

Sandra Soto

From: Bev DeMello
Sent: Wednesday, July 13, 2016 3:07 PM
To: 'baker1802@yahoo.com'
Cc: Janet Brunson; Consumer Correspondence
Subject: FW: Fpl bill

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

From: Sandra Soto **On Behalf Of** Records Clerk
Sent: Wednesday, July 13, 2016 9:48 AM
To: 'baker1802'
Subject: RE: Fpl bill

Good morning Mr. Baker,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6010

From: baker1802 [<mailto:baker1802@yahoo.com>]
Sent: Wednesday, July 13, 2016 8:07 AM
To: Records Clerk
Subject: Fpl bill

How many name Robbie Baker it has gotten so difficult for us to afford our electrical bill it seems every time we look there's a spike in the bill we have to ask for extension on a monthly basis and they're not even feasible they break it down into two payments and on top of that is requested an additional \$60 deposit so now I'm caught between the choice have the lights on or food in the fridge sadly to say her choice to keep the lights there should be something that you guys can do to help families like me that are struggling every month to pay their bills

Sent from my T-Mobile 4G LTE Device