Sandra Soto

From: Sandra Soto on behalf of Records Clerk
Sent: Wednesday, July 13, 2016 9:08 AM

To: 'Cox, Joan' **Subject:** RE: Rate hike

Good morning Ms. Cox,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 (850) 413-6010

----Original Message-----

From: Cox, Joan [mailto:joan.cox@floridamoves.com]

Sent: Wednesday, July 13, 2016 7:45 AM

To: Records Clerk Subject: Rate hike

Please take into account that a majority of your residential customers

live on fixed incomes. To request a rate hike in light of projected profits; is down right usury!! We have no alternative utility choice. You are our line of defense against a huge corporation & their minions. Where is the voice of the people if not you? Joan Cox 800 Kay Rd Bradenton, FL 34212

160021-E1

Sent from my iPhone

The information in this electronic mail message is the sender's confidential business and may be legally privileged. It is intended solely for the addressee(s). Access to this internet electronic mail message by anyone else is unauthorized. If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it is prohibited and may be unlawful.

The sender believes that this E-mail and any attachments were free of any virus, worm, Trojan horse, and/or malicious code when sent. This message and its attachments could have been infected during transmission. By reading the message and opening any attachments, the recipient accepts full responsibility for taking protective and remedial action about viruses and other defects. The sender's company is not liable for any loss or damage arising in any way from this message or its attachments.

Nothing in this email shall be deemed to create a binding contract to purchase/sell real estate. The sender of this email does not have the authority to bind a buyer or seller to a contract via written or verbal communications including, but not limited to, email communications.