## **Sandra Soto**

From: Sandra Soto on behalf of Records Clerk Sent: Wednesday, July 13, 2016 8:53 AM

To: 'Reuel Sherwood'

Subject: RE: Docket number 160021-E1

Good morning Mr. Sherwood,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 (850) 413-6010

From: Reuel Sherwood [mailto:reuels@yahoo.com]

Sent: Wednesday, July 13, 2016 7:27 AM

To: Records Clerk

Subject: Docket number 160021-E1

FPL requested rate increase Docket number 160021-E1 Re:

## Sirs:

FPL should NOT be granted any rate increase for the following reasons:

- They are already making a healthy profit
- They squander millions on 'Feel Good' advertising even though this could in no way increase their customer base or profits
- In fact their rates should be REDUCED by any amount spent on advertising - they are a monopoly, advertising is pointless
- Very poor service quality; I can not remember a week without a surge and/or black

out for many years. I lived in third world countries with more dependable electricity than FPL

5. Incredibly unsound business *decisions*: they continue to invest in above ground infrastructure even in urban areas. Do your homework and add up the storm repair costs (including 3rd party and societal costs) as opposed to underground infrastructure.

6. MOST IMPORTANTLY: the PSC is a state "Regulatory" agency; your one and only client is the People of Florida! You are NOT

chartered to be the shill of FPL

Thank you for your consideration, Reuel Sherwood 4515 NW 45th Court Tamarac, FL 33319