

Sandra Soto

From: Janet Brunson
Sent: Friday, July 15, 2016 2:33 PM
To: 'msherrid@icloud.com'
Cc: Consumer Correspondence
Subject: FPL Rate Increase - Docket No. 160021-EI

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

-----Original Message-----

From: Ashley Quick On Behalf Of Records Clerk
Sent: Thursday, July 14, 2016 11:18 AM
To: 'msherrid@icloud.com'
Subject: RE: Raise in utility fees

Good afternoon Ms. Sherrid,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Ashley Quick
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6393

-----Original Message-----

From: Ruth McHargue
Sent: Thursday, July 14, 2016 11:13 AM
To: Records Clerk
Cc: Angie Calhoun
Subject: FW: Raise in utility fees

Please add to docket 160021 as consumer correspondence and forward to consumer contact.

Thanks,
Ruth

-----Original Message-----

From: Ashley Quick On Behalf Of Records Clerk
Sent: Thursday, July 14, 2016 10:07 AM
To: Ruth McHargue
Cc: Angie Calhoun
Subject: FW: Raise in utility fees

Good morning,

Please see the e-mail below. Please let us know whether this needs to be entered in CMS as consumer correspondence, and what docket it should be placed in.

Ashley Quick
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6393

-----Original Message-----

From: Melody Sherrid [<mailto:msherrid@icloud.com>]
Sent: Wednesday, July 13, 2016 10:48 PM
To: Records Clerk
Subject: Raise in utility fees

Dear Sir,

We are writing you to let you know what a hardship a rate hike would do to us and I am sure many others on a fixed income. We have just retired last year and receive a social security check of 1700 a month, and because I am disabled we get a check for 740.00 for that. That is suppose to sustain us through the month. Because I could never work we have tried to make it but barely survive. We pay 1100.00 for rent and 400.00 car payment. Plus we have a car insurance payment and utilities. So you can see there is already no money left for anything else. Please consider others before lining your pockets. Your rate increase means no grocery money for us.

Thanks Melody Sherrid

Sent from my iPhone