrowed with respect to
12 executive incentive compensation. However, a gap remains and I am recommending
13 an adjustment be made for the employee incentive compensation. As shown on Exhibit
14 No. HWS-3, I am recommending that the Company's 2017 O&M expense be reduced
15 by \$28.216 million (\$27.298 million jurisdictional).

16

17 **Q. HAVE YOU REVIEWED THE ADJUSTMENT MADE BY THE COMPANY?**

18 A. Yes. FPL, has represented, in determining the revenue requirement for the 2017
19 projected test year and for the subsequent projected test year 2018, that \$26.080 million
20 and \$26.644 million, respectively, were removed on a jurisdictional basis for executive
21 incentive compensation.

1 **Q. WHY DID YOU STATE THAT FPL “REPRESENTED” THAT AN**
2 **EXECUTIVE INCENTIVE COMPENSATION ADJUSTMENT WAS MADE?**

3 A. I am not convinced the amount identified is totally accurate. In response to OPC
4 Interrogatory No. 139, the Company indicated the amount adjusted and stated that this
5 adjustment was consistent with Order No. PSC-10-0153-FOF-EI in Docket No.
6 080677-EI. The response indicates the total Executive Incentive Compensation for
7 2017 and 2018 is \$36.550 million and \$37.112 million, respectively. In Docket No.
8 120015-EI, I questioned the O&M amounts represented to be the projected incentive
9 compensation because the percentage allocated to O&M was significantly different
10 from one year to the next. In Docket No. 120015-EI, the executive incentive
11 compensation amounts identified for 2012 and 2013 were \$55.111 million and \$57.320
12 million, respectively. I have been analyzing rate filings for a long time and find the
13 difference in the total amount to be significant. The Company did not provide an
14 explanation as to how the number in this year’s filing is so much lower than in the
15 previous case. Without more explanation, the information provided by FPL would
16 suggest that company executives took a material pay cut or that more of their
17 compensation was shifted from incentive to base pay.

18

19 **Q. IS THERE ANY OTHER INFORMATION THAT YOU REVIEWED THAT**
20 **WOULD ADD TO YOUR CONCERN?**

21 A. Yes. The response to OPC Production of Documents Request No. 3 provides the
22 detailed work papers supporting the MFRs. The payroll detail for MFR Schedule C-
23 35 indicates that for the projected test year 2017 the executive incentives amount is

1 \$13.220 million and stock based compensation is \$34.407 million for a total of \$47.627
2 million. This is different from the executive incentive amount of \$36.550 million as
3 represented in the adjustment made by the Company in this case to comply with the
4 Commission's prior order. I would also note that in the previous (2012) filing, the
5 Company's executive incentive compensation also included what was identified as
6 "Performance Incentive." I have not seen a reference to that in this filing, however I
7 did observe in the Schedule C-35 detail for the MFR that in the years 2013 to 2015
8 there was a Performance Dollar award. I would further note that in reviewing the MFR
9 detail for C-35 that the amount for Employee Incentives was listed as \$80.282 million
10 for 2017. The Company response to Staff Interrogatory No. 21 identifies total expensed
11 and capitalized employee incentives to be \$60.807 million. The Company did not
12 provide an explanation for this discrepancy.

13
14 **Q. IS IT POSSIBLE THAT THE INCENTIVE COMPENSATIONS PLANS HAVE**
15 **CHANGED SIGNIFICANTLY FROM THOSE THAT EXISTED IN DOCKET**
16 **NO. 120015-EI?**

17 **A.** Based on my experience and my review of the information that was supplied, I do not
18 believe they have changed significantly. The plan information I was able to review
19 appears to be basically the same. The plan names and the limited documents provided
20 in response to OPC Production of Document Request No. 7 appear to be similar, if not
21 the same as what was provided in Docket No. 120015-EI. In fact, some of the limited
22 plan information provided for this case is dated 2011 and 2012. The point is that the
23 disclosed level of executive compensation is significantly less when compared to the

1 last (2012) rate case filing and such a decline is something I have not seen before, at
2 least to that level of significance. This is counterintuitive and should have been
3 explained by FPL in its initial filing as it suggests that either there is executive
4 compensation in the filing that has not been identified or that FPL executives have
5 taken a massive pay cut which seems to run counter to FPL's position that it needs tools
6 such as incentive compensation to attract certain qualifications in their employees.
7

8 **Q. EARLIER YOU INDICATED THAT YOU SAW SOME OF THE INCENTIVE**
9 **PLANS AND YOU JUST DISCUSSED SOME OF THE LIMITED PLAN**
10 **INFORMATION PROVIDED. DID YOU REQUEST AND RECEIVE COPIES**
11 **OF ALL THE PLAN DOCUMENTS?**

12 A. Yes, I requested the complete plan documents; however I did not initially receive them
13 all in my office. The Company's response to OPC Production of Document Request
14 No. 7 provided 7 documents and indicated that another 10 documents that were
15 considered "highly sensitive" would be made available for review at the law offices of
16 the Radey Law Firm in Tallahassee. This response, in my experience, is highly
17 unusual. On occasion a company has claimed confidentiality with respect to an
18 incentive plan, yet I do not recall the plans being so *highly sensitive* that they had to be
19 reviewed at the company's legal counsel's office. In conjunction with my review in
20 2012, I reviewed some, but not all, of the documents listed as highly sensitive and I did
21 not have to travel to Florida to do an on-site review.

1 **Q. DID YOU REVIEW ANY OF THE HIGHLY SENSITIVE DOCUMENTS IN**
2 **THIS CASE?**

3 A. Yes. OPC counsel went to the Radey Law offices and reviewed the documents and
4 communicated to me the plan title and the basics of the plan. Some of the plans were
5 redacted and provided for review.

6
7 **Q. DID YOUR REVIEW OF THE VARIOUS HIGHLY SENSITIVE PLANS**
8 **CHANGE YOUR POSITION WITH RESPECT TO THE QUALITY OF THE**
9 **GOALS OR THE APPROPRIATENESS OF THE PLAN COSTS?**

10 A. No. The information that was reviewed did not provide any support that the customer's
11 reliability and/or safety was the primary focus of plan achievement.

12
13 **Q. DID THE COMPANY ADJUST FOR NON-EXECUTIVE INCENTIVE**
14 **COMPENSATION, AS PART OF ITS COMPLIANCE WITH ORDER NO.**
15 **PSC-10-0153-FOF?**

16 A. FPL, as part of what it presents as its compliance adjustment, reduced O&M expense
17 \$679,000 (\$657,000 jurisdictional) in 2017 and \$679,000 (\$657,000 jurisdictional) in
18 2018, and represents that this is consistent with the Commission adjustment in Order
19 No. PSC-10-0153-FOF. To put this in perspective, even assuming there is not an issue
20 with what the order said and what the order did (discussed below), the adjustment for
21 non-executive incentive compensation in Docket Nos. 086077-EI and 090130-EI (the
22 2008 rate case) was \$5.661 million. This dramatic difference between the proposed
23 adjustment and the 2008 rate case adjustment is counterintuitive and should have been

1 explained by the Company in its initial filing as it suggests that there is non-executive
2 compensation in the filing that has not been identified.

3

4 **Q. IS THERE AN ISSUE WITH WHAT THE 2010 ORDER SAID AND WHAT**
5 **THE ORDER DID IN DOCKET NOS. 086077-EI AND 090130-EI?**

6 A. Yes. First, I would note that the adjustment made in the 2010 rate order from the 2008
7 rate case, Order No. PSC-10-0153-FOF, and the adjustment made by the Company in
8 the current filing, after accounting for the omission (the exclusion or non-removal of
9 the total non-executive dollars), appear to be consistent with the mechanics of the
10 Commission's determination, with the noted exception to the level of dollars involved.
11 As I pointed out in Docket No. 120015-EI, there is nevertheless a problem with the
12 treatment of non-executive compensation. The problem is that, based upon my review
13 of testimony and the Commission's prior decision, I believe there was an inadvertent
14 oversight reflected in the Commission's 2010 order regarding what should have been
15 included as part of the adjustment in that proceeding. The OPC witness' testimony on
16 that issue was entitled "Non-Executive Incentive Compensation" and the questions
17 discussed issues related to "Non-Executive Incentive Compensation"; however, the
18 testimony dealt only with the non-executive long term incentive compensation. This
19 was a different plan than the more costly, general non-executive type compensation
20 plan. The Commission order also refers repeatedly to non-executive incentive
21 compensation, which suggests the Commission was also under the impression that the
22 OPC witness' recommended adjustment was similar to the executive incentive
23 compensation cost adjustment recommendation that consisted of both cash-based

1 incentives as well as stock-based incentives. Therefore, the non-executive
2 compensation adjustment in Docket No. 080677-EI appears to have inadvertently
3 omitted the cash-based portion of the non-executive incentive compensation when the
4 decision was made with respect to what should have been adjusted. There was no
5 explanation or rationale contained in the order as to why one component would be
6 excluded from rates while the other would be included. That is why a significant
7 difference exists in this filing when compared to the mechanics of the overall executive
8 incentive compensation adjustment. The difference on a total Company basis in Docket
9 No. 080677-EI amounted to approximately \$52.966 million. Thus, the amount of non-
10 executive incentive compensation at issue in this docket based on the intended
11 adjustment in the 2010 order is, according to the response to Staff Interrogatory 21, is
12 \$60.807 million (O&M component of \$40.309 million and Capital component of
13 \$20.498 million).

14
15 **Q. HOW DOES ORDER NO. PSC-10-0153-FOF-EI FACTOR INTO YOUR**
16 **RECOMMENDATION IN THIS CASE?**

17 A. The Commission in Order PSC-10-0153-FOF decided that 100% of executive incentive
18 compensation should be excluded from rates and “that 50 percent of the *non-executive*
19 *incentive* compensation” should be excluded from O&M expense as “unreasonable”.
20 The justification for disallowing 50% (instead of the 100% disallowed for executives)
21 was that the Commission was “hesitant to conclude that one hundred percent of the
22 non-executive incentive compensation benefited only shareholders.” I would concur
23 with the Commission, provided the goals are set at a level that creates a true incentive

1 to enhance performance. It should be noted, however, that in the Commission's Order
2 in Docket Nos. 090079-EI, 090144-EI and 090145-EI (Progress Energy Florida's rate
3 case – now Duke – and decided only 12 days before the FPL case) stated that 100% of
4 all the incentive compensation (both executive and non-executive) should be
5 disallowed. The adjustment I am proposing in the current docket is consistent with the
6 Commission's Order in Docket No. 080677-EI as it applies to customer-related goals.
7 The only difference between FPL's 2008 rate case and this case is that I have identified
8 the portion of non-executive incentive compensation that was addressed and disallowed
9 at the 50% level, but not explicitly identified in Docket No. 080677-EI. I think FPL's
10 adjustment to remove only the non-cash portion of the non-executive incentive
11 compensation is an erroneous implementation of the true intent of the 2010 rate order
12 from Docket No. 080677-EI.

13
14 **Q. WHEN IS ALLOWING SOME INCENTIVE COMPENSATION**
15 **REASONABLE?**

16 **A.** If goals are established that require improved customer service and performance as well
17 as create cost savings as a condition of receiving payment, then justification exists for
18 allowing a 50/50 sharing of the costs that will be incurred in achieving those stretch
19 goals. It is important to distinguish between goals that require improvement and goals
20 that simply allow incentive payments for performing at a level that is expected in day-
21 to-day performance and/or a level that has previously been achieved. "Incentive"
22 means to stimulate into action. There is no stimulation if goals are set at a level that
23 does not require an effort to improve on past performance. For example, in the Progress

1 Energy Florida (PEF) rate case (Docket No. 090079-EI), I recommended full
2 disallowance based on the fact that the plans were not designed to provide a
3 quantifiable and/or tangible benefit to rate payers. Basically, the incentive plan was
4 focused on paying added compensation for goals that were shareholder-oriented. As I
5 noted earlier, the Commission agreed with my recommendation and disallowed the
6 entire amount requested. Typically, if an employee plan is designed in a manner that
7 would enhance performance that benefited ratepayers, I would recommend a 50/50
8 split. A properly designed employee incentive compensation plan will provide
9 enhanced performance that benefits shareholders and ratepayers equally. The cost of
10 such a plan then should be shared equally by shareholders and ratepayers.

11
12 **Q. HOW DOES THAT DIFFER FROM THE EXCLUSION OF EXECUTIVE**
13 **INCENTIVE COMPENSATION PLANS?**

14 A. Executive plans are more focused on earnings. Therefore, more scrutiny has to be
15 placed on executive compensation. Since executives are already highly compensated
16 and the goals that are included in the executive plan are more focused on shareholder
17 returns than customers, saddling the customers with these costs is not appropriate. In
18 addition, the main purpose for an incentive plan for executives is to provide a means
19 of deducting, for tax purposes, compensation that may not be deductible if paid strictly
20 as base pay. More compensation is at issue and the bar should be set higher for any
21 executive compensation to be included in rates.

1 Q. DID YOU REVIEW THE GOALS FOR THE FPL NON-EXECUTIVE
2 INCENTIVE COMPENSATION PLAN?

3 A. I reviewed the goals and achievements over the past five years in an attempt to
4 determine whether the goals are realistic and would stimulate improved performance.
5 The information supplied on the goals and achievements in response to Staff
6 Interrogatory No. 20 are in some cases generic, vague, very limited or otherwise
7 inadequate. For example, the customer satisfaction goal, for residential and business
8 components alike, for each of the five plan years was listed as “aggressive goal.” That
9 description is not very informative and does not provide any way to measure
10 performance. With the exception of the 2015 residential component, the achievement
11 was “beat goal.” Again that identified achievement provides no measurement value.
12 The exception for the 2015 residential satisfaction simply stated “Slightly missed goal.”
13 Measurement of satisfaction is generally based on surveys and should require that, as
14 a level of satisfaction is achieved the applicable goal is increased the following year to
15 a higher level. This would add an incentive for improvement. For FPL, there does not
16 appear to be this process of “moving the goal posts” each year to incent additional
17 improvement for the benefit of customers.

18 Another example of inadequate goal-setting is in the area of safety. In 2011,
19 the Company achieved a .97 rating. This represents a ratio of recordable incidents per
20 a set number of hours. In FPL’s case, they are using 200,000 hours for measurement
21 purposes. The lower the achieved number, the better. The goal for 2012 was set lower
22 at .9 which creates an incentive to improve. The Company achieved that goal in 2012,
23 and then set the next year’s goal at a level that required improvement until goals were

1 reset in 2015. The Company failed to achieve its 2014 goal and, instead of holding that
2 goal at that level, the Company increased the allowable incident rate and made the goal
3 easier to achieve. This suggests that, when compensation dollars are involved the
4 Company is willing to relax the requirements to allow a better opportunity for achieving
5 an incentive payout.

6 The service reliability component reflected similar results. In 2011, the
7 Company failed to achieve the 13.4 goal for momentary interruptions with a 13.8
8 rating. However, instead of maintaining the goal at 13.4, the goal was relaxed to 13.9,
9 a rating that would have been achieved if that were the goal in 2011. Here the lower
10 the number the better for customer service. In 2012 the actual rating was 11.9 and the
11 goal for 2013 was set at 12.3. Again the target for improvement was reduced instead
12 of being advanced and set for improvement. It is interesting to note that in 2011 the
13 goal for an incentive indicator labeled “Completion of base rate proceeding” was “fair
14 outcome for customers and shareholders” and the Company indicated that the goal was
15 achieved. To determine the payment of extra compensation to employees (a cost the
16 Company is seeking from ratepayers) based on how the Company perceives the
17 outcome of a base rate filing – in part for its shareholders – is not only insulting to
18 ratepayers but also disingenuously subjective. While there is no explicit goal of this
19 type provided in the documents I have reviewed, the mentality seems to pervade that
20 goals are more often subjective and neither objectively established nor systematically
21 and objectively enforced to yield customer benefits.

