

**Sandra Soto**

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**From:** Sandra Soto on behalf of Records Clerk  
**Sent:** Friday, July 15, 2016 8:22 AM  
**To:** 'grray64'  
**Subject:** RE: Disagree with rate increases

Good morning Ms. Murray,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6010

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**From:** grray64 [<mailto:grray64@gmail.com>]  
**Sent:** Thursday, July 14, 2016 8:45 PM  
**To:** Records Clerk  
**Subject:** Disagree with rate increases

Gloria Murray  
4011 nw 194 street  
Miami Gardens, FL 33055

Docket no. 160021-E1

I'm a FPL customer for 36 years and I'm very disappointed at the continuous rate increase and decline in service, during light windstorm or raining weather the electricity is always going out, there is no other company to compete for price protection for middle class working families who are trying to stay afloat with today's price, it's all the big executives, political parties contributors that get what they want and keep the little people more and more in poverty, I'm asking to not increase our light bill, can't afford it. Thank you!