

Sandra Soto

From: Janet Brunson
Sent: Friday, July 15, 2016 1:59 PM
To: 'lisa.rufo@gmail.com'
Cc: Consumer Correspondence
Subject: FPL Rate Increase - Docket No. 160021-EI

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

From: Ashley Quick **On Behalf Of** Records Clerk
Sent: Thursday, July 14, 2016 10:35 AM
To: 'Lisa Rufo'
Subject: RE: Rate hike

Good morning Ms. Rufo,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Ashley Quick
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6393

From: Lisa Rufo [<mailto:lisa.rufo@gmail.com>]
Sent: Thursday, July 14, 2016 10:07 AM
To: Records Clerk
Subject: Rate hike

Hello,I was just reading about the rate hike FPL wants to put on it's customers. I fail to understand how a public utility is beholden to their share holders more than it is to its customers? Energy use is like water and we all need it to survive. I do not mind paying a higher rate if FPL was upgrading infrastructure and moving into new technologies like solar, wind and nonpolluting methods of energy etc. To raise rates to line the pockets of shareholders is wrong. I also think FPL should disclose where they contribute money for political purposes and I hope it was not out of our pockets! I think the people have had enough of corporate greed and FPL needs to listen.Please get to work on giving us state of the art energy.

Lisa Rufo
Sarasota Florida