

Collin Roehner

From: Janet Brunson
Sent: Tuesday, July 26, 2016 10:04 AM
To: 'dohertylk@gmail.com'
Cc: Consumer Correspondence
Subject: FPL Rate Increase - Docket No. 160021-E1

Dear Ms. Doherty:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

From: Collin Roehner **On Behalf Of** Records Clerk
Sent: Monday, July 25, 2016 3:27 PM
To: 'Lisa Doherty'
Subject: RE: FPL Rate Hike - Docket # 160021-E1

Good afternoon Ms. Doherty,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner
Commission Deputy Clerk I
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida, 32301
(850) 413-7123

From: Lisa Doherty [<mailto:dohertylk@gmail.com>]
Sent: Monday, July 25, 2016 3:14 PM
To: Records Clerk
Subject: FPL Rate Hike - Docket # 160021-E1

To whom it may concern:

My name is Lisa Doherty, I am 50 years old and live at 2295 Aaron St. Apt 106, Port Charlotte FL, 33952. I have been permanently disabled since 2003 due to a degenerative spinal condition that is so bad they will no longer operate on me. My medications make me VERY sensitive to heat and cold so I strive to keep my temps mid range as much as possible.

I have a VERY hard time paying my bills every month due to all my medical expenses (dr's, meds, tests etc..) and having to pay more for my electric would create an extreme hardship for me.

Now, if this rate hike were TRULY needed for upgraded infrastructure, then I would understand. It would still hurt but it would take some of the sting out. But, for them to be asking us to pay their shareholders 1.6 BILLION for no reason other than to keep them happy is ridiculous! Then on top of that they will make an additional \$960 Million in PROFIT!!! This just makes no sense to me. If they feel their Shareholders need that kind of money then they should go play the stock market or at the casinos, not in our pockets.

Sincerely,

Lisa Doherty