22 Finally, the Company’s goals include financial metrics that if achieved are
23 designed primarily to benefit shareholders. Reducing O&M means more income for

1 shareholders and capital spending provides investors with more of a basis on which to
2 earn a return. For example, budgeting \$62.2 million for vegetation maintenance and
3 only spending \$58.5 million allows the Company to earn more. In my opinion, the
4 goals, as depicted in the Company response to Staff Interrogatory 20, are limited at
5 best. Likewise, easing the requirement, as discussed above, because a goal was not
6 achieved does not provide an incentive for improvement. Instead, it suggests that the
7 decision makers will do what is necessary to provide some assurance that the so-called
8 at-risk pay is not really at risk. Based on the 2015 weighting of goals, the 40% financial
9 metric should be assigned to shareholders and the remaining performance and so called
10 customer goals should be split at best 50/50 between shareholders and ratepayers. The
11 Company should be put on notice through ratemaking disallowances that, unless the
12 goals are real goals that create an incentive to improve performance for the benefit of
13 customers that the cost of the incentive plan(s) will be borne by shareholders.

14
15 **Q. ARE YOU CONCERNED WITH THE GOALS THAT WERE NOT**
16 **QUANTIFIED?**

17 **A.** Yes. The determination of the success of goals is increased if the goal and the
18 achievement are stated in numeric terms. This eliminates discretion and/or judgment
19 as long as the goal is adhered to at the payout time. Measuring achievement without
20 defined goals cannot be performed with precision, and the practice of not defining goals
21 in numeric terms makes it impossible to track progress. For example, the goal of
22 “aggressive” is subject to the evaluators’ opinion as to what is aggressive and what is
23 not.

1 **Q. DOES YOUR RECOMMENDATION FOR SHARING THE NON-EXECUTIVE**
2 **INCENTIVE COMPENSATION DIFFER FROM THE COMMISSION'S**
3 **DETERMINATION IN ORDER NO. PSC-10-0153-EI-FOF?**

4 A. No. In fact it is consistent with the determination in that order. The decision, as I read
5 it, is focused on the sharing of benefits. The Commission stated it was hesitant to
6 conclude that the plan benefitted only shareholders. That, in my opinion, means it was
7 evaluating the flow of benefits when the decision was made to share the cost of non-
8 executive incentive compensation equally. As I discussed earlier, for that sharing to
9 take place, the evidence must establish that the goals used to determine whether
10 payment will be made must be set at a level that creates a true incentive to perform at
11 a higher level than previously achieved. FPL has consistently failed to set true
12 incentive goals, which could serve as a basis for recommending a total disallowance.

13

14 **Q. IS IT POSSIBLE THAT, BECAUSE SOME OR ALL OF INCENTIVE**
15 **COMPENSATION IS DISALLOWED FOR RATEMAKING PURPOSES,**
16 **COMPANIES WILL SIMPLY ELIMINATE THE PLAN AND INCREASE**
17 **BASE PAY TO ACCOUNT FOR THE DIFFERENCE?**

18 A. Some may say it is possible, however based on my experience I say it is improbable.
19 In my four decades of analyzing rate cases, this has been a fairly common response by
20 companies. I have never seen it happen. In fact, FPL Witness Slattery was asked this
21 very question in the rebuttal phase of Docket No. 080677-EI¹:

¹ Docket No. 080677-EI, Rebuttal Testimony & Exhibits of Kathleen Slattery; Page 21; filed August 6, 2009.

1 Q. Would FPL need to reconsider restructuring its total compensation
2 package *if any* incentive compensation expenses were excluded?

3 A. Yes. FPL would need to consider reallocating total compensation
4 and benefits so as to reduce performance-based compensation
5 programs while raising base salaries and/or other traditional fixed-
6 cost programs. This would raise costs to customers in the long run.
7 Doing so would also negatively affect the Company's performance
8 and impede the ability to compete in attracting and retaining the
9 talent needed to deliver on commitments to customers. Penalizing
10 utilities that shift from traditional fixed-cost programs to more
11 flexible, performance-based programs would encourage inefficient
12 program design that would negatively affect performance and harm
13 customers.

14 (Emphasis added)

15 It has been over six years since the decision in Docket No. 080677-EI, and FPL still
16 has an incentive compensation plan.

17
18 **Q. IS IT POSSIBLE THAT BY DISALLOWING COSTS RELATED TO**
19 **INCENTIVE PLANS, THE COMPANY WILL SHIFT COMPENSATION TO**
20 **BASE PAY?**

21 A. I do not believe it is likely. First, I am not aware of any utility that does not have some
22 form of incentive compensation plan. Incentive compensation is typically an issue in
23 a proceeding. In some cases, like Docket No. 090079-EI, the entire amount has been
24 disallowed and the Company continues to pay incentive compensation. Incentive
25 compensation from its inception was not pay that was put at risk by shifting it from a
26 base pay to a variable pay plan. Instead it was, in effect, just another form of
27 compensation offered to employees, in addition to the employees' base pay.

1 **Q. WILL THE DISALLOWANCE OF INCENTIVE COMPENSATION PUT THE**
2 **COMPANY AT RISK BECAUSE ITS COMPENSATION PLAN IS NOT**
3 **COMPETITIVE WITH OTHER UTILITIES?**

4 A. No. It is a universal argument that a company measures the reasonableness of its
5 compensation by comparing its employees' compensation with other operating entities.
6 Companies typically argue that by disallowing the plan there is a risk that total
7 compensation will not be competitive and they will not be able to attract and retain
8 competent employees. In my experience, I have not observed any utility eliminate its
9 incentive compensation plan despite having some or all of it disallowed for ratemaking
10 purposes. Furthermore, compensation studies used by companies to justify the
11 employee compensation are focused on total compensation. These studies may justify
12 the total compensation paid to employees; however, to date I have not seen a study that
13 makes a comparison of the various jurisdiction-specific allowance levels for incentive
14 compensation as such is included in total compensation. Basically, the studies may
15 provide some basis for paying employees, but the studies do not make any
16 determination as to what is reasonable with regard to incentive compensation for
17 purposes of establishing rates. Therefore, I believe this claim has no merit.

18

19 **Q. HOW DID YOU DETERMINE YOUR ADJUSTMENT?**

20 A. As shown on Exhibit No. HWS-3, I began with the \$60.807 million identified by the
21 Company as employee incentive compensation. I excluded \$24.323 million or 40% of
22 the incentive compensation that is projected to be paid out based on the financial-
23 related goals. That resulted in \$36.484 million in incentive compensation that is

1 projected to be paid out and it is associated with alleged customer goals. That \$36.484
2 million was allocated 50/50 for an equal sharing of the supposed customer-related
3 goals. The \$42.565 million on line 7 (\$24.323 million associated with financial goals
4 plus \$18.242 million representing the shareholders' half of the customer-related goal
5 component) the total assigned to shareholders. To determine my adjustment, I applied
6 the O&M allocation of 66.29% that was based on the Company's response to Staff
7 Interrogatory 21. The result is an adjustment of \$28.216 million (\$27.298 million
8 jurisdictional).

9
10 **Q. IF YOU ARE CONCERNED ABOUT THE QUALITY OF THE GOALS, WHY**
11 **DIDN'T YOU EXCLUDE MORE OR EVEN ALL OF THE INCENTIVE**
12 **COMPENSATION?**

13 **A.** I am attempting to align my adjustment as close as possible with the intent of Order
14 No. PSC-10-0153-FOF. The financial goal adjustment is one change and, because
15 some customer goals do exist, I am giving that some consideration as part of my overall
16 recommendation. One *limited* example of a customer goal is the employee safety goal.
17 The employee safety goal was achieved in 2012 with an OSHHA recordable of .75.
18 The 2013 goal was then set at .73. In 2013 the .73 goal was achieved with an incident
19 rate of .62 and the Company responded by setting the 2014 goal at .59. That is how
20 the process should work. Unfortunately, when the Company failed to achieve the .59
21 goal in 2014, it went backwards and lowered the goal progress of the incentive process
22 by easing the requirement in 2015 to .61. Based on what I have provided as evidence,

1 the Commission could exclude all of the incentive compensation as was done in the
2 Order in Docket Nos. 090079-EI, 090144-EI, and 090145-EI.

3

4 **V. EMPLOYEE BENEFITS**

5 **Q. ARE YOU MAKING ANY RECOMMENDATION WITH RESPECT TO**
6 **EMPLOYEE BENEFITS?**

7 A. Yes. I am recommending that employee benefit expense (excluding pensions and
8 OPEB expense) be reduced by \$2.681 million (\$2.595 million jurisdictional). This
9 calculation is shown on Exhibit HWS-4. My recommendation reflects the impact of
10 my recommended payroll adjustment for the Company's excessive employee
11 complement request.

12

13 **Q. HAVE YOU MADE THE ADJUSTMENT SIMILAR TO YOUR PAYROLL**
14 **ADJUSTMENT, WHERE YOU REDUCED THE BENEFITS ON A PER**
15 **EMPLOYEE BASIS?**

16 A. Yes. The adjustment for excess employees is shown on Exhibit No. HWS-4. My
17 recommendation is a reduction to Account 926 of \$2.681 million (\$2.595 million on a
18 jurisdictional basis) consistent with the benefit costs associated with the Company-
19 projected 256 added positions that I have recommended be disallowed from the
20 Company's projected employee complement, as discussed earlier.

1 **VI. PAYROLL TAX EXPENSE**

2 **Q. WITH YOUR ADJUSTING PAYROLL IS THERE A FLOW THROUGH**
3 **ADJUSTMENT TO PAYROLL TAX EXPENSE?**

4 A. Yes. To the extent payroll is reduced, there is an associated reduction to payroll taxes
5 that must be reflected. Thus, I am recommending a reduction of \$1.152 million (\$1.136
6 million jurisdictional) to payroll taxes to correspond with my payroll adjustment
7 associated with the reduction in employees. I am also recommending a separate
8 reduction of \$1.775 million (\$1.751 million jurisdictional) to payroll taxes to
9 correspond with my adjustment to employee incentive compensation.

10

11 **Q. HOW DID YOU DETERMINE YOUR PAYROLL TAX ADJUSTMENT?**

12 A. Based on the Company's projected 2017 payroll tax dollars and payroll dollars as
13 shown on MFR Schedule C-35, I calculated an effective payroll tax rate. The effective
14 tax rate as calculated on Exhibit HWS-5 is 6.49%. I then applied that effective tax rate
15 to my recommended adjustment to payroll expense of \$17.743 million. The result is a
16 payroll tax adjustment of \$1.152 million (\$1.136 million jurisdictional).

17 The second adjustment only factors in the FICA effective rate in my adjustment
18 because the unemployment taxes would be factored into any general pay. The effective
19 tax rate as calculated on Exhibit HWS-5 is 6.29%. I then applied that effective tax rate
20 to my recommended adjustment to incentive compensation expense of \$28.216 million.
21 The result is a payroll tax adjustment of \$1.775 million (\$1.751 million jurisdictional).

1 **VII. VEGETATION MANAGEMENT/HARDENING PLAN**

2 **Q. ARE YOU COMBINING THE DESCRIPTION OF VEGETATION**
3 **MANAGEMENT WITH STORM HARDENING?**

4 A. Yes. My identification of the vegetation management discussion is being linked with
5 storm hardening because they are inextricably interrelated. FPL Witness Miranda in
6 discussing the Company's storm hardening references vegetation management. When
7 hardening of the system is being performed it encompasses not only poles and
8 conductors, but it also includes vegetation, which is a primary cause of system damage.
9 The Company in Docket No. 160061-EI (the Storm Docket), filed its storm hardening
10 plan for approval contemporaneously with its base rate filing. In that filing, FPL
11 witness Miranda attached as an Exhibit MBM-1(Storm), the FPL 2016-2018 Electric
12 Infrastructure Storm Hardening Plan ("Plan"). Within the Plan, reference is made as to
13 how the initiatives of storm hardening, vegetation management and pole inspections,
14 can be reasonably expected to reduce future storm restoration costs compared to what
15 they would be without those initiatives.

16
17 **Q. PLEASE EXPLAIN HOW VEGETATION MANAGEMENT IS INTER-**
18 **RELATED WITH STORM HARDENING.**

19 A. The storm hardening that is discussed by the Company focuses on upgrading the system
20 to be more storm-resilient. In conjunction with any effort to harden the system
21 structurally, a utility must also address what causes damage to the system. Vegetation
22 is a primary contributor to the damages to the utilities' transmission and distribution
23 infrastructure that results from severe weather. In recent years, the east coast of the

1 country has seen significant storm damage from hurricanes, tropical storms, lightning,
2 wind (i.e. derecho type) and snow. Infrastructure can be directly impacted not only by
3 wind and storms but it can also be indirectly impacted by broken tree limbs and falling
4 trees. A number of utilities specifically include vegetation management as a major
5 discussion piece of their storm hardening plan. This vegetation management plan
6 includes cycle trimming but not the removal of danger and/or hazard trees. The
7 classification as a “danger or hazard tree” is a term used by utilities for a purpose, that
8 purpose is the trees are a danger and/or a hazard to the utilities infrastructure.

9

10 **Q. WHAT ARE DANGER AND/OR HAZARD TREES?**

11 A. A danger tree is a tree within and just outside the right of way that if it were to fall it
12 could strike the line or pole within the right of way. A hazard tree is a danger tree but
13 it is also either a diseased or damaged tree making it more susceptible to causing
14 damage to infrastructure.

15

16 **Q. WHAT DID YOU REVIEW IN DETERMINING WHETHER THE**
17 **VEGETATION MAINTENANCE IS APPROPRIATE?**

18 A. I reviewed Company storm and rate case testimony, its Plan and responses to
19 discovery.

20

21 **Q. ARE YOU RECOMMENDING AN ADJUSTMENT TO THE 2017**
22 **PROJECTED TEST YEAR AND THE PROJECTED 2018 VEGETATION**
23 **MANAGEMENT/HARDENING PLAN COSTS?**

1 A. Yes. In reviewing the Company response to OPC Interrogatory No. 10, I noted that the
2 Company has budgeted 15,100 miles of vegetation trimming for 2017 and 2018, the
3 same number of miles budgeted for 2015. That suggests the Company is not
4 anticipating increasing its trimming efforts. The response also indicates that the
5 system, as of 2015, had 36,256 miles subject to trimming. That equates to a trim cycle
6 of 2.4 years. Another important factor noted was the level of spending from both a
7 budgeted and historical actual basis as shown in FPL's response to OPC Interrogatory
8 No. 9. The information is summarized on Exhibit HWS-6 and it shows that over the
9 past three years the Company did not expend what was budgeted for tree trimming. To
10 the Company's credit, the miles actually trimmed exceeded the miles budgeted despite
11 spending less than what was budgeted. Therefore, based on the current trim cycle, it is
12 not unexpected that the cost could be less than anticipated and the miles trimmed more
13 than anticipated. My analysis shows that it is appropriate to make an adjustment to
14 reflect the expected and normal level of vegetation management/hardening expense.

