

Sandra Soto

From: Sandra Soto on behalf of Records Clerk
Sent: Monday, August 08, 2016 2:47 PM
To: 'HEALEY2435'
Subject: RE: docket# 160021-E1

Dear Ms. Healey,

We will be placing your comments below in consumer correspondence in Docket No. 160021-E1 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6010

From: HEALEY2435 [<mailto:healey2435@comcast.net>]
Sent: Monday, August 08, 2016 1:04 PM
To: Records Clerk
Subject: docket# 160021-E1

Whenever a basic utility cost puts an undue burden on its people, one has to question the motives and morals of the Utility Owners.

Profit needs to be balanced with decency. The utility provided is not a luxury. If a cost increase kept up with rising costs, then there would be no problem. However, as a retired educator I have reached the point where using small heaters in the Winter and keeping higher AC temps on in the summer have made life a challenge. It's reached a point where using the Cable Co. the Water Co. and the Heating Co. leaves very little left after meds, food, and mortgage or rent payments. Should any major appliance or auto repair become needed, it's a catastrophe to most Senior budgets (for those of us that have worked all our lives- and not inherited wealth.) Should a Senior also have the use of the internet and a smart phone to keep up with society today, this raise in the FPL monthly bill would possibly end some of these "perks". Does profit really warrant this type of life for many?

Mary Healey
2435 Grove St.
Sarasota, FL.