

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 19, 2016
TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Lee Smith, Utility Analyst, Division of Accounting & Finance
RE: Docket No. 150181-WS Application for staff-assisted rate case in Duval County by Neighborhood Utilities, Inc.

Please file the attached "Response to Meter Reading Questions" in the above mentioned Docket file. Thanks you.

RECEIVED-FPSC
2016 JUL 19 PM 1:32
COMMISSION
CLERK

From: Larry O'Steen
To: Lee Smith
Subject: RE: Docket No. 150181-WU
Date: Wednesday, July 13, 2016 11:30:15 AM

Since JEA is reading our meters every month to do their sewer bills, I asked how long their reader took to read their 300 meters. They advised me today that they are apparently allowing less than 6 hours for one man and a truck for their 300 accounts.

My quote from U S Water is for 3 men and three trucks 8 hours each for my 450 meters. JEA uses entry level employees to read meters, but USWater uses skilled workers in their local operations.

We are still negotiating, but I expect to either get a better quote or eliminate meter reading services from their contract.

Larry O'Steen
Neighborhood Utilities, Inc.

From: lsmith@psc.state.fl.us
To: wlarryo@hotmail.com
CC: CMOURING@PSC.STATE.FL.US; BFletche@PSC.STATE.FL.US; CBulecza@PSC.STATE.FL.US; chjohnso@psc.state.fl.us; PBuys@PSC.STATE.FL.US
Subject: Docket No. 150181-WU
Date: Thu, 7 Jul 2016 17:10:40 +0000

Mr. O'steen,

Please provide answers to the following questions as soon as possible. Thank you.

Please provide the justification/reasoning that US Water gave for the increase in the meter reading services.

Has the Utility attempted to find another alternative for meter reading services?

Lee Smith

Public Utility Analyst
Florida Public Service Commission
Division of Accounting and Finance

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