15

16 **Q. WHAT ADJUSTMENT ARE YOU PROPOSING TO THE COMPANY'S**
17 **"PROJECTED COSTS?"**

18 A. As shown on Exhibit No. HWS-6, I am recommending spending of \$60.953 million, a
19 reduction of \$4.647 million (\$4.647 million jurisdictional) to the Company's projected
20 2017 spending. This adjustment was determined by multiplying FPL's 2015 budgeted
21 spending of \$63.100 million by the budget-to-actual variance of 96.6% for the years
22 2013 through 2015. I then subtracted the result from the amount requested.

1 For 2018, I used the same process to calculate my projected spending but then
2 escalated that by 2%. This resulted in a recommended spending of \$62.172 million and
3 a reduction of \$7.428 million (\$7.428 million jurisdictional) to the Company's
4 projected 2018 spending.

5

6 **Q. SHOULD THE COMMISSION BE CONCERNED THAT YOUR REDUCTION**
7 **COULD IMPACT THE RELIABILITY OF THE SYSTEM SINCE YOUR**
8 **RECOMMENDATION IS LESS THAN WHAT WAS EXPENDED IN 2015?**

9 A. No. The Company spending for 2015 was based on 15,244 miles of trimming. The
10 Company is budgeting based on 15,100 miles. The average cost per mile, with the
11 exception of 2015, has declined from year to year and rightfully so. As I discussed
12 earlier, the Company is on an approximate 2.4-year trim cycle. The benefit of being
13 on an accelerated cycle is that it does not require the same level of aggressive trimming
14 previously implemented. The declining average cost per mile is evidence of that.
15 Company Witness Miranda states that FPL's approved vegetation plan is a three-year
16 and six-year cycle². The Company is ahead of the game and even with my
17 recommended spending should be able to continue with that success.

18 Another factor to consider is that spending for vegetation management can vary
19 from year to year, depending on the condition of the planned area for trimming,
20 contractual pricing, and the actual miles trimmed. My projected cost is based on the
21 historical average cost variance between what the Company budgeted and what was
22 actually spent for trimming. The currently budgeted miles are essentially the same as

² Testimony of Manuel Miranda at page 11, lines 5-10.

1 the budgeted miles for the three years in my average and in my adjustment. I used the
2 Company's 2015 budget for the same number of miles and simply applied the actual
3 variance. The Company projection ignores the historical variance.
4

5 **VIII. POLE INSPECTIONS/HARDENING PLAN**

6 **Q. ARE YOU RECOMMENDING A REDUCTION TO THE 2017 PROJECTED**
7 **TEST YEAR POLE INSPECTION COSTS FOR THE SAME REASON THAT**
8 **YOU RECOMMENDED THE VEGETATION MANAGEMENT/ HARDENING**
9 **PLAN COST BE REDUCED?**

10 A. Yes. In my review of the Company response to OPC Interrogatory No. 13, I noted that
11 actual pole inspections expenses were below budget during the period 2012 through
12 2015, and this was despite the fact that the actual number of inspections exceeded the
13 planned number of inspections. Similar to my position on the vegetation management
14 issue, adjustments are appropriate for 2017 and 2018 O&M expense to reflect the
15 historical budget to actual differences.
16

17 **Q. WHAT ADJUSTMENT ARE YOU PROPOSING TO THE COMPANY'S**
18 **PROJECTED POLE INSPECTION EXPENSE?**

19 A. As shown on Exhibit No. HWS-7, I am recommending a reduction of \$1.664 million
20 (\$1.663 million jurisdictional) to FPL's projected 2017 test year expense of \$5.800
21 million. I calculated the adjustment by multiplying the Company request of \$5.800
22 million by the budget-to-actual variance of 71.3% for the years 2013 through 2015 and
23 subtracting the result from the amount requested by the Company.

1 A similar adjustment was made to reduce the Company's requested 2018 inspection
2 cost of \$5.900 million. The 2018 adjustment is a reduction of \$1.693 million (\$1.692
3 million jurisdictional).

4
5 **IX. DIRECTORS AND OFFICERS LIABILITY INSURANCE**

6 **Q. ARE YOU RECOMMENDING AN ADJUSTMENT TO THE COST OF**
7 **DIRECTORS AND OFFICERS LIABILITY INSURANCE PREMIUMS?**

8 A. Yes. Directors and Officers Liability ("DOL") insurance protects shareholders from the
9 decisions they made when they hired the Company's Board of Directors and the Board
10 of Directors in turn hired the officers of the Company. There is no question that DOL
11 insurance, which FPL has elected to purchase, is primarily for the benefit of
12 shareholders. Since shareholders are the primary beneficiary, they should be
13 responsible for the costs associated with acquiring this coverage. The Company will
14 inevitably argue that the cost is a necessary expense which protects ratepayers.
15 Nevertheless, the cost of the premiums associated with acquiring DOL insurance, while
16 considered to be a necessary business expense by many, is in reality a necessary
17 business expense designed to protect shareholders from their past decisions.
18 Notwithstanding that shareholders are the primary beneficiary, I am recommending
19 that this business expense be shared equally between shareholders and rate payers.

20
21 **Q. WHAT ADJUSTMENT ARE YOU RECOMMENDING?**

22 A. As shown on Exhibit HWS-8, I am recommending an estimated reduction to Account
23 925 of \$1.391 million (\$1.369 million jurisdictional) for the projected test year 2017

1 and an adjustment of \$1.391 million (\$1.346 million jurisdictional) for the subsequent
2 projected test year 2018.

3

4 **Q. WHY ARE YOU ESTIMATING THE COST FOR THE 2017 PROJECTED**
5 **TEST YEAR AND THE SUBSEQUENT PROJECTED TEST YEAR of 2018?**

6 A. In Interrogatory No. 37, Staff requested the Company to itemize each component of
7 insurance expense for the test year, and provide comparative information for the years
8 2011-2015 and 2016 year to date. This request was verbatim, the same as OPC
9 Interrogatory 60 in Docket No. 120015-EI. In Docket No. 120015-EI, I took exception
10 to the DOL cost identified in the response and recommended an equal sharing of the
11 cost. According to the response to OPC Interrogatory No. 60 in Docket No. 120015-
12 EI, FPL had included \$2,781,173 of expense in account 925 for DOL insurance (DOL)
13 in the 2013 projected test year. Conveniently, the Company in the response to Staff
14 Interrogatory No. 37 in the current docket lumped the DOL insurance in with “Liability
15 Insurance Other.” In addition, the Company failed to provide the test year insurance
16 amounts as requested.

17

18 **Q. HOW DO YOU KNOW THE DOL INSURANCE IS INCLUDED IN THE**
19 **LIABILITY OTHER –INSURANCE AMOUNT?**

20 A. By comparing the 2011 expense in the response to OPC Interrogatory 60 in Docket No.
21 120015-EI to the 2011 expense in the response to Staff Interrogatory No. 37 in Docket
22 No. 160021-EI, I found costs to be the same or very close to being the same.

1 **Q. HAVE YOU ADDRESSED THIS ISSUE IN PREVIOUS RATE CASES IN**
2 **FLORIDA?**

3 A. Yes. This issue was addressed in the Gulf Power Company rate case Docket No.
4 110138-EI. In that case, the Commission determined that the cost for DOL insurance
5 should be shared equally between shareholders and ratepayers. In the PEF case (Docket
6 No. 090079-EI³), the Commission allowed PEF to place one half the cost of DOL
7 insurance in test year expenses noting that other jurisdictions make an adjustment for
8 DOL insurance and that the Commission has disallowed DOL insurance in wastewater
9 cases.

10

11 **Q. WHAT IF THE COMMISSION HAD NOT DISALLOWED HALF THE COST**
12 **IN THE GULF AND PEF DOCKETS, WHAT WOULD YOU THEN**
13 **RECOMMEND IN THIS CASE?**

14 A. I would still be recommending to the Commission that there be either a complete
15 disallowance or at the very least an equal sharing, because the cost associated with
16 DOL insurance benefits shareholders first and foremost. Unlike an unregulated entity,
17 criteria exist for recovery of costs, such as prudence and benefit. The benefit of DOL
18 insurance is the protection shareholders receive from directors' and officers' imprudent
19 decision making. The benefit of this insurance clearly inures primarily to shareholders;
20 some of whom generally are the parties initiating any suit against the directors and

³ See, Order No. PSC-10-0131-FOF-EI, issued March 5, 2010, in Docket No. 090079-EI, In re: Petition for increase in rates by Progress Energy Florida, Inc.

1 officers. The Commission's decisions on this question in the Gulf Power and PEF rate
2 case dockets were fair, and those decisions should be followed in this Docket.

3
4 **X. CAPITAL STORM HARDENING**

5 **Q. ARE YOU RECOMMENDING AN ADJUSTMENT TO THE COMPANY'S**
6 **CAPITAL STORM HARDENING COST?**

7 A. Yes. As shown on my Exhibit HWS-9, I am recommending a reduction of \$31.546
8 million to the projected test year 2017 and \$45.335 million to the subsequent projected
9 test year 2018. The Company has made significant strides in hardening the system and
10 has expended more than planned during the years 2012 through 2015, however, I
11 believe the projected increase in spending for 2016 through 2018 is overly optimistic.

12
13 **Q. IF THE HISTORICAL SPENDING WAS TRADITIONALLY HIGHER THAN**
14 **PLANNED WHY WOULD THE PLANNED SPENDING FOR 2016 THROUGH**
15 **2018 BE OVERLY OPTIMISTIC?**

16 A. The cumulative capital spending in this area for the four years 2012 through 2015 that
17 coincided with FPL's Stipulation and base rate freeze, totaled \$1.001 billion. The
18 proposed spending for just the two years 2016 and 2017 is projected to be \$1.075
19 billion. That is \$74 million more spending in half the time. The total spending for
20 2016 through 2018 of \$1.943 billion is almost double the spending for the previous
21 four years. That is significant and I do not share the Company's optimism for its capital
22 storm spending levels.

1 **Q. ARE YOU AWARE OF ANY INFORMATION THAT WOULD SUPPORT**
2 **YOUR SKEPTICISM?**

3 A. Yes. The Company's response to OPC Interrogatory No. 363 provided year to date
4 capital expenditures through May 2016 along with forecasted 2016 and 2017 capital
5 spending for storm hardening. The year to date May 2016 amount totaled \$186 million,
6 which when annualized totals \$446 million. That \$446 million is \$25 million less than
7 the 2016 forecasted capital spending of \$471 million. It is also appropriate to keep in
8 mind that with the storm season approaching that completing any makeup of the
9 underspent amount in the second half of the year would be difficult.

10

11 **Q. HOW DID YOU DETERMINE YOUR RECOMMENDED ADJUSTMENTS**
12 **FOR 2017 AND 2018?**

13 A. I utilized the ratio of the annualized May 2016 to the forecasted 2016, and applied that
14 to the Company's forecasted 2017 and 2018 storm hardening capital costs. This
15 calculation is shown on Exhibit No. HWS-9.

16

17 **Q. DOES THIS ADJUSTMENT TO THE STORM HARDENING IMPACT ANY**
18 **OTHER COSTS IN THE COMPANY'S REQUEST?**

19 A. Yes. As shown on Exhibit No. HWS-9, I have calculated an adjustment to depreciation
20 expense using a blended rate as recommended by Citizens Witness Pous and
21 accordingly adjusted accumulated depreciation for the depreciation expense adjustment
22 for the year. The adjustment to depreciation expense is a reduction of \$856,000 and
23 \$1,231,000 for the years 2017 and 2018, respectively. The accumulated depreciation

1 was one half of the annual expense to reflect an average for the year. The adjustment
2 to accumulated depreciation is a reduction, increasing rate base, by \$428,000 and
3 \$615,000 for the years 2017 and 2018, respectively.

4
5 **XI. DEPRECIATION RESERVE SURPLUS**

6 **Q. ARE YOU RECOMMENDING AN ADJUSTMENT FOR THE HISTORIC**
7 **DEPRECIATION RESERVE SURPLUS THAT THE COMPANY APPLIED**
8 **ENTIRELY TO THE 2016 YEAR?**

9 A. Yes, to some extent I am making a recommendation. The Company has assumed that
10 a 2015 unamortized amount of approximately \$202 million will be utilized in 2016.⁴
11 The amount included in 2016 is an estimate based on the projected cost of service for
12 2016. Based on the response to OPC Interrogatory No. 274, the actual December 2015
13 balance is \$263 million. That leaves at least \$61 million unaccounted for. The issue
14 is the same as it was in Docket No. 120015-EI where the Company estimated that the
15 reserve surplus would be fully utilized and not available to offset expenses in the
16 projected test year. The response to OPC Interrogatory No. 108, in this docket, shows
17 that the January 1, 2013 surplus reserve starting balance was \$400 million. The surplus
18 did not get utilized as the Company claimed it would be. As it was in Docket No.
19 120015-EI, the key word here is *estimated* and the assumption was it would be fully
20 utilized. Clearly, since there is a balance remaining as of December 2015, the
21 Company's assumption was wrong. The circumstances are very similar today. The
22 amount for 2016 is not known and measurable, and is subject to change based on

⁴ FPL Witness Barrett at page 34, lines 2-5.

1 changes in facts and/or assumptions that were employed in the forecasting of rate base,
2 revenue and expenses for 2016. To simply assume the Company is correct could result
3 in rates being set for 2017 with no means for accounting for an inaccurate estimate in
4 2016.

5
6 **Q. HAVE YOU REQUESTED ANY 2016 INFORMATION TO SEE IF THE**
7 **COMPANY ESTIMATE MAY BE REASONABLE?**

8 A. Yes. In response to OPC Interrogatory No. 109, the Company indicated that it flowed
9 back (credited depreciation expense) \$176.409 million of the surplus reserve through
10 March 2016. In reviewing the historical information for 2013 through 2015, the
11 Company flowed back approximately \$100,000,000 or more in the first quarter of each
12 year. However, by the end of the respective years, the flow back changed. In 2013 the
13 Company flowed back \$155 million, in 2014 the Company reversed that flowback and
14 restored \$33 million to the surplus reserve because earnings did not allow for a flow
15 back. In 2015 the Company flowed back only 15 million. In my opinion, the Company
16 has overestimated the depreciation reserve surplus amortization requirement for 2016
17 by overstating expenses. Based on the response to OPC Interrogatory No. 108, the
18 Company planned a flow back of \$184 million for 2013 yet it only flowed back \$155
19 million. For 2014, the Company estimated a \$16 million reversal of the flow back and
20 it actually was \$33 million. Finally, the 2015 estimate was a flow back of \$81 million
21 while the actual flow back was \$15 million. Similar results occurred during the years
22 2010 through 2012. The use of estimates will present issues and the fact remains that
23 the Company estimate for 2016 is not known and measurable.

1 Q. DIDN'T THE STIPULATION IN DOCKET NO. 120015-EI CONTEMPLATE
2 THE COMPLETE AMORTIZATION OF THE RESERVE SURPLUS BY 2016?

3 A. Yes. However, the Stipulation also stated that FPL may not amortize an amount that
4 would result in FPL achieving a return on equity greater than 11.50%. The Company
5 achieved a return on equity of 11.50% in two of the last three years. It is probable
6 based on those results that the Company could achieve an 11.50% return on equity in
7 2016. This is especially true if some of the projected costs that are being adjusted in
8 the 2017 projected test year are also adjusted in 2016.

9

10 Q. ARE THERE SOME SPECIFIC COSTS THAT YOU BELIEVE WOULD
11 IMPACT THE AMOUNT OF THE DEPRECIATION RESERVE SURPLUS
12 THAT WOULD BE REQUIRED IN 2016?

