

Sandra Soto

From: Bev DeMello
Sent: Wednesday, July 13, 2016 4:35 PM
To: 'lorenjhegge@hotmail.com'
Cc: Janet Brunson; Consumer Correspondence
Subject: FW: Florida Power & Light Customers: Make Your Voice Heard

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

From: Collin Roehner **On Behalf Of** Records Clerk
Sent: Wednesday, July 13, 2016 9:16 AM
To: 'Loren J. Hegge'
Subject: RE: Florida Power & Light Customers: Make Your Voice Heard

Good morning Ms. Hegge,

We will be placing your comments below in consumer correspondence in Docket No. 160021-E1 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner
Commission Deputy Clerk I
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida, 32301
(850) 413-7123

From: Loren J. Hegge [<mailto:lorenjhegge@hotmail.com>]
Sent: Wednesday, July 13, 2016 8:31 AM
To: Records Clerk
Subject: Florida Power & Light Customers: Make Your Voice Heard

Docket # 160021-E1

There is no need for FPL's requested rate increase .

They're asking for money to resolve – to get more profit for people that are out – for their shareholders that are out of state. Now we have seniors that cannot afford to buy their medication, and now with this rate increase and everything else, as everyone has spoken about, that will – it's not only a 23 percent, everything that comes with it that they're going to have to pay for, they may have to – they may have to serve – they may have to not eat to be able to pay for their bills.

5616 107th Ter. E.
Parrish, FL 34219
Loren Hegge,

Sent from my iPad

Begin forwarded message:

From: "Jeff Johnson, AARP Florida" <flaarp@aarp.org>
Date: July 13, 2016 at 6:01:38 AM CDT
To: "Loren Hegge" <lorenjhegge@hotmail.com>
Subject: Florida Power & Light Customers: Make Your Voice Heard
Reply-To: "Jeff Johnson, AARP Florida" <flaarp@aarp.org>

Dear Loren,

FPL Rate Hike Not Needed to Serve You, It's About Corporate Profit

You Still Have Time to Take Action!

Throughout June, AARP Florida attended nine statewide Public Service Commission (PSC) hearings to refute Florida Power & Light's (FPL) request for a \$1.34 billion increase in base rates. Know these two facts about FPL's request:

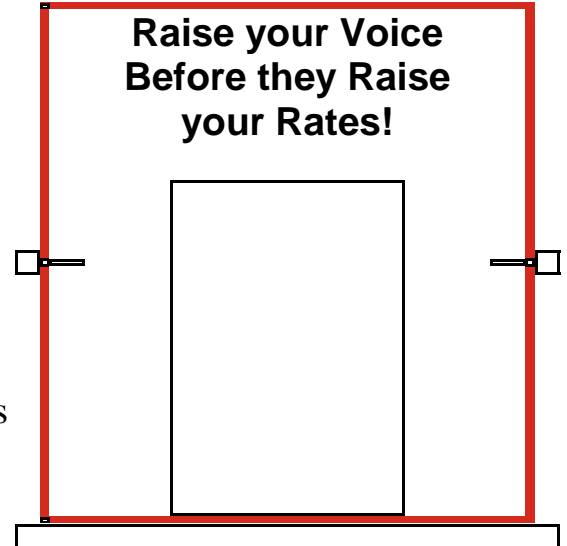
1. \$960 million of FPL's rate increase will go into FPL investors' pockets. None of those funds will go to service enhancements, disaster preparedness, or energy innovation.
2. According to their own filing with the PSC, FPL is on target to make \$1.6B in profit in 2017 without the requested rate increase.

This is a complex request that would require you – the consumer – to pay monthly increases to the only power provider available to you. FPL's request equals a 23 percent base rate increase for all residential ratepayers (this is a charge increase even before you flip on a switch,) and would allow an unprecedented return on equity (shareholder profit) of 11.5 to 12.5 percent.

You still have time to have your voice heard and make a difference before the final hearing in Tallahassee starting on Aug. 22. FPL residential customers who were unable to attend one of the public hearings in person can submit their testimony either one of two ways:

- 1) email your testimony to the Public Service Commission Clerk at clerk@psc.state.fl.us
- 2) mail a paper copy of your testimony to:

Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850.

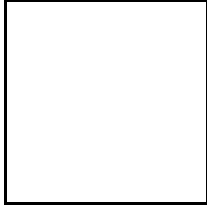


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