## Sandra Soto

From: Sent: To: Subject: Sandra Soto on behalf of Records Clerk Monday, August 15, 2016 8:15 AM 'Arlene Mitchell' RE:

Good morning, Ms. Mitchell,

Thank you for contacting the Florida Public Service Commission. Your comments will be placed in consumer correspondence for Docket No. 160021-EI.

For further information on FPL's request, please review the PSC's Special Report: <u>http://www.floridapsc.com/Files/PDF/Publications/SpecialReports/sr--2016-06-florida\_power\_\_\_light\_company.pdf</u>.

Sincerely,

Sandra Soto Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 (850) 413-6010

From: Arlene Mitchell [mailto:arlene\_1152@yahoo.com] Sent: Sunday, August 14, 2016 7:16 PM To: Records Clerk Subject:

Arlene Mitchell 918 Reed Canal Rd., Lot 448 South Daytona, FI 32119 #160021-E1

I received an e-mail informing me that FPL is wanting to raise it's rates. I can only shake my head at the greed of some corporations. I live on 741.00 a month and am 64 years of age. I notice on my electric bill that FPL charges me a customer charge of \$7.87 just for being a customer! I'm sorry but I find this to be ridiculous. Could never understand where FPL gets off charging us to be customers. My neighbor doesn't even use his air cause he is also living on a fixed income and can't afford his electric to rise any higher.

I can only ask that FPL does not raise it's fees just to line the pockets of people who really don't need it.

Arlene Mitchell