13 A. Yes. As discussed in detail, FPL has overestimated payroll because it assumed an
14 excessive employee complement in 2017. Similarly, there are other estimated costs
15 such as tree trimming, pole inspections, DOL insurance and incentive compensation
16 that are overstated, as well as employee benefits and payroll taxes.

17

18 Q. HAVE YOU CALCULATED ADJUSTMENTS TO THE 2016 PROJECTED
19 COSTS THAT WOULD RESULT IN AN INCREASED AMOUNT OF
20 DEPRECIATION RESERVE SURPLUS AVAILABLE TO OFFSET COSTS IN
21 2017?

22 A. No specific adjustments have been determined. However, any O&M adjustment made
23 to the 2017 projected test year could be applied to the 2016 year since the Company

1 2016 amount is just a projection. That said, I do not recommend that any unused
2 depreciation reserve surplus that was initially established in Order No. PSC-10-0153-
3 FOF-EI, be applied as a reduction to the Company's projected 2017 cost of service.
4

5 **Q. WHAT DO YOU RECOMMEND WITH RESPECT TO ANY UNUSED**
6 **SURPLUS?**

7 A. The initial order establishing the \$894.6 million reserve established a four-year
8 amortization period and that was changed by the Stipulation and Order No. PSC-13-
9 0023-S EI. That Order stated that the amount was to be amortized by the end of 2016
10 unless earnings exceeded 11.50%. The appropriate return of the over collection from
11 ratepayers has dragged on well beyond a reasonable point in time. Therefore, I
12 recommend that any unused surplus remaining as of December 31, 2016 be refunded
13 to ratepayers over no more than a two-year period. Additionally, I recommend that
14 because there is \$61 million more in the reserve as of January 1, 2016 than the
15 Company estimated and given the fact that since the reserve was established the
16 amortization over a six year period has averaged \$105.267 million, the 2016 earnings
17 and surplus requirement be the subject of a review to assure that ratepayers receive
18 what they are entitled to. Hypothetically, with a \$263 million balance at the beginning
19 of the year and based on the historical trend, there could be over \$150 million of unused
20 surplus reserve. Given the fact that ratepayers have waited beyond the initial time
21 frame set for the return of funds they advanced to the Company, ratepayers should be
22 entitled to some verification of how the remaining \$263 million was used or remains
23 unused and subject to refund.

1 **XII. STORM RECOVERY MECHANISM**

2 **Q. HAVE YOU REVIEWED THE TESTIMONY OF COMPANY WITNESS**
3 **DEWHURST REGARDING STORM COST RECOVERY?**

4 A. Yes. Company Witness Dewhurst states that, while the Company preferred the
5 recovery method that allows for an annual accrual to provide for a storm reserve level
6 that would accommodate most storms and still allow the Company to seek recovery of
7 storm costs that exceed the storm reserve, however, the Company is willing to continue
8 to recover prudently incurred storm costs under the framework prescribed by the 2010
9 Rate Settlement and continued by the 2012 Rate Settlement.

10
11 **Q. WHAT IS YOUR RESPONSE TO THE COMPANY'S TESTIMONY?**

12 A. The current framework prescribed by the 2010 Rate Settlement and continued by the
13 2012 Rate Settlement is sufficient with some exceptions. As for the previous recovery
14 system, I am of the opinion it also would work, as long as safeguards are in place.

15
16 **Q. WOULD YOU EXPLAIN WHAT EXCEPTIONS YOU HAVE WITH THE**
17 **CURRENT FRAMEWORK?**

18 A. Yes. The Order approving the stipulation states that "FPL would not be precluded from
19 petitioning the Commission to seek recovery of costs associated with any storms."⁵
20 That, in my opinion, could be what is referred to as a Pandora's Box. The reference to
21 "any storm" is a concern. Storms happen and are common to all companies and to
22 ratepayers. No one reimburses ratepayers for storm costs by means of a Commission

⁵ Order No. PSC-13-0023-S-EI at page 3.

1 order, the ratepayers must incur a cost for insurance to protect their homes and
2 ratepayers are responsible for costs not covered by insurance. The Company should
3 have the recovery subject to a level that is set for major storms and not just any storm.
4 I am aware that the OPC has agreed to similar language for all 5 investor-owned electric
5 utilities and that the intent in the negotiated agreements is that the recovery under the
6 provision is limited to major, named storms as defined by the National Hurricane
7 Center. If this is the first occasion where the Commission will be adopting the
8 provision as its own, I would recommend that the language in the final order clarify
9 that recovery is so limited.

10

11 **Q. ARE THERE OTHER CONCERNS WITH THE CURRENT STORM**
12 **RECOVERY FRAMEWORK?**

13 A. Yes. In Attachment A to the Order approving the 2012 Settlement Agreement, at page
14 5, it states “The Parties expressly agree that any proceeding to recover costs associated
15 with any storm shall not be a vehicle for a “rate case” type inquiry concerning the
16 expenses, investment, or financial results of operations of the Company and shall not
17 apply any form of earnings test or measure or consider previous or current base rate
18 earnings or level of theoretical depreciation reserve.”⁶ The word “any” concerns me.
19 I understand that the intent is that “rate case” type inquiries were intended to preclude
20 earnings based limitations on full recovery of costs and reserve replenishment.
21 Likewise the parties would be precluded from suggesting other cost savings (unrelated
22 to the storm damage) offsets to limit full recovery. The intent was not and should not

⁶ Order No. PSC-13-0023-S-EI, Attachment A at page 5, subpart (c).

1 be memorialized by the language in the proposal to limit legitimate inquiry into the
2 reasonableness and prudence of the costs that the company claims to have incurred in
3 storm damage repair and restoration activities. By itself, the plain wording of the
4 proposal suggests the Company has a blank check and what FPL says is storm related
5 gets classified as such without any questions asked. I urge the Commission to ensure
6 that the going-forward understanding is that a full opportunity to test and challenge
7 costs will be provided in the time that is needed since the company will be allowed to
8 receive expedited interim recovery of costs.

9
10 **Q. WHAT SAFEGUARDS SHOULD EXIST IF THE COMPANY WERE TO**
11 **RETURN THE PREVIOUS RECOVERY SYSTEM?**

12 **A.** If annual accrual is to be used, those accruals should be based on historical information
13 specific to the Company. Some of the storm analysis done for the companies, in the
14 past used a model that evaluates storms over a set period of time and included a very
15 wide geographic area. Factoring in a geographic area that is outside of the company's
16 specific customer service area is not appropriate. Factoring in hurricanes that did not
17 impact the company's service territory is not appropriate. Also a major consideration
18 is the Company's intensive storm hardening program. This should be factored in
19 because ratepayers have paid for this hardening and not factoring the hardening in
20 would be like paying for insurance to mitigate storm costs but not being able to collect
21 on it. Another major factor that should be factored in is establishing a threshold for
22 what is a major storm and that threshold should be the shareholders responsibility. If
23 a change were to be implemented these are suggestions that should be considered, I

1 would also suggest that all parties be involved in a dialogue that would make sure that
2 when the unforeseen storms that have a major impact do occur that shareholders and
3 ratepayers receive a fair consideration as to what costs should be borne by whom.
4 Ratepayers should not be the sole source of funding for storm costs, as shareholders
5 are aware that there is a risk in making an investment and unlike non-regulated
6 companies utility shareholders have been compensated for that risk in the established
7 return on equity.

8

9 **Q. DOES THAT CONCLUDE YOUR TESTIMONY?**

10 **A. Yes it does.**

CERTIFICATE OF SERVICE

Docket No. 160021-EL, et al (consolidated)

I HEREBY CERTIFY that a true and correct copy of the foregoing Direct Testimony & Exhibits of Helmuth Schultz, III has been furnished by electronic mail to the following parties on this 7th day of July, 2016:

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QUALIFICATIONS OF HELMUTH W. SCHULTZ, III

Mr. Schultz received a Bachelor of Science in Accounting from Ferris State College in 1975. He maintains extensive continuing professional education in accounting, auditing, and taxation. Mr. Schultz is a member of the Michigan Association of Certified Public Accountants

Mr. Schultz was employed with the firm of Larkin, Chapski & Co., C.P.A.s, as a Junior Accountant, in 1975. He was promoted to Senior Accountant in 1976. As such, he assisted in the supervision and performance of audits and accounting duties of various types of businesses. He has assisted in the implementation and revision of accounting systems for various businesses, including manufacturing, service and sales companies, credit unions and railroads.

In 1978, Mr. Schultz became the audit manager for Larkin, Chapski & Co. His duties included supervision of all audit work done by the firm. Mr. Schultz also represents clients before various state and IRS auditors. He has advised clients on the sale of their businesses and has analyzed the profitability of product lines and made recommendations based upon his analysis. Mr. Schultz has supervised the audit procedures performed in connection with a wide variety of inventories, including railroads, a publications distributor and warehouser for Ford and GM, and various retail establishments.

Mr. Schultz has performed work in the field of utility regulation on behalf of public service commission staffs, state attorney generals and consumer groups concerning regulatory matters before regulatory agencies in Alaska, Arizona, California, Connecticut, Delaware, District of Columbia, Florida, Georgia, Kentucky, Kansas, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, New Jersey, New York, Nevada, North Dakota, Ohio, Pennsylvania, Rhode Island, Texas, Utah, Vermont and Virginia. He has presented expert testimony in regulatory hearings on behalf of utility commission staffs and intervenors on numerous occasions.

Partial list of utility cases participated in:

U-5331	Consumers Power Co. Michigan Public Service Commission
Docket No. 770491-TP	Winter Park Telephone Co.

	Florida Public Service Commission
Case Nos. U-5125 and U-5125(R)	Michigan Bell Telephone Co. Michigan Public Service Commission
Case No. 77-554-EL-AIR	Ohio Edison Company Public Utility Commission of Ohio
Case No. 79-231-EL-FAC	Cleveland Electric Illuminating Public Utility Commission of Ohio
Case No. U-6794	Michigan Consolidated Gas Refunds Michigan Public Service Commission
Docket No. 820294-TP	Southern Bell Telephone and Telegraph Co. Florida Public Service Commission
Case No. 8738	Columbia Gas of Kentucky, Inc. Kentucky Public Service Commission
82-165-EL-EFC	Toledo Edison Company Public Utility Commission of Ohio
Case No. 82-168-EL-EFC	Cleveland Electric Illuminating Company, Public Utility Commission of Ohio
Case No. U-6794	Michigan Consolidated Gas Company Phase II, Michigan Public Service Commission
Docket No. 830012-EU	Tampa Electric Company, Florida Public Service Commission
Case No. ER-83-206	Arkansas Power & Light Company, Missouri Public Service Commission
Case No. U-4758	The Detroit Edison Company - (Refunds), Michigan Public Service Commission
Case No. 8836	Kentucky American Water Company,

Kentucky Public Service Commission

Case No. 8839	Western Kentucky Gas Company, Kentucky Public Service Commission
Case No. U-7650	Consumers Power Company - Partial and Immediate Michigan Public Service Commission
Case No. U-7650	Consumers Power Company - Final Michigan Public Service Commission
U-4620	Mississippi Power & Light Company Mississippi Public Service Commission
Docket No. R-850021	Duquesne Light Company Pennsylvania Public Utility Commission
Docket No. R-860378	Duquesne Light Company Pennsylvania Public Utility Commission
Docket No. 87-01-03	Connecticut Natural Gas State of Connecticut Department of Public Utility Control
Docket No. 87-01-02	Southern New England Telephone State of Connecticut Department of Public Utility Control
Docket No. 3673-U	Georgia Power Company Georgia Public Service Commission
Docket No. U-8747	Anchorage Water and Wastewater Utility Alaska Public Utilities Commission
Docket No. 8363	El Paso Electric Company The Public Utility Commission of Texas

Docket No. 881167-EI	Gulf Power Company Florida Public Service Commission
Docket No. R-891364	Philadelphia Electric Company Pennsylvania Office of the Consumer Advocate
Docket No. 89-08-11	The United Illuminating Company The Office of Consumer Counsel and the Attorney General of the State of Connecticut
Docket No. 9165	El Paso Electric Company The Public Utility Commission of Texas
Case No. U-9372	Consumers Power Company Before the Michigan Public Service Commission
Docket No. 891345-EI	Gulf Power Company Florida Public Service Commission
ER89110912J	Jersey Central Power & Light Company Board of Public Utilities Commissioners
Docket No. 890509-WU	Florida Cities Water Company, Golden Gate Division Florida Public Service Commission
Case No. 90-041	Union Light, Heat and Power Company Kentucky Public Service Commission
Docket No. R-901595	Equitable Gas Company Pennsylvania Consumer Counsel
Docket No. 5428	Green Mountain Power Corporation Vermont Department of Public Service
Docket No. 90-10	Artesian Water Company Delaware Public Service Commission
Docket No. 900329-WS	Southern States Utilities, Inc.

	Florida Public Service Commission
Case No. PUE900034	Commonwealth Gas Services, Inc. Virginia Public Service Commission
Docket No. 90-1037* (DEAA Phase)	Nevada Power Company - Fuel Public Service Commission of Nevada
Docket No. 5491**	Central Vermont Public Service Corporation Vermont Department of Public Service
Docket No. U-1551-89-102	Southwest Gas Corporation - Fuel Before the Arizona Corporation Commission
	Southwest Gas Corporation - Audit of Gas Procurement Practices and Purchased Gas Costs
Docket No. U-1551-90-322	Southwest Gas Corporation Before the Arizona Corporation Commission
Docket No. 176-717-U	United Cities Gas Company Kansas Corporation Commission
Docket No. 5532	Green Mountain Power Corporation Vermont Department of Public Service
Docket No. 910890-EI	Florida Power Corporation Florida Public Service Commission
Docket No. 920324-EI	Tampa Electric Company Florida Public Service Commission
Docket No. 92-06-05	United Illuminating Company The Office of Consumer Counsel and the Attorney General of the State of Connecticut
Docket No. C-913540	Philadelphia Electric Co. Before the Pennsylvania Public Utility Commission

Docket No. 92-47	The Diamond State Telephone Company Before the Public Service Commission of the State of Delaware
Docket No. 92-11-11	Connecticut Light & Power Company State of Connecticut Department of Public Utility Control
Docket No. 93-02-04	Connecticut Natural Gas Corporation State of Connecticut Department of Public Utility Control
Docket No. 93-02-04	Connecticut Natural Gas Corporation (Supplemental) State of Connecticut Department of Public Utility Control
Docket No. 93-08-06	SNET America, Inc. State of Connecticut Department of Public Utility Control
Docket No. 93-057-01**	Mountain Fuel Supply Company Before the Public Service Commission of Utah
Docket No. 94-105-EL-EFC	Dayton Power & Light Company Before the Public Utilities Commission of Ohio
Case No. 399-94-297**	Montana-Dakota Utilities Before the North Dakota Public Service Commission
Docket No. G008/C-91-942	Minnegasco Minnesota Department of Public Service
Docket No. R-00932670	Pennsylvania American Water Company Before the Pennsylvania Public Utility Commission
Docket No. 12700	El Paso Electric Company Public Utility Commission of Texas

