

GOLD COAST UTILITY CORP.

P.O. Box 9076 · Lakeshore, Florida 33854 · Phone: (863) 696-0504 · Fax: (863) 696-3502 · E-mail: Lwuco@msn.com

Wednesday, July 27, 2016

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DOCUMENT NO. 05628-16
FPSC - COMMISSION CLERK

Second Notice!!

Attn:
Lakeshore Board of Directors
500 Club Circle
Lakeshore, FL 338545

Reference: **Unpaid Sewer Cleaning Related Invoices
Accounts 113, 114, 115
Service Address: Entire Lakeshore Community**

Dear Customer:

As the provider of your water and wastewater services, Gold Coast Utility Corp (GCUC) is committed to providing your household or business with the best quality water and wastewater service. Maintaining the highest standard of service requires an equal commitment on the part of our customers to pay their water and sewer bills in a timely manner.

Florida Administrative Code Rule # 25-30.335 states that customer bills are to be paid within 20 days of the billing date, after which a written cut-off notice may be issued. Service may be terminated if payment has not been received within 5 days of the date of the written notice. Our records indicate that your account is now past-due and payment must be made immediately to ensure continued service. Please understand that partial payment of your account in a billing period does not constitute payment of your account and accounts that are partially paid are still subject to termination of service unless other payment arrangements have been made with GCUC.

The amount currently past-due is \$ 13,094.33

Florida Administrative Code Rule # 25-30.320(2) g states that "...a utility may refuse or discontinue service...for nonpayment of bills..." By Florida law we are hereby giving you notice that you have five business days from the date of this letter within which you must contact our offices and make arrangements to bring your account current. Failure to pay the past due balance on your account in full by **August 3rd, 2016** will result in an interruption of your water and/or sewer service. To restore service a reconnection fee (\$15.00 per meter), a site-visit fee (\$10 per meter) and the total unpaid balance of your account must be paid in full.

Do not let your service be interrupted! Please make arrangements to pay your account immediately! If you have already mailed in your payment, we apologize for disturbing you and encourage you to make your payment arrangements earlier to avoid future notices.

“If you are dissatisfied with the Utility’s decision to discontinue service you may register your complaint with the Utility’s customer relations personnel and to the Florida Public Service Commission at 1 (800) 342-3552, which is a toll free number.”

Sincerely,

Keith Burge
Director, Gold Coast Utilities Corp.

CC: Polk County Health Dept.
Florida Department of Environmental Protection
Florida Public Service Commission
Mr. Martin Friedman