

**Sandra Soto**

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**From:** Sandra Soto on behalf of Records Clerk  
**Sent:** Monday, August 08, 2016 8:36 AM  
**To:** 'Penny Conlan'  
**Subject:** RE: FPL rate hike

Dear Ms. Conlan,

We will be placing your comments below in consumer correspondence in Docket No. 160021-E1 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6010

**From:** Penny Conlan [<mailto:psc1946@gmail.com>]  
**Sent:** Monday, August 08, 2016 7:20 AM  
**To:** Records Clerk  
**Subject:** FPL rate hike

**Re: docket number 160021-E1**

Ms Stauffer:

I was unable to attend a recent meeting in my area but wanted to express my concern about FPL's request for a rate hike as a senior citizen. First, it was only last year that FPL was telling us prices were going down and would continue to do so. I thought it corresponded with the gas prices declining, which was beginning to happen at that time. Then, out of the blue, they request a rate hike! Huh??? Bait & switch?! It doesn't make sense.

Then, there's the fact that last year there was no increase in the COLA for social security recipients and this year, they are predicting a .2% increase, which equates to \$1 increase for each \$1,000 dollars of Social Security. Everything is going up...food, medical care and prescriptions, housing is shooting up...but not Social Security. Why? Because they base it on gas prices which are down.

What they base the COLA on needs to be revised but meanwhile, I don't feel there should be an FPL rate hike as electricity, especially in this heat, is a necessity! I am requesting that you do your part and decline their request.

Thank you,

Penelope Conlan  
850 N Clyde Morris Blvd, Apt 3307  
Daytona Beach, FL 32117