Case No. 94-E-0334	Consolidated Edison Company Before the New York Department of Public Service
Docket No. 2216	Narragansett Bay Commission On Behalf of the Division of Public Utilities and Carriers, Before the Rhode Island Public Utilities Commission
Case No. PU-314-94-688	U.S. West Application for Transfer of Local Exchanges Before the North Dakota Public Service Commission
Docket No. 95-02-07	Connecticut Natural Gas Corporation State of Connecticut Department of Public Utility Control
Docket No. 95-03-01	Southern New England Telephone Company State of Connecticut Department of Public Utility Control
Docket No. U-1933-95-317	Tucson Electric Power Before the Arizona Corporation Commission
Docket No. 5863*	Central Vermont Public Service Corporation Before the Vermont Public Service Board
Docket No. 96-01-26**	Bridgeport Hydraulic Company State of Connecticut Department of Public Utility Control
Docket Nos. 5841/ 5859	Citizens Utilities Company Before Vermont Public Service Board

Docket No. 5983	Green Mountain Power Corporation Before Vermont Public Service Board
Case No. PUE960296**	Virginia Electric and Power Company Before the Commonwealth of Virginia State Corporation Commission
Docket No. 97-12-21	Southern Connecticut Gas Company State of Connecticut Department of Public Utility Control
Docket No. 97-035-01	PacifiCorp, dba Utah Power & Light Company Before the Public Service Commission of Utah
Docket No. G-03493A-98-0705*	Black Mountain Gas Division of Northern States Power Company, Page Operations Before the Arizona Corporation Commission
Docket No. 98-10-07	United Illuminating Company State of Connecticut Department of Public Utility Control
Docket No. 99-01-05	Connecticut Light & Power Company State of Connecticut Department of Public Utility Control
Docket No. 99-04-18	Southern Connecticut Gas Company State of Connecticut Department of Public Utility Control
Docket No. 99-09-03	Connecticut Natural Gas Corporation State of Connecticut Department of Public Utility Control
Docket No. 980007-0013-003	Intercoastal Utilities, Inc. St. John County - Florida
Docket No. 99-035-10	PacifiCorp dba Utah Power & Light Company Before the Public Service Commission of Utah

Docket No. 6332 **	Citizens Utilities Company - Vermont Electric Division Before the Vermont Public Service Board
Docket No. G-01551A-00-0309	Southwest Gas Corporation Before the Arizona Corporation Commission
Docket No. 6460**	Central Vermont Public Service Corporation Before the Vermont Public Service Board
Docket No. 01-035-01*	PacifiCorp dba Utah Power & Light Company Before the Public Service Commission of Utah
Docket No. 01-05-19 Phase I	Yankee Gas Services Company State of Connecticut Department of Public Utility Control
Docket No. 010949-EI	Gulf Power Company Before the Florida Office of the Public Counsel
Docket No. 2001-0007-0023	Intercoastal Utilities, Inc. St. Johns County - Florida
Docket No. 6596	Citizens Utilities Company - Vermont Electric Division Before the Vermont Public Service Board
Docket Nos. R. 01-09-001 I. 01-09-002	Verizon California Incorporated Before the California Public Utilities Commission
Docket No. 99-02-05	Connecticut Light & Power Company State of Connecticut Department of Public Utility Control
Docket No. 99-03-04	United Illuminating Company State of Connecticut Department of Public Utility Control

Docket Nos. 5841/ 5859	Citizens Utilities Company Probation Compliance Before Vermont Public Service Board
Docket No. 6120/6460	Central Vermont Public Service Corporation Before the Vermont Public Service Board
Docket No. 020384-GU	Tampa Electric Company d/b/a/ Peoples Gas System Before the Florida Public Service Commission
Docket No. 03-07-02	Connecticut Light & Power Company State of Connecticut Department of Public Utility Control
Docket No. 6914	Shoreham Telephone Company Before the Vermont Public Service Board
Docket No. 04-06-01	Yankee Gas Services Company State of Connecticut Department of Public Utility Control
Docket Nos. 6946/6988	Central Vermont Public Service Corporation Before the Vermont Public Service Board
Docket No. 04-035-42**	PacifiCorp dba Utah Power & Light Company Before the Public Service Commission of Utah
Docket No. 050045-EI**	Florida Power & Light Company Before the Florida Public Service Commission
Docket No. 050078-EI**	Progress Energy Florida, Inc. Before the Florida Public Service Commission
Docket No. 05-03-17	The Southern Connecticut Gas Company State of Connecticut Department of Public Utility Control

Docket No. 05-06-04	United Illuminating Company State of Connecticut Department of Public Utility Control
Docket No. A.05-08-021	San Gabriel Valley Water Company, Fontana Water Division Before the California Public Utilities Commission
Docket NO. 7120 **	Vermont Electric Cooperative Before the Vermont Public Service Board
Docket No. 7191 **	Central Vermont Public Service Corporation Before the Vermont Public Service Board
Docket No. 06-035-21 **	PacifiCorp Before the Public Service Commission of Utah
Docket No. 7160	Vermont Gas Systems Before the Vermont Public Service Board
Docket No. 6850/6853 **	Vermont Electric Cooperative/Citizens Communications Company Before the Vermont Public Service Board
Docket No. 06-03-04** Phase 1	Connecticut Natural Gas Corporation Connecticut Department of Public Utility Control
Application 06-05-025	Request for Order Authorizing the Sale by Thames GmbH of up to 100% of the Common Stock of American Water Works Company, Inc., Resulting in Change of Control of California- American Water Company Before the California Public Utilities Commission
Docket No. 06-12-02PH01**	Yankee Gas Company State of Connecticut Department of Public Utility Control
Case 06-G-1332**	Consolidated Edison Company of New York, Inc.

Before the NYS Public Service Commission

Case 07-E-0523	Consolidated Edison Company of New York, Inc. Before the NYS Public Service Commission
Docket No. 07-07-01	Connecticut Light & Power Company Connecticut Department of Public Utility Control
Docket No. 07-035-93	Rocky Mountain Power Company Before the Public Service Commission of Utah
Docket No. 07-057-13	Questar Before the Public Service Commission of Utah
Docket No. 08-07-04	United Illuminating Company Connecticut Department of Public Utility Control
Case 08-E-0539	Consolidated Edison Company of New York, Inc. Before the NYS Public Service Commission
Docket No. 080317-EI	Tampa Electric Company Before the Florida Public Service Commission
Docket No. 7488**	Vermont Electric Cooperative, Inc. Before the Vermont Public Service Board
Docket No. 080318-GU	Peoples Gas System Before the Florida Public Service Commission
Docket No. 08-12-07***	Southern Connecticut Gas Company Connecticut Department of Utility Control
Docket No. 08-12-06***	Connecticut National Gas Company Connecticut Department of Utility Control
Docket No. 090079-EI	Progress Energy Florida, Inc. Before the Florida Public Service Commission
Docket No. 7529 **	Burlington Electric Company

Before the Vermont Public Service Board

Docket No. 7585****

Green Mountain Power Corporation
Alternative Regulation
Before the Vermont Public Service Board

Docket No. 7336****

Central Vermont Public Service Company
Alternative Regulation
Before the Vermont Public Service Board

Docket No. 09-12-05

Connecticut Light & Power Company
Connecticut Department of Utility Control

Docket No. 10-02-13

Aquarion Water Company of Connecticut
Connecticut Department of Utility Control

Docket No. 10-70

Western Massachusetts Electric Company
Massachusetts Department of Public Utilities

Docket No. 10-12-02

Yankee Gas Services Company
Connecticut Department of Utility Control

Docket No. 11-01

Fitchburg Gas & Electric Light Company
Massachusetts Department of Public Utilities

Case No.9267

Washington Gas Light Company
Maryland Public Service Commission

Docket No. 110138-EI

Gulf Power Company
Before the Florida Public Service Commission

Case No.9286

Potomac Electric Power Company
Maryland Public Service Commission

Docket No. 120015-EI

Florida Power & Light Company
Before the Florida Public Service Commission

Docket No. 11-102***

Western Massachusetts Electric Company
Massachusetts Department of Public Utilities

Docket No. 8373****	Green Mountain Power Company Alternative Regulation Before the Vermont Public Service Board
Docket No. 110200-WU	Water Management Services, Inc. Before the Florida Public Service Commission
Docket No. 11-102/11-102A	Western Massachusetts Electric Company Massachusetts Department of Public Utilities
Case No.9311	Potomac Electric Power Company Maryland Public Service Commission
Case No.9316	Columbia Gas of Maryland, Inc. Maryland Public Service Commission
Docket No. 130040-EI**	Tampa Electric Company Before the Florida Public Service Commission
Case No.1103	Potomac Electric Power Company Public Service Commission of the District of Columbia
Docket No. 13-03-23	Connecticut Light & Power Company Connecticut Public Utility Regulatory Authority
Docket No. 13-06-08	Connecticut Natural Gas Corporation Connecticut Public Utility Regulatory Authority
Docket No. 13-90	Fitchburg Gas & Electric Light Company Massachusetts Department of Public Utilities
Docket No. 8190**	Green Mountain Power Company Before the Vermont Public Service Board
Docket No. 8191**	Green Mountain Power Company Alternative Regulation Before the Vermont Public Service Board

Case No.9354**	Columbia Gas of Maryland, Inc. Maryland Public Service Commission
Docket No.2014-UN-132**	Entergy Mississippi Inc. Mississippi Public Service Commission
Docket No. 13-135	Western Massachusetts Electric Company Massachusetts Department of Public Utilities
Docket No. 14-05-26	Connecticut Light & Power Company Connecticut Public Utility Regulatory Authority
Docket No. 13-85	Massachusetts Electric Company and Nantucket Electric Company D/B/A/ as National Grid Massachusetts Department of Public Utilities
Docket No. 14-05-26RE01***	Connecticut Light & Power Company Connecticut Public Utility Regulatory Authority
Docket No.2015-UN-049**	Atmos Energy Corporation Mississippi Public Service Commission
Case No.9390	Columbia Gas of Maryland, Inc. Maryland Public Service Commission
Docket No. 15-03-01***	Connecticut Light & Power Company Connecticut Public Utility Regulatory Authority
Docket No. 15-03-02***	United Illuminating Company Connecticut Department of Public Utility Control
Case No.1135***	Washington Gas Public Service Commission of the District of Columbia

* Certain issues stipulated, portion of testimony withdrawn.

** Case settled.

*** Assisted in case and hearings, no testimony presented

**** Annual filings reviewed and reports filed with Board.

2017 & 2018 Employee Adjustments

Line No.	Description	\$000's		Reference
		Per Company	Per OPC	
1	Total Employees 2017	9,091	9,091	a
2	Employee Adjustment		(256)	Testimony
3	Adjusted Employee Level	9,091	8,835	
4	Total Payroll 2017	1,077,342	1,077,342	a, b
5	Executive Incentive Compensation	(46,556)	(46,556)	b
6	Executive Performance Incentive Compensation	0	0	b
7	Employee Incentive Compensation	(80,282)	(80,282)	b
8	Total Payroll Excluding Incentive Compensation	950,503	950,503	
9	Average Pay Per Employee Excluding Incentive Pay	104.554	104.554	L.8/L.3
10	Gross Payroll Adjustment		(26,766)	L.2 x L. 9
11	Expense Factor		66.29%	Testimony
12	O&M Adjustment 2017		(17,743)	L.10 x L. 11
13	Jurisdictional Allocation		0.967454	c
14	Jurisdictional O&M Adjustment 2017		(17,166)	L.12 x L. 13

Source: (a) Company MFR Schedule C-35.
 (b) Company response to OPC Production of Documents No. 3.
 (c) Company MFR Schedule C-1.

Employee Analysis

Line No.		Exempt	Non-Exempt	Actuals		Total	Authorized	Variance
				Union	Temporary			
1	2004	4,227	2,608	3,212	60	10,107	10,338	2.23%
2	2005	4,319	2,619	3,203	84	10,225	10,408	1.76%
3	2006	4,407	2,679	3,216	88	10,390	10,552	1.54%
4	2007	4,517	2,680	3,271	109	10,557	10,768	1.96%
5	2008	4,632	2,619	3,379	82	10,711	10,994	2.57%
6	2009	4,607	2,633	3,323	64	10,627	11,072	4.02%
7	2010	4,451	2,500	3,173	71	10,195	10,627	4.07%
8	2011	4,420	2,339	3,065	137	9,961	10,250	2.82%
9	2012						10,311	
10	2013	4,467	1,802	3,066	171	9,506	10,147	6.32%
11	2014	4,235	1,576	2,901	135	8,847		
12	2015	4,344	1,425	2,920	146	8,835		
13	Jan-16					0	8,990	
14	Feb-16					0	9,007	
15	Mar-16					0	9,017	
16	Apr-16					0	9,024	
17	May-16					0	9,088	
18	Jun-16					0	9,145	
19	Jul-16					0	9,185	
20	Aug-16					0	9,167	
21	Sep-16					0	9,126	
22	Oct-16					0	9,116	
23	Nov-16					0	9,092	
24	Dec-16					0	9,082	
25	Average						9,087	
				Projected				
26	Jan-17	4,647	1,367	2,959	105		9,078	
27	Feb-17	4,649	1,381	2,958	104		9,092	
28	Mar-17	4,651	1,397	2,954	86		9,088	
29	Apr-17	4,638	1,407	2,959	66		9,070	
30	May-17	4,634	1,406	2,948	133		9,121	
31	Jun-17	4,645	1,391	2,947	165		9,148	
32	Jul-17	4,649	1,377	2,953	176		9,155	
33	Aug-17	4,648	1,374	2,955	154		9,131	
34	Sep-17	4,646	1,368	2,955	117		9,086	
35	Oct-17	4,635	1,362	2,956	114		9,067	
36	Nov-17	4,631	1,357	2,953	100		9,041	
37	Dec-17	4,621	1,343	2,954	96		9,014	
38	Average						9,091	

Source: Lines 1-5 are from Company response to OPC IR 34 Amended in Docket No. 120015-EI.
 Line 6-8 are from Company response to OPC IR 33 Amended in Docket No. 120015-EI.
 Lines 10-37 are from Company response to OPC POD 3 in Docket No. 160021-EI
 Line 9 is from MFR Schedule C-35 in Docket No. 120015-EI.

2018 Employee Adjustment

Line No.		\$000's		Reference
		Per Company	Per OPC	
1	Total Employees 2018	9,067	9,067	a
2	Employee Adjustment		(232)	Testimony
3	Adjusted Employee Level	9,067	8,835	
4	Total Payroll 2018	1,103,164	1,103,164	a
5	Executive Incentive Compensation	(51,530)	(51,530)	b
6	Executive Performance Incentive Compensation	0	0	b
7	Employee Incentive Compensation	(77,066)	(77,066)	b
8	Total Payroll Excluding Incentive Compensation	974,568	974,568	
9	Average Pay Per Employee Excluding Incentive Pay	107.485	107.485	L.8/L.3
10	Gross Payroll Adjustment		(24,937)	L.2 x L. 9
11	Expense Factor		66.29%	Testimony
12	O&M Adjustment 2018		(16,530)	L.10 x L. 11
13	Jurisdictional Allocation		0.964177	c
14	Jurisdictional O&M Adjustment 2018		(15,938)	L.12 x L. 13

Source: (a) Company MFR Schedule C-35.
 (b) Company response to OPC Production of Documents No. 3.
 (c) Company MFR Schedule C-1.

