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## **Public Service Commission**

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- In COD	-M-E-M-O-R-A-N-D-U-M-	
DATE:	July 15, 2016	
TO:	Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk	
FROM:	rtha A. Golden, Regulatory Supervisor/Consultant, Division of Accounting &	
RE:	Docket No. 140219-WU – Application for staff-assisted rate case in Polk County by Alturas Utilities, L.L.C. – July 2016 Status Report	

Please file the attached documents in the above-referenced docket, regarding Alturas Utilities' July 2016 Monthly Status Report.

Thank you for your assistance with the matter. Please do not hesitate to contact me if you have any questions.

## Martha Golden

From:	Kelley Corbari
Sent:	Friday, July 15, 2016 4:22 PM
То:	Charles Murphy; Clayton Lewis; Keino Young; Kelley Corbari; Laura King; Martha Golden;
	Matthew Vogel; Robert Graves; Sonica Bruce
Subject:	FW: July 15 Report,
Attachments:	Alturas JULY monthly report answwers.docx; Sunrise July monthly report answered.docx

Martha, could you please file these in the docket file? Thanks!

Kelley F. Corbari,
Senior Attorney – Regulatory Analysis Section Office of the General Counsel Florida Public Service Commission
Email: <u>KCorbari@psc.state.fl.us</u>
Direct Phone: (850) 413-6234
Direct Fax: (850) 413-6235

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: L SZABO [l.szabo@rogers.com] Sent: Friday, July 15, 2016 3:56 PM To: Kelley Corbari; L. SZABO Subject: July 15 Report,

Dear Ms. Korbari,

I am sending as attachment Sunrise Utilities and Alturas Utilities July 15 report.

Yours truly

Leslie Szabo

July 15,, 2016

Hello Ms. Corbari,

Please find as attachment our July 2016 report to be in compliance with ORDER NO. PSC-16-0128-PAA-WU

ORDER NO. PSC-16-0128-PAA-WU DOCKET NO. 140219-WU PAGE 3

In addition, we find that Alturas shall be required to file six monthly status reports in this docket, beginning April 15, 2016, to provide the status of its progress in meeting the requirements of the PCHC Consent Order.

It will be done once we will accumulate the funding to pay for it.

We will file the report as requested.

ORDER NO. PSC-16-0128-PAA-WU DOCKET NO. 140219-WU PAGE 5

Alturas shall be required to file six monthly status reports in this docket, beginning April 15, 2016, to provide the status of its progress in meeting the requirements of the PCHC Consent Order.

We have written many letters written besides the above **page 3** explanations, and will file the progress report as requested.

ORDER NO. PSC-16-0128-PAA-WU DOCKET NO. 140219-WU PAGE 7

In addition, Alturas is required to file six monthly status reports, beginning April 15, 2016, to provide the status of its progress to repair, or replace, its master flow meter.

The flow meter only shows the incorrect readings but in reality there are no leaks at the system and we have must full fill our obligations and concentrate on the daily task of operation.

It has not been done not having the access revenue to look after.

ORDER NO. PSC-16-0128-PAA-WU DOCKET NO. 140219-WU PAGE 10

Finally, Alturas shall be required to file six monthly status reports in this docket, beginning April 15, 2016, to provide the status of the correction of the landownership issue.

This will be corrected before the end of August 2016.

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Alturas is also required to file six monthly status reports, beginning April 15, 2016, to provide the status of its contractual service providers, including the name and position of each contractual service provider currently providing services for the Utility.

There were no changes since our April 2016 report regarding of accounting, administrative or the monthly billing or any other contractual service provider for the Utility.

## ORDER NO. PSC-16-0128-PAA-WU DOCKET NO. 140219-WU **PAGE 29**

In addition, Alturas is required to provide monthly reports, beginning April 15, 2016, until it has satisfactorily refunded the appropriate amount of rate case expenses it over-collected.

There are no outstanding rate case expenses over collected.

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The Utility is required to provide monthly reports, beginning April 15, 2016, until it has satisfactorily refunded the appropriate amount of customer deposits and applied the appropriate interest on customer deposits.

The interest payment for the customer deposit accounts were completed as of August 2015.

The refunds will be completed before the 15 of August, 2016

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Alturas Utilities, L.L.C. is required to file six monthly status reports, beginning April 15, 2016, to provide the status of its progress to repair or replace its master flow meter.

It has not been done not having the access revenue to look after.

The flow meter only shows the incorrect readings but in reality there are no leaks at the system and we have must full fill our obligations and concentrate on the daily task of operation.

There were no rate increase given for repairs and improvements and the PSC should realize this, and bear and share the consequences of their reasoning of stripping Alturas for any possibilities to look after them at the time being.

A progress report will be filed as requested.

## ORDER NO. PSC-16-0128-PAA-WU DOCKET NO. 140219-WU **PAGE 34**

In addition, Alturas Utilities, L.L.C. is required to file six monthly status reports, beginning April 15, 2016, to provide the status of its contractual service providers, including the name and position of each contractual service provider currently providing services for the Utility.

There were no changes since our April 2016 report regarding of accounting, administrative or the monthly billing issues.

No other changes were made regarding to any other contractual service provider.

ORDER NO. PSC-16-0128-PAA-WU DOCKET NO. 140219-WU **PAGE 35** 

In addition, Alturas Utilities, L.L.C. is required to provide monthly reports beginning April 15, 2016, until it has satisfactorily refunded the appropriate amount of customer deposits and applied the appropriate interest on customer deposits.

The interest payment for the customer deposit accounts were completed as of August 2015.

The refunds will be completed before the 15 of August, 2016

The refund shall be made in accordance with Rule 25-30.360, F.A.C. Alturas Utilities, L.L.C. is required to file monthly reports on the status of the refund by the 20th of the following month, pursuant to Rule 25- 30.311(7) F.A.C. In addition, Alturas Utilities, L.L.C. is required to provide monthly reports, beginning April 20, 2016, until it has satisfactorily refunded the appropriate amount of rate-case expenses it over-collected

We have applied in our June billing then new rate allowed as it become effective,