Docket No. 160101-WS Please add to Docket Filings

From: Walter Kehoe walterjvk@gmail.com

Subject: Walter Kehoe's Utilities Inc Invoice of 5-2016

Date: May 7, 2016 at 11:30 AM

To: Water Alliance summertree, water alliance@gmail.com, Ann Marie Ryan amr328@hotmail.com



CORRESPONDENCE JUL 14, 2016

DOCUMENT NO. 04939-16

Ann Marie

Attached please find my Utilities Inc Invoice for the month of May. You will notice a tremendous increase in my water consumption for the month of July 2015 that was when the contaminants from the water supplied Utilities Inc blocked my tollet fill valve, open and litterally flushed their unusable product down the drain.

As fate would happen this is the only useable use for this yellow liquid containing not only sulphurous odors and colors but in my case, particulate matter, enough to create sufficient debris in the fill valve to keep it from shutting off. This material that the phone representative, from Utilities Inc and the technician he sent onsite to evaluate my claim that their contaminants caused my valve to need replacement as it increased the volume of yellow liquid they were charging me for. Their determination was that, the grainy brown particulate material was not from their distribution system. They both insisted that ithad been picked up by their product, as it passed through the deteriorating copper pipes within my condo, after leaing their system. Their argument was that in the space of 8 feet from their point of servce, the , particulate free water at the meter developed all of this contamination that was transported to my toilet tank.

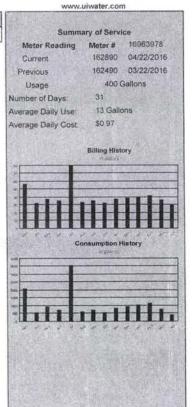
I find that not only is their defense udicrous, in my oppinion, but close to criminal. They not only distributed a known, to them, unsable product, but they charged me for the extremely large amunt of product deliverd to my condo. None of which, in my opinion was a result, of anything I had control of. The damaged, and blocked open, waterfill valve caused by their "WATER", created this windfall of revenue for them, and I, a retuiree living on a fixed income, was forced to pay Walter J. Kehoe

11613 Bayonet Lane New Port Richey, FL 34654



Bill Date	Account Number	Due Date	Please	Please Pay:	
04/29/2016	9741588268	5/23/2016	\$106.22		
Name WALTER J KEHOE		Primary Telephone # (516) 921-0841			
Service Address 11613 E	BAYONET LN, NEW PRT RCH	Y, FL, 34654			
Activity Since Last Bill					
Previous Balance		\$76.12			
Payments received as of 0		\$0.00			
Balance as of 04/29/2016		\$76.12			
Residential Water Service					
Residential Water Service		\$11.19			
400 gallons at \$0.00517 per gallon			\$2.07		
Total Residential Water Se	rvice			\$13.26	
Residential Wastewater Ser	vice				
Residential Wastewater Se	ervice	\$12.57			
400 gallons at \$10.68 per 1		\$4.27			
Total Residential Wastewater Service				\$16.84	
Total Amount Due				\$106.22	

Utilities Inc of Florida Phone: (866) 842-8432 Collections: (866) 842-8432 Customer Service: (866) 842-8432



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Ms. Carlotta S. Stauffer Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850