2017 Employee Incentive Compensation Adjustment

Line No.	Description	\$000's		Reference
		Executive	Employees	
1	Incentive Compensation 2017	37,229	60,807	a, b
2	Executive Performance Incentive			
3	Financial Portion (100%)/(40%)	<u>(37,229)</u>	<u>(24,323)</u>	Testimony
4	Customer/Shareholder Related	0	36,484	
5	Shareholder 50/50		<u>(18,242)</u>	Testimony
6	Rate Payer Amount		18,242	
7	Shareholder Adjustment		(42,565)	L.3 + L.5
8	O&M Factor		<u>66.29%</u>	b
9	O&M Expense Reduction 2017		(28,216)	L.4 x L.5
10	Jurisdictional Allocation		<u>0.967467</u>	a
11	Jurisdictional O&M Adjustment 2017		<u><u>(27,298)</u></u>	L.9 x L.101

Source: (a) Company response to OPC Interrogatory No. 139.
 (b) Company response to Staff Interrogatory No. 21.

2018 Employee Incentive Compensation Adjustment

Line No.	Description	\$000's		Reference
		Executive	Employees	
1	Incentive Compensation 2018	37,446	60,807	a, b
2	Executive Performance Incentive			
3	Financial Portion (100%)/(40%)	<u>(37,446)</u>	<u>(24,323)</u>	Testimony
4	Customer/Shareholder Related	0	36,484	
5	Shareholder 50/50		<u>(18,242)</u>	Testimony
6	Rate Payer Amount		18,242	
7	Shareholder Adjustment		(42,565)	L.3 + L.5
8	O&M Factor		<u>66.29%</u>	b
9	O&M Expense Reduction 2018		(28,216)	L.4 x L.5
10	Jurisdictional Allocation		<u>0.967467</u>	a
11	Jurisdictional O&M Adjustment 2018		<u><u>(27,298)</u></u>	L.9 x L.101

Source: (a) Company response to OPC Interrogatory No. 139.
 (b) Company response to Staff Interrogatory No. 21.

Benefit Expense Adjustment

Line No.		000's		% Expensed	Reference
		Expense	Total		
	<u>2017</u>				
1	Total Benefit Cost		164,315		a
2	Taxes/WC		(75,924)		a
3	Benefits	62,298	88,391	70.48%	b
4	Pensions	42,661	60,529		c,a
5	Post Retirement Benefits	(9,765)	(13,855)		c,a
6	Benefits Excluding Pensions and OPEB	95,194	135,065	70.48%	c
7	Employees	9,091	9,091		a
8	Cost Per Employee	10.471	14.857		L.6/L.7
9	Employee Adjustment	(256)	(256)		HWS-2;P.1
10	Employee Benefit Adjustment	(2,681)	(3,803)	70.48%	L.8 x L.9
11	Recommended Expense	92,513	131,262	70.48%	L.6 - L.10
12	Benefits Per Company	95,194	135,065	70.48%	c
13	Benefit Expense Factor Adjustment	(2,681)			L.11 - L.12
14	Jurisdictional Allocation	0.968169			b
15	Jurisdictional O&M Adjustment	(2,595)			L.13 x L.14

Source: (a) Company MFR Schedule C-35.
 (b) Company MFR Schedule C-4.
 (c) Estimated expense amount based expense factor on line 3.

Benefit Expense Adjustment - 2018

Line No.		\$000's		% Expensed	Reference
		Expense	Total		
	<u>2018</u>				
1	Total Benefit Cost		168,174		a
2	Taxes/WC		(77,610)		a
3	Benefits	63,906	90,564	70.56%	b
4	Pensions	44,142	62,555		c,a
5	Post Retirement Benefits	(9,843)	(13,949)		c,a
6	Benefits Excluding Pensions and OPEB	98,205	139,170	70.56%	c
7	Employees	9,067	9,067		a
8	Cost Per Employee	10.831	15.349		L.6/L.7
9	Employee Adjustment	(232)	(232)		HWS-2;P.1
10	Employee Benefit Adjustment	(2,513)	(3,561)	70.56%	L.8 x L.9
11	Recommended Expense	95,692	135,609	70.56%	L.6 - L.10
12	Benefits Per Company	98,205	139,170	70.56%	c
13	Benefit Expense Factor Adjustment	(2,513)			L.11 - L.12
14	Jurisdictional Allocation	0.968861			b
15	Jurisdictional O&M Adjustment	(2,435)			L.13 x L.14

Source: (a) Company MFR Schedule C-35.
 (b) Company MFR Schedule C-4.
 (c) Estimated expense amount based expense factor on line 3.

Payroll Tax Expense Adjustment

Line No.	Description	\$000's 2017 Expense	Reference
1	Federal Unemployment Tax	431	a
2	State Unemployment Tax	1,724	a
3	FICA (Social Security) Tax	<u>67,765</u>	a
4	Total Expense Payroll Taxes	<u>69,920</u>	
5	Payroll Expense	1,077,342	a
6	Effective Payroll Tax Rate	6.49%	L.4/L.5
	<u>Base Payroll</u>		
7	Payroll Adjustment	(17,743)	HWS-2;P.1
8	Payroll Tax Adjustment	(1,152)	L.6 x L.7
9	Jurisdictional Allocation	<u>0.9863752</u>	b
10	Jurisdictional O&M Adjustment	<u>(1,136)</u>	L.8 x L.9
	<u>Employee Incentive Pay</u>		
11	Effective Payroll Tax Rate	6.29%	L.3/L.5
12	Incentive Compensation Adjustment	(28,216)	Exh. HWS-3
13	Payroll Tax Adjustment	(1,775)	L.11 x L.12
14	Jurisdictional Allocation	<u>0.9863752</u>	b
15	Jurisdictional O&M Adjustment	<u>(1,751)</u>	L.13 x L.15

Source: (a) Company response to OPC Production of Document No. 3 & MFR Schedule C-35 2017.
 (b) Company MFR Schedule C-1 2017.

Payroll Tax Expense Adjustment - 2018

Line No.	Description	<u>\$000's Expense</u>	<u>Reference</u>
1	Federal Unemployment Tax	441	a
2	State Unemployment Tax	1,765	a
3	FICA (Social Security) Tax	<u>69,389</u>	a
4	Total Expense Payroll Taxes	<u>71,595</u>	
5	Payroll Expense	1,103,164	a
6	Effective Payroll Tax Rate	6.49%	L.4/L.5
	<u>Base Payroll</u>		
7	Payroll Adjustment	(16,530)	HWS-2;P.1
8	Payroll Tax Adjustment	(1,073)	L.6 x L.7
9	Jurisdictional Allocation	<u>0.9863752</u>	b
10	Jurisdictional O&M Adjustment	<u>(1,058)</u>	L.8 x L.9
	<u>Employee Incentive Pay</u>		
11	Effective Payroll Tax Rate	6.29%	L.3/L.5
12	Incentive Compensation Adjustment	(28,216)	Exh. HWS-3
13	Payroll Tax Adjustment	(1,775)	L.11 x L.12
14	Jurisdictional Allocation	<u>0.9863752</u>	b
15	Jurisdictional O&M Adjustment	<u>(1,751)</u>	L.13 x L.15

Source: (a) Company response to OPC Production of Document No. 3 & MFR Schedule C35 2018.
 (b) Company MFR Schedule C-1 2018.

Distribution Vegetative Management - Tree Trimming

Line No.	Year	Budgeted Miles	Actual Miles	\$000's		Variance
				Actual	Budgeted/Projected	
1	2011	12,225	14,840	60,600	60,000	101.0%
2	2012	12,700	15,271	61,700	59,400	103.9%
3	2013	15,400	15,861	63,100	65,700	96.0%
4	2014	15,000	15,178	58,500	62,200	94.1%
5	2015	15,100	15,244	62,900	63,100	99.7%
6	2016				64,700	
7	2017	15,100			65,600	
8	2018	15,100			69,600	
9	Five Year Average 2011-2015			61,360		
10	Three Year Actual to Budget 2013-2015			61,500	63,667	<u>Variance</u> 0.965969
12	2017 Recommended Per Citizen's (line 5 x 96.6%)				60,953	
13	2017 Requested				<u>65,600</u>	
14	Citizen's Recommended Adjustment 2017				<u>(4,647)</u>	
15	Jurisdictional Adjustment @ 100.0000% 2017				<u>(4,647)</u>	

Source: Dollars are from Company response to OPC Interrogatory 9.
 Miles are from Company response to OPC Interrogatory 10.
 Jurisdictional allocation is from Company MFR Schedule C-4 lines 9 and 22.
 2016 miles are from Company response to OPC Interrogatory 259.

Distribution Vegetative Management - Tree Trimming

Line No.	Year	Budgeted Miles	Actual Miles	\$000's		Variance
				Actual	Budgeted/Projected	
1	2011	12,225	14,840	60,600	60,000	101.0%
2	2012	12,700	15,271	61,700	59,400	103.9%
3	2013	15,400	15,861	63,100	65,700	96.0%
4	2014	15,000	15,178	58,500	62,200	94.1%
5	2015	15,100	15,244	62,900	63,100	99.7%
6	2016				64,700	
7	2017	15,100			65,600	
8	2018	15,100			69,600	
9	Five Year Average 2011-2015			61,360		
10	Three Year Actual to Budget 2013-2015			61,500	63,667	<u>Variance</u> 0.965969
12	2018 Recommended Per Citizen's (line 5 x 96.6%)				62,172	
13	2018 Requested				<u>69,600</u>	
14	Citizen's Recommended Adjustment 2018				<u>(7,428)</u>	
15	Jurisdictional Adjustment @ 100.0000% 2018				<u>(7,428)</u>	

Source: Dollars are from Company response to OPC Interrogatory 9.
 Miles are from Company response to OPC Interrogatory 10.
 Jurisdictional allocation is from Company MFR Schedule C-4 lines 9 and 22.
 2016 miles are from Company response to OPC Interrogatory 259.
 2018 cost is based on projected 2017 escalated 2%.

Pole Inspection Expense 2017

Line No.	Year	Poles Inspected	Pole Failures	\$000's		Cost Per Pole	Failure Rate
				Actual	Budgeted/Projected		
1	2007	141,332	9,801	8,578		60.69	6.93%
2	2008	143,319	10,040	12,654	14,417	88.29	7.01%
3	2009	138,970	15,243	10,896	13,024	78.41	10.97%
4	2010	141,423	15,636	10,662	15,064	75.39	11.06%
5	2011	137,315	16,585	17,517	15,300	127.57	12.08%
6	2012	139,426	16,740	14,800	15,000	106.15	12.01%
7	2013	138,310	16,715	14,200	14,900	102.67	12.09%
8	2014	146,325	17,137	3,900	12,600	26.65	11.71%
9	2015	151,679	11,384	6,000	6,300	39.56	7.51%
10	2016	145,250			6,100	42.00	
11	2017	145,250			5,800	39.93	
12	2018	145,250			5,900	40.62	
13	Actual	1,278,099	129,281	99,208			10.12%
14	5 Year Average 2011-2015			11,283	12,820		
15	3 Year Actual to Budget			8,033	11,267	<u>Variance</u> 0.713018	
16	2017 Recommended Per Citizen's				4,136		
17	2017 Requested				<u>5,800</u>		
18	Citizen's Recommended Adjustment 2017				<u>(1,664)</u>		
19	Jurisdictional Adjustment @ 99.9358% 2017				<u>(1,663)</u>		

Source: Lines 1-5 actual are from Company response to OPC Interrogatory 224 in Docket No. 120015-EI.
 Lines 1-5 budgeted are from Company response to Staff Interrogatory 235 in Docket No. 120015-EI.
 Lines 5-9 actual is from Company response to OPC Interrogatories 13 and 14 in Docket No. 160021-EI.
 Lines 10-12 budgeted is from Company response to OPC Interrogatory 13 and 14 in Docket No. 160021-EI.
 Jurisdictional allocation from Company MFR Schedule C-4.

Pole Inspection Expense 2018

Line No.	Year	Poles Inspected	Pole Failures	\$000's		Cost Per Pole	Failure Rate
				Actual	Budgeted/ Projected		
1	2007	141,332	9,801	8,578		60.69	6.93%
2	2008	143,319	10,040	12,654	14,417	88.29	7.01%
3	2009	138,970	15,243	10,896	13,024	78.41	10.97%
4	2010	141,423	15,636	10,662	15,064	75.39	11.06%
5	2011	137,315	16,585	17,517	15,300	127.57	12.08%
6	2012	139,426	16,740	14,800	15,000	106.15	12.01%
7	2013	138,310	16,715	14,200	14,900	102.67	12.09%
8	2014	146,325	17,137	3,900	12,600	26.65	11.71%
9	2015	151,679	11,384	6,000	6,300	39.56	7.51%
10	2016	145,250			6,100	42.00	
11	2017	145,250			5,800	39.93	
12	2018	145,250			5,900	40.62	
13	Actual	1,278,099	129,281	99,208			10.12%
14	5 Year Average 2011-2015			11,283	12,820		
15	3 Year Actual to Budget			8,033	11,267	Variance 0.713018	
16	2018 Recommended Per Citizen's				4,207		
17	2018 Requested				<u>5,900</u>		
18	Citizen's Recommended Adjustment 2018				<u>(1,693)</u>		
19	Jurisdictional Adjustment @ 99.9422% 2018				<u>(1,692)</u>		

Source: Lines 1-5 actual are from Company response to OPC Interrogatory 224 in Docket No. 120015-EI.
 Lines 1-5 budgeted are from Company response to Staff Interrogatory 235 in Docket No. 120015-EI.
 Lines 5-9 actual is from Company response to OPC Interrogatories 13 and 14 in Docket No. 160021-EI.
 Lines 10-12 budgeted is from Company response to OPC Interrogatory 13 and 14 in Docket No. 160021-EI.
 Jurisdictional allocation from Company MFR Schedule C-4.

Florida Power & Light Company
Docket No. 120016-EI
OPC's Tenth Set of Interrogatories
Interrogatory No. 224
Page 1 of 1

Q.

Distribution O&M Expense. Refer to FPL's response to OPC's Interrogatory No. 134. Provide a comparable summary of costs for each of the years 2006-2011. For any year during this period in which a line item increased or decreased by 15% or more, explain the reason for the change.

A.

See Attachment No. 1.

