Sandra Soto

From: Sandra Soto on behalf of Records Clerk
Sent: Monday, August 15, 2016 8:14 AM

To: 'Paula Graham'
Subject: RE: FPL Rate Hike

Good morning, Ms. Graham,

Thank you for contacting the Florida Public Service Commission. Your comments will be placed in consumer correspondence for Docket No. 160021-EI.

For further information on FPL's request, please review the PSC's Special Report: http://www.floridapsc.com/Files/PDF/Publications/SpecialReports/sr--2016-06-florida-power-light-company.pdf.

Sincerely,

Sandra Soto Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 (850) 413-6010

----Original Message----

From: Paula Graham [mailto:psgraham01@gmail.com]

Sent: Saturday, August 13, 2016 4:24 PM

To: Records Clerk Subject: FPL Rate Hike

I am writing this letter to discourage the approval by the PSC of FPL's requested rate increase. There is not a week that goes by that I do not experience a power surge at my house and often not a day goes by without a surge or two. This causes me to have to reset my clocks, experience cable, phone and internet outages and causes constant irritation. They do NOT deserve a rate hike until they can ensure that we as senior citizens are getting the consistent electrical power that we are already paying for...

Please do not grant them the approval to increase our rates...

Thank you,

Paula S. Graham 7719 Spring Creek Drive West Palm Beach FL 33411 561-471-1210 psgraham01@gmail.com