

Collin Roehner

From: Collin Roehner on behalf of Records Clerk
Sent: Wednesday, July 13, 2016 11:54 AM
To: 'Patricia Duran'
Subject: RE: docket number 160021-E1

Good morning Ms. Duran,

We will be placing your comments below in consumer correspondence in Docket No. 160021-E1 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner
Commission Deputy Clerk I
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida, 32301
(850) 413-7123

From: Patricia Duran [<mailto:patricia@thepalace.org>]
Sent: Wednesday, July 13, 2016 10:58 AM
To: Records Clerk
Subject: docket number 160021-E1

Dear Ms. Stauffer,

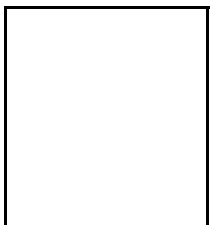
I was terribly upset by the news of FPL's proposed increase on its customers.

As it is, we pay premium rates to cool our homes and we do not have other options for electric services. We must make costs in other areas of our life, because living in South Florida is impossible without air conditioning. With rising costs of fuel, this amount has escalated through the years. Needless to say when cost of fuel falls, those savings are not passed on. We are a hard working average family and struggle to make our bills monthly, as our pay do not go up more than 2% annually.

Please help the average wage earner and lower income family in the state of Florida.

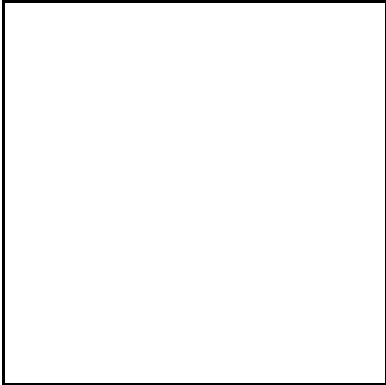
Thank you for your anticipated assistance in this matter.

Patricia Duran
Director of Sales



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