Attachment 1 - OPC Interrogatory No. 224

COST CATEGORY	Description	2005	2007	15% or More Change	Primary Reason(s) for Changes 15% or More
GROWTH	New Service Accounts	\$ 23,432,543	\$ 14,636,605	X	Decrease in new service accounts
	System Expansion (also provides reliability benefits)	\$ 2,383,807	\$ 1,817,987	X	Decrease in new service accounts
	Subtotal - Growth	\$ 25,816,350	\$ 16,454,592		
RELIABILITY	Vegetation Management	\$ 57,677,678	\$ 49,742,765		
	Feeder/Lateral Cable	\$ 2,385,864	\$ 1,263,831	X	
	Priority Feeders	\$1,057,328	\$878,880	X	Year-to-year changes in reliability program spending result from identifying, analyzing and prioritizing causes of past interruptions and then targeting those causes with the programs that will yield the largest benefits.
	Overhead Line Inspections	\$ 1,860,957	\$ 2,848,898	X	
	Vault Inspections		\$1,960	X	
	Submarine Cable		\$337,657	X	
	W&R Management	\$837,657	\$548,836	X	
	Switch Cabinets	\$55,587	\$50,902		
	Handhole & Inspections	\$ 1,292,154	\$ 1,325,107		
	Small Wire Replacement	\$ 1,872,012	\$ 23,858	X	
	Cathodic Protection Other				
Subtotal - Reliability	\$ 61,433,263	\$ 56,735,305			
HARDENING	Pole Inspections (also provides reliability benefits)	\$ 3,884,082	\$ 8,577,975	X	1st full year implementation of FPSC approved pole inspection program
	Vegetation (5-yr. cycle laterals) (also provides reliability benefits)		\$ 13,300,000	X	1st year implementation of FPSC approved Storm Prep initiative 1
	Hardening Plan	\$ 2,302,647	\$ 2,584,662		
	Underground Conversion (GAF)	\$ 49,215	\$ 130,683	X	1st year implementation of FPSC approved underground GAF Tariff
	Other	\$ 2,692,342	\$ 9,752,538		
Subtotal - Hardening	\$ 15,930,286	\$ 36,573,829			
RESTORATION	Out of Service	\$ 68,808,514	\$ 70,812,116		
	No Loss of Service (e.g., voltage issues)	\$ 10,048,442	\$ 9,186,448		
	Subtotal - Restoration	\$ 78,856,956	\$ 79,998,564		
CUSTOMER RESPONSE	Relocations	\$ 4,824,524	\$ 4,689,285		
	Underground Cable Locate Requests	\$ 5,256,764	\$ 4,225,327	X	Decrease in locate requests
	Response to Customer Inquiries/Requests	\$ 2,356,783	\$ 2,606,671	X	Decrease in customer inquiries/requests
	Joint Use Pole Attachment Expense	\$ 8,282,487	\$ 8,875,827		
	Regulatory and Environmental Compliance	\$ 2,715,814	\$ 2,912,177		
	Subtotal - Customer Response	\$ 24,386,372	\$ 22,913,287		
FIELD SUPPORT	Service Center Staff Support	\$ 11,568,097	\$ 13,367,699		
	Staff Support	\$ 11,918,263	\$ 11,473,312		
	Field Support - Equipment Repair & Materials/Logistics Support	\$ 4,009,313	\$ 4,525,880		
	Training	\$ 8,224,688	\$ 10,882,722	X	Increased journeyman and apprentice training
	Safety	\$ 2,085,442	\$ 2,181,873		
	Meter/Transformer Installation Credits	\$ (17,238,434)	\$ (17,176,127)		
	Environmental Cost Recovery Expenses	\$ 404,599	\$ 639,854	X	FPSC reviewed/approved ECRC expenses
	Subtotal - Field Support	\$ 20,987,448	\$ 25,874,894		
Subtotal - Distribution Business Unit	\$ 227,416,674	\$ 238,229,213			
OTHER BU'S	Other Business Units				
	Transmission - primarily Distribution substation expenses	\$ 12,180,040	\$ 13,432,891		
	Customer Service - primarily meter expenses	\$ 17,266,588	\$ 18,174,319		
	Other Business Units - (e.g., Corporate Real Estate, Human Resources)	\$ 33,586,797	\$ 8,687,817	X	Non-recoverable 2005 storm costs re-classified in 2006
TOTAL DISTRIBUTION	\$ 290,400,099	\$ 278,523,541			

Attachment 1 - OPC Interrogatory No. 224

COST CATEGORY	Description	2007	2008	15% or More Change	Primary Reason(s) for Changes 15% or More
GROWTH	New Service Accounts	\$ 14,636,605	\$ 10,631,146	X	Decrease in new service accounts
	System Expansion (also provides reliability benefits)	\$ 1,817,397	\$ 1,099,237	X	Decrease in new service accounts
	Subtotal - Growth	\$ 16,454,002	\$ 11,729,383		
RELIABILITY	Vegetation Management	\$ 49,742,755	\$ 46,384,424		
	Feeder/Lateral Cable	\$ 1,263,831	\$ 1,498,387	X	
	Priority Feeders	\$ 878,860	\$ 2,403,385	X	
	Overhead Line Inspections	\$ 2,848,658	\$ 1,443,495	X	
	Vault Inspections		\$ 892,515	X	
	Submarine Cable	\$ 2,960	(\$ 1,360)	X	Year-to-year changes in reliability program spending result from identifying, analyzing and prioritizing causes of past interruptions and then targeting those causes with the programs that will yield the largest benefits.
	VAR Management	\$ 548,336	\$ 496,598		
	Switch Cabinets	\$ 50,902	\$ 25,840	X	
	Handhole & Inspections	\$ 1,375,107	\$ 2,113,794	X	
	Small Wire Replacement	\$ 23,858	\$ 30,762	X	
	Cathodic Protection		\$ 33,369	X	
	Other		\$ 1,713,649	X	
Subtotal - Reliability	\$ 56,733,906	\$ 58,014,887			
HARDENING	Pole Inspections (also provides reliability benefits)	\$ 8,577,975	\$ 12,654,048	X	Increased number of inspections/poles reinforced and replaced
	Vegetation (6-yr. cycle intervals) (also provides reliability benefits)	\$ 15,500,000	\$ 11,552,253	X	Decrease in lateral miles trimmed
	Hardening Plan	\$ 2,591,862	\$ 5,178,354	X	Increase in feeders/miles hardened
	Underground Conversion (SAF)	\$ 159,889	\$ 33,019	X	Reduction in GAF Tariff activity
	Other	\$ 9,752,538		X	Decentralization of hardening organization
	Subtotal - Hardening	\$ 36,573,089	\$ 29,417,675		
RESTORATION	Out of Service	\$ 70,612,116	\$ 67,041,425		
	No Loss of Service (e.g., voltage issues)	\$ 9,166,448	\$ 10,526,383		
	Subtotal - Restoration	\$ 79,778,565	\$ 77,567,808		
CUSTOMER RESPONSE	Relocations	\$ 4,893,285	\$ 1,830,843	X	Reduction in relocation requests (e.g., FDOT)
	Underground Cable Locate Requests	\$ 4,225,327	\$ 3,507,744	X	Reduction in locate requests
	Response to Customer Inquiries/Requests	\$ 2,606,671	\$ 5,722,637	X	Increase in customer inquiries/requests
	Joint Use Pole Attachment Expense	\$ 8,375,827	\$ 8,357,864		
	Regulatory and Environmental Compliance	\$ 2,912,177	\$ 4,137,350	X	Increase in non-ECRC standards/compliance
	Subtotal - Customer Response	\$ 22,819,287	\$ 23,556,438		
FIELD SUPPORT	Service Center Staff Support	\$ 13,967,699	\$ 14,280,136		
	Staff Support	\$ 11,473,312	\$ 10,141,413		
	Field Support - Equipment Repair & Materials/Logistics Support	\$ 4,525,860	\$ 3,816,799		
	Training	\$ 10,882,722	\$ 7,089,190	X	Reduction in Journeyman & Apprentice Training
	Safety	\$ 2,101,673	\$ 2,870,425	X	Increased safety training
	Meter/Transformer Installation Credits	\$ (17,176,127)	\$ (13,261,520)	X	Reduced meter/transformer install credits associated with decrease in new service accounts
	Environmental Cost Recovery Expenses	\$ 689,854	\$ 897	X	FPSC reviewed/approved ECRC expenses
	Subtotal - Field Support	\$ 25,874,994	\$ 24,937,280		
Subtotal - Distribution Business Unit	\$ 238,320,213	\$ 225,223,440			
OTHER BUS	Other Business Units				
	Transmission - primarily Distribution substation expenses	\$ 13,432,081	\$ 14,570,679		
	Customer Service - primarily meter expenses	\$ 18,174,919	\$ 18,166,811		
	Other Business Units - (e.g., Corporate Real Estate, Human Resources)	\$ 8,887,817	\$ 14,191,435	X	2008 severance/resignment costs
TOTAL DISTRIBUTION	\$ 278,523,541	\$ 272,132,365			

Attachment 1 - OPC Interrogatory No. 224

<u>COST CATEGORY</u>	<u>Description</u>	<u>2008</u>	<u>2009</u>	<u>15% or More Change</u>	<u>Primary Reason(s) for Changes 15% or More</u>
GROWTH	New Service Accounts	\$ 10,633,146	\$ 8,353,924	X	Decrease in new service accounts
	System Expansion (also provides reliability benefits)	\$ 1,098,237	\$ 412,676	X	Decrease in new service accounts
	Subtotal - Growth	\$ 11,729,383	\$ 8,766,601		
RELIABILITY	Vegetation Management	\$ 46,384,424	\$ 37,782,929	X	Reduced rates/charges from new contract with FPL's primary tree trimming vendor
	Feeder/Lateral Cable	\$ 1,488,387	\$ 1,088,246	X	
	Priority Feeders	\$ 2,408,385	\$ 1,360,064	X	
	Overhead Line Inspections	\$ 1,443,485	\$ 732,436	X	
	Vault Inspections	\$ 892,515	\$ 665,286	X	Year-to-year changes in reliability program spending result from identifying, analyzing and prioritizing causes of past interruptions and then targeting those causes with the programs that will yield the largest benefits.
	Submarine Cable	(\$1,360)	\$ 2,327	X	
	VAR Management	\$ 496,598	\$ 389,188	X	
	Switch Cabinets	\$ 25,840	\$ 10,223	X	
	Handhole & Inspections	\$ 3,113,794	\$ 2,905,849	X	
	Small Wire Replacement	\$ 10,762	\$ 219	X	
	Cathodic Protection	\$ 33,369		X	
Other	\$ 1,713,649	\$ 1,005,298	X		
Subtotal - Reliability	\$ 58,014,857	\$ 45,942,064			
HARDENING	Pole Inspections (also provides reliability benefits)	\$ 12,654,048	\$ 10,896,010		
	Vegetation (6-yr. cycle laterals) (also provides reliability benefits)	\$ 11,552,253	\$ 14,867,433	X	Increase in miles trimmed
	Hardening Plan	\$ 5,178,354	\$ 6,560,994	X	Increase in feeders/miles hardened
	Underground Conversion (GAF)	\$ 33,019	(\$ 51,448)	X	Decrease in GAF Tariff activity
	Other				
Subtotal - Hardening	\$ 29,417,675	\$ 32,272,930			
RESTORATION	Out of Service	\$ 67,041,425	\$ 65,917,860		
	No Loss of Service (e.g., voltage issues)	\$ 10,526,383	\$ 10,720,172		
	Subtotal - Restoration	\$ 77,567,808	\$ 76,638,032		
CUSTOMER RESPONSE	Relocations	\$ 1,830,843	\$ 1,971,419		
	Underground Cable Locate Requests	\$ 3,507,744	\$ 3,199,107		
	Response to Customer Inquiries/Requests	\$ 8,722,687	\$ 5,180,954		
	Joint Use Pole Attachment Expense	\$ 8,357,864	\$ 8,439,364		
	Regulatory and Environmental Compliance	\$ 4,137,350	\$ 6,075,461	X	Increase in non-ECRC standards/compliance
	Subtotal - Customer Response	\$ 23,556,438	\$ 24,866,304		
FIELD SUPPORT	Service Center Staff Support	\$ 14,280,136	\$ 14,630,157		
	Staff Support	\$ 10,141,413	\$ 2,601,680	X	Business realignment implementation results
	Field Support - Equipment Repair & Materials/Logistics Support	\$ 3,816,739	\$ 3,132,074	X	Reduction in transformer repairs
	Training	\$ 7,089,190	\$ 3,540,446	X	Reduction in journeymen and apprentice training
	Safety	\$ 2,870,425	\$ 3,327,091	X	Increase in safety training
	Meter/Transformer Installation Credits	\$ (13,261,520)	\$ (11,583,277)		
	Environmental Cost Recovery Expenses	\$ 897	\$ 0	X	FPSC reviewed/approved ECRC expenses
	Subtotal - Field Support	\$ 24,937,280	\$ 19,720,171		
Subtotal - Distribution Business Unit	\$ 225,223,440	\$ 204,214,101			
OTHER BUS	Other Business Units				
	Transmission - primarily Distribution substation expenses	\$ 14,570,879	\$ 18,701,910		
	Customer Service - primarily meter expenses	\$ 18,166,811	\$ 16,999,402		
	Other Business Units - (e.g., Corporate Real Estate, Human Resources)	\$ 14,191,435	\$ 6,920,066	X	2008 severance/resignment costs; business realignment implementation results
TOTAL DISTRIBUTION	\$ 272,152,963	\$ 244,834,579			

Attachment 1 - OPC Interrogatory No. 224

<u>COST CATEGORY</u>	<u>Description</u>	<u>2009</u>	<u>2010</u>	<u>15% or More Change</u>	
GROWTH	New Service Accounts	\$ 8,353,924	\$ 6,911,272	X	Decrease in new service accounts
	System Expansion (also provides reliability benefits)	\$ 412,676	\$ 235,976	X	Decrease in new service accounts
	Subtotal - Growth	\$ 8,766,601	\$ 7,147,248		
RELIABILITY	Vegetation Management	\$ 37,782,929	\$ 45,321,568	X	Increase in feeder/mid-cycle trimming
	Feeder/Lateral Cable	\$ 1,088,246	\$ 2,210,231	X	
	Priority Feeders	\$ 1,380,064	\$ 1,229,333		
	Overhead Line Inspections	\$ 732,436	\$ 1,624,333	X	Year-to-year changes in reliability program spending result from identifying, analyzing and prioritizing causes of past interruptions and then targeting those causes with the programs that will yield the largest benefits.
	Vault Inspections	\$ 685,285	\$ 1,280,230	X	
	Submarine Cable	\$ 2,327	\$ 4,999	X	
	VAR Management	\$ 389,188	\$ 215,008	X	
	Switch Cabinets	\$ 40,223	\$ 16,828	X	
	Handhole & Inspections	\$ 2,905,849	\$ 2,900,877		
	Small Wire Replacement	\$ 219	\$ 527	X	
	Cathodic Protection		\$ 167,778	X	
Other	\$ 1,605,298	\$ 1,059,604			
Subtotal - Reliability	\$ 45,982,064	\$ 56,030,516			
HARDENING	Pole Inspections (also provides reliability benefits)	\$ 10,896,010	\$ 10,662,172		
	Vegetation (6-yr. cycle laterals) (also provides reliability benefits)	\$ 14,867,439	\$ 12,278,689	X	Reduction in lateral miles trimmed
	Hardening Plan	\$ 6,560,934	\$ 2,888,114	X	Reduction in feeders/miles hardened
	Underground Conversion (GAF)	\$ (51,448)	\$ (1,645)	X	Reduced GAF Tariff activity
	Other				
	Subtotal - Hardening	\$ 32,272,930	\$ 25,827,330		
RESTORATION	Out of Service	\$ 65,917,860	\$ 75,017,783	X	Increase in restoration activity
	No Loss of Service (e.g., voltage issues)	\$ 10,720,172	\$ 11,648,609		
	Subtotal - Restoration	\$ 76,638,032	\$ 87,666,391		
CUSTOMER RESPONSE	Relocations	\$ 1,971,419	\$ 1,291,565	X	Decrease in relocation requests (e.g., FDOT)
	Underground Cable Locate Requests	\$ 3,199,107	\$ 3,265,003		
	Response to Customer Inquiries/Requests	\$ 5,180,954	\$ 5,129,351		
	Joint Use Pole Attachment Expense	\$ 8,439,384	\$ 8,524,352		
	Regulatory and Environmental Compliance	\$ 6,075,461	\$ 6,936,199		
	Subtotal - Customer Response	\$ 24,866,304	\$ 25,146,469		
	FIELD SUPPORT	Service Center Staff Support	\$ 14,630,157	\$ 14,723,153	
Staff Support		\$ 2,601,680	\$ 3,361,010	X	Increased information system support activities
Field Support - Equipment Repair & Materials/Logistics Support		\$ 3,132,074	\$ 3,523,416		
Training		\$ 3,540,446	\$ 1,963,508	X	Reduction in apprentice training Increased safety training; implementation of new pole climbing harness
Safety		\$ 3,327,091	\$ 5,726,529	X	
Meter/Transformer Installation Credits		\$ (11,508,277)	\$ (10,283,865)		
Environmental Cost Recovery Expenses		\$ 0	\$ 152,029	X	FPSC reviewed/approved ECRC expenses
Subtotal - Field Support		\$ 15,728,171	\$ 18,165,779		
Subtotal - Distribution Business Unit	\$ 204,214,181	\$ 220,982,734			
OTHER BU'S	<u>Other Business Units</u>				
	Transmission - primarily Distribution substation expenses	\$ 16,781,010	\$ 18,895,686		
	Customer Service - primarily meter expenses	\$ 16,999,482	\$ 18,057,724		
	Other Business Units - (e.g., Corporate Real Estate, Human Resources)	\$ 6,920,065	\$ 7,141,604		
	TOTAL DISTRIBUTION	\$ 244,834,379	\$ 269,078,148		

