

Sandra Soto

From: Janet Brunson
Sent: Thursday, August 11, 2016 8:22 AM
To: 'maryasm@aol.com'
Cc: Consumer Correspondence
Subject: FPL Rate Increase - Docket No. 160021-EI

Dear Ms. McAdams:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

-----Original Message-----

From: maryasm@aol.com [<mailto:maryasm@aol.com>]
Sent: Monday, August 08, 2016 6:29 PM
To: Consumer Contact
Subject: RE: Rate hike

I was responding to a message about FPL rate hikes. Thank you.

Mary A. McAdams

On Monday, August 8, 2016, Consumer Contact <Contact@PSC.STATE.FL.US> wrote:

08/08/2016

Dear Ms. McAdams:

This e-mail is in response to your recent inquiry to the Florida Public Service Commission (FPSC) regarding a rate increase.

It would be beneficial if you could provide the following information:

* The name of the utility.

You may send this information by reply e-mail, or at the address and/or fax number listed below.

Sincerely,

Angela Calhoun
Regulatory Consultant
Office of Consumer Assistance & Outreach

contact@psc.state.fl.us

Toll Free - 800-342-3552

Toll Free Fax 800-511-0809

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: maryasm@aol.com [<mailto:maryasm@aol.com>]

Sent: Monday, August 08, 2016 8:47 AM

To: Records Clerk

Subject: Rate hike

It is unacceptable to raise rates to profit investors! As an AARP member, I am aware this rate hike is unrelated to improving services.

Mary A. McAdams