Attachment 1 - OPC Interrogatory No. 224

COST CATEGORY	Description	2010	2011	15% or More Change	
GROWTH	New Service Accounts	\$ 6,911,272	\$ 7,728,417		
	System Expansion (also provides reliability benefits)	\$ 235,976	\$ 300,821	X	
	Subtotal - Growth	\$ 7,147,248	\$ 8,029,238		
RELIABILITY	Vegetation Management	\$ 45,321,568	\$ 44,768,661		
	Feeder/Lateral Cable	\$ 2,210,231	\$ 1,390,286	X	
	Priority Feeders	\$ 1,229,833	\$ 2,376,851	X	
	Overhead Line Inspections	\$ 1,634,393	\$ 2,585,471	X	Year-to-year changes in reliability program spending result from identifying, analyzing and prioritizing causes of past interruptions and then targeting those causes with the programs that will yield the largest benefits.
	Vault Inspections	\$ 1,280,280	\$ 1,561,404	X	
	Submarine Cable	\$ 4,999	\$ 5,313		
	VAR Management	\$ 215,008	\$ 919,723	X	
	Switch Cabinets	\$ 16,828	\$ 29,241	X	
	Handhole & Inspections	\$ 2,900,077	\$ 3,165,152		
	Small Wire Replacement	\$ 527	\$ 260,297	X	
	Cathodic Protection	\$ 167,778	\$ 86,738	X	
	Other	\$ 1,039,604	\$ 2,137,402	X	
	Subtotal - Reliability	\$ 58,030,516	\$ 59,256,931		
HARDENING	Pole inspections (also provides reliability benefits)	\$ 10,862,172	\$ 17,517,338	X	increase in poles reinforced/transferred
	Vegetation (5-yr. cycle laterals) (also provides reliability benefits)	\$ 12,278,689	\$ 15,613,352	X	increase in miles trimmed
	Hardening Plan	\$ 2,888,114	\$ 2,043,401	X	Decrease in feeders hardened
	Underground Conversion (GAF)	\$ (1,645)	\$ 143,325	X	increase in GAF Tariff activity
	Other				
	Subtotal - Hardening	\$ 25,827,930	\$ 35,917,396		
RESTORATION	Out of Service	\$ 76,017,783	\$ 82,477,595	X	re-classification of costs from no loss of service to out of service
	No Loss of Service (e.g., voltage issues)	\$ 11,648,609	\$ 5,614,592	X	re-classification of costs from no loss of service to out of service
	Subtotal - Restoration	\$ 87,666,391	\$ 88,092,187		
CUSTOMER RESPONSE	Relocations	\$ 1,291,585	\$ 634,644	X	Decrease in relocation requests (e.g., FDOT)
	Underground Cable Locate Requests	\$ 3,265,008	\$ 2,907,215		
	Response to Customer Inquiries/Requests	\$ 5,129,351	\$ 6,285,402	X	increase in customer inquiries/requests
	Joint Use Pole Attachment Expense	\$ 8,524,352	\$ 8,083,083		
	Regulatory and Environmental Compliance	\$ 6,936,199	\$ 7,699,014		
	Subtotal - Customer Response	\$ 25,146,495	\$ 25,559,357		
FIELD SUPPORT	Service Center Staff Support	\$ 14,723,153	\$ 14,512,089		
	Staff Support	\$ 3,361,010	\$ 4,720,495	X	Re-alignment of costs - field/staff support
	Field Support - Equipment Repair & Materials/Logistics Support	\$ 3,523,416	\$ 2,840,484	X	Re-alignment of costs - field/staff support
	Training	\$ 1,863,908	\$ 1,974,747		
	Safety	\$ 5,726,529	\$ 5,246,796		
	Meter/Transformer Installation Credits	\$ (10,283,865)	\$ (10,024,259)		
	Environmental Cost Recovery Expenses	\$ 152,029	\$ 3,680	X	FPSC reviewed/approved ECRC expenses
	Subtotal - Field Support	\$ 19,165,779	\$ 19,274,031		
	Subtotal - Distribution Business Unit	\$ 220,988,734	-\$ 235,528,740		
OTHER BUS'S	Other Business Units				
	Transmission - primarily Distribution substation expenses	\$ 18,895,686	\$ 21,710,284		
	Customer Service - primarily meter expenses	\$ 18,057,224	\$ 20,466,502		
	Other Business Units - (e.g., Corporate Real Estate, Human Resources)	\$ 7,141,004	\$ 6,341,008		
	TOTAL DISTRIBUTION	\$ 265,078,148	\$ 284,045,535		

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Q.

Please provide a listing describing specific FPL actions taken between 2008 and year-end 2010, if any, specifically directed at achieving the trends shown in Figures 3-1 through 3-8. Include in your response the annual budgeted and actual program expense levels.

A.

All of FPL's reliability initiatives are implemented to achieve improved reliability performance, irrespective of a reliability or complaint metric's trend (positive or negative). Below is the list of the reliability initiatives provided and described in Exhibit GKH-2, along with associated budget/actual expenses for 2008-2010. Each of the programs listed below would have an impact on the final results/trends shown in Figures 3-1 through 3-8.

Program	2008 \$		2009 \$		2010 \$	
	Actual	Budget	Actual	Budget	Actual	Budget
Hardening Plan *	5,178,354	6,248,950	6,560,934	6,892,427	2,888,114	3,660,858
Pole Inspections *	12,654,048	14,417,530	10,896,010	13,023,779	10,662,172	15,063,872
Vegetation Management *	57,936,677	63,400,000	52,650,362	68,300,000	57,600,257	61,489,010
Feeder/Lateral Cable	1,498,387	1,552,200	1,088,246	1,407,291	2,210,231	1,762,391
Priority Feeders	2,403,385	1,543,556	1,360,064	944,027	1,229,333	2,176,652
Overhead Line Inspections	1,443,495	2,652,326	732,436	1,073,546	1,624,333	3,379,593
Vault Inspections	892,515	1,273,754	665,460	1,119,777	1,280,230	1,908,992
Submarine Cable			2,327	111,205	4,999	
VAR Management	496,598	1,139,486	389,188	1,462,239	215,008	350,105
Switch Cabinets	25,840	63,084	10,223	98,099	16,828	
Handhole Inspections	3,050,431	1,262,591	2,905,849	4,373,580	2,900,077	2,818,997
Small Wire Replacement	9,515		219		527	
Cathodic Protection	33,369	227,400		201,044	167,778	57,100
System Expansion	1,098,237	2,389,395	412,676	1,749,711	235,976	188,735

* Hardening/Storm Preparedness programs which also provide day-to-day reliability benefits

Directors and Officers Liability Insurance Adjustment

<u>Line No.</u>	<u>Description</u>	<u>\$000's Expense</u>	<u>Reference</u>
1	DOL Insurance 2017 and 2018	<u>2,781</u>	a
2	Adjustment to Shareholders	<u>(1,391)</u>	Testimony
3	Jurisdictional Allocation 2017 and 2018	<u>0.984797</u>	
4	Jurisdictional O&M Adjustment 2017 and 2018	<u><u>(1,369)</u></u>	

Source: (a) Company response to OPC Interrogatory No. 60 in Docket No. 120015-EI.

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OPC's Second Set of Interrogatories
Interrogatory No. 60
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Q.

Insurance Expense. Itemize each component of insurance expense included in the test year, and provide comparative information for calendar year 2009, 2010, 2011 and 2012 to date. Indicate the accounts and amounts in which each item of insurance is recorded.

A.

See Attachment No. 1 for requested information for 2009 through 2011, and the 2013 Test Year. Consistent with FPL's obligations to the U.S. Securities and Exchange Commission, the information requested for 2012 actuals (i.e. for the first quarter of 2012) will be provided in a supplemental response once it has been publicly released, which is expected to be on or after April 27, 2012. In addition, for amounts associated with medical and dental insurance, please see MFR C-35.

Acct 924 - Property Insurance

<u>Expense Description</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2013 Test year</u>
Property Insurance				
Prop Insurance-Other	8,541,272.69	7,619,832.83	8,499,870.39	10,629,598.00
Prop Insurance-PSL/PTN	8,416,680.73	7,924,565.00	7,619,703.64	9,603,209.00
Property Ins Nuclear Outage-PSL/PTN	2,172,616.93	2,173,261.82	2,126,557.57	2,288,623.00
FMPA and Participation Agreement Reimb	1,084,173.79	(304,096.51)	(69,418.90)	-
Nucl Outage distribution refund-PSL/PTN	(4,829,325.04)	-	(3,237,258.00)	-
Nuclear Property Distribution Refund-PSL/PTN	(6,642,546.30)	-	(4,614,418.00)	-
Property insurance - Storm	321,678.10	806,238.38	571,221.16	-
Prop insurance-Aircraft	210,720.26	17,372.17	-	-
Prop insurance-Crime	208,436.62	188,513.57	178,153.19	183,179.00
Orat Flagler	-	-	258,149.13	-
Other miscellaneous (Items less than \$100K)	48,294.20	10,977.66	56,908.14	-
Total	7,732,001.98	18,436,882.82	11,369,468.32	22,704,609.00

Acct 925 - Liability Insurance Premiums

<u>Expense Description</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2013 Test year</u>
Liability Insurance				
Liability Insurance-Excess	5,135,231.00	5,291,503.00	5,645,822.00	7,162,464.00
Liability Insurance-D&O	3,033,245.00	2,815,602.03	2,623,203.22	2,781,173.00
Liability Insurance-PSL/PTN	1,887,241.08	2,540,279.71	2,689,355.77	2,581,878.00
Liability Insurance-Fiduciary	318,728.54	308,301.66	275,642.47	282,103.00
Worker's Comp				
Premium	7,839,304.17	7,899,270.52	7,394,907.14	7,540,123.00
Admin Costs	1,880,142.13	1,787,604.22	869,452.16	-
Bankrupt Carriers Adj	(484,493.56)	157,003.39	(428,614.81)	-
Payroll OH Loading	(1,848,216.82)	(1,470,093.51)	(898,968.45)	-
Employee Self Ins Reserve Adj	(405,960.85)	(465,134.00)	(330,635.43)	-
Affiliate Management Fee	(235,505.85)	(219,847.45)	(160,485.12)	-
Other miscellaneous (Items less than \$100K)	(165,296.61)	(186,758.12)	(69,998.20)	(34,742.00)
Total	16,814,418.23	18,437,831.45	17,611,680.75	20,312,999.00

Acct 926

<u>Expense Description</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2013 Test year</u>
Life Insurance & Long Term Disability	1,397,796.51	1,447,419.53	4,940,728.83	5,245,000.00
Total	1,397,796.51	1,447,419.53	4,940,728.83	5,245,000.00
Grand Total	25,844,218.72	36,321,733.90	33,941,877.90	48,262,608.00

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Q.

Insurance Expense. Itemize each component of insurance expense included in the test year, and provide comparative information for calendar year 2009, 2010, 2011 and 2012 to date. Indicate the accounts and amounts in which each item of insurance is recorded.

A.

As indicated in FPL's response filed on April 23, 2012, FPL stated it would file a supplemental response once it has publicly released information for 2012 actuals, which would be no later than April 27, 2012. See Attachment No. 1 for the requested information for year-to-date March 2012, except for medical and dental insurance. The year-to-date amounts for medical and dental insurance as of March 2012 are \$20,423,121 and \$1,309,546, respectively.

FERC Acct 924 - Property Insurance

<u>Expense Description</u>	<u>YTD March 2012</u>
Property Insurance	
Prop Insurance-Other	2,207,311.12
Prop insurance-PSL/PTN	1,894,084.56
Property Ins Nuclear Outage-PSL/PTN	536,864.64
Property insurance - Storm	137,361.20
Prop Insurance-Crime	43,948.11
Orot Flagler	80,707.74
Total	<u>4,900,277.37</u>

FERC Acct 925 - Liability Insurance Premiums

<u>Expense Description</u>	<u>YTD March 2012</u>
Liability Insurance	
Liability insurance-Excess	1,415,333.31
Liability insurance-D&O	627,909.61
Liability insurance-PSL/PTN	915,442.95
Liability insurance-Fiduciary	86,514.25
Worker's Comp	
Premium	1,785,064.80
Admin Costs	87,251.39
OUC & FMPA Reimbursement	(239,032.68)
Bankrupt Carriers Adj	25,077.61
Payroll OH Loading	91,088.48
Other miscellaneous (items less than \$25K)	2,173.51
Total	<u>4,776,823.23</u>

FERC Acct 926

<u>Expense Description</u>	<u>YTD March 2012</u>
Life Insurance & Long Term Disability	1,326,113.53
Total	<u>1,326,113.53</u>
Grand Total	<u>11,003,214.13</u>

Storm Hardening Capital

		<u>\$000's</u>						
Line No.	Description	2012	2013	2014	2015	2016	2017	2018
1	Feeders	50,500	105,600	155,300	201,000	357,200	487,200	675,300
2	Laterals	0	0	0	0	0	0	75,800
3	Storm Surge	0	1,000	2,400	2,600	0	0	0
4	Replacements	24,400	27,700	41,400	49,000	45,100	50,200	50,300
5	Insulators	1,200	4,900	2,900	700	0	0	0
	Inspections							
6	Distribution	67,500	69,700	70,100	73,000	45,700	47,500	49,800
7	Transmission	27,500	31,000	31,200	36,200	32,000	32,500	33,800
	Over/Under							
8	Conversions	4,400	2,700	2,600	1,700	7,500	7,700	8,000
9	Subtotal	175,500	242,600	305,900	364,200	487,500	625,100	893,000
10	Expensed	(35,500)	(29,600)	(5,900)	(16,200)	(16,500)	(21,100)	(25,000)
11	Capital	140,000	213,000	300,000	348,000	471,000	604,000	868,000
12	Budgeted	130,000	142,000	273,000	297,000	471,000	604,000	868,000
13	Change		152.14%	140.85%	116.00%	135.34%	128.24%	143.71%
14	2016 YTD Annualized					446,400		
15	2016 Variance					94.78%		
16	Citizens Recommended Plant Adjustment 2017 and 2018						(31,546)	(45,335)
17	Depreciation Adjustment @ 2.7147% 2017 and 2018						(856)	(1,231)
18	Accumulated Depreciation Adjustment 2017 and 2018						(428)	(615)

Source: Lines 1-8 are from response to SFHHA Interrogatory (IR) No. 99.
 Line 11 is from response to OPC IR No. 276.
 Line 12 is from response to OPC IR Nos. 111, 362, and 366.
 Line 14 is based on response to OPC IR No. 363 which shows actual May YTD spending of \$186 million.