

**Sandra Soto**

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**From:** Janet Brunson  
**Sent:** Monday, August 15, 2016 8:44 AM  
**To:** 'GenevieveBen@msn.com'  
**Cc:** Consumer Correspondence; Consumer Contact  
**Subject:** FW: From AARP re: FPL increasing their rates

Dear Ms. Benchetrit:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello  
Assistant Director  
Office of Consumer Assistance & Outreach  
Phone: 850-413-6107

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**From:** Sandra Soto **On Behalf Of** Records Clerk  
**Sent:** Monday, August 08, 2016 3:09 PM  
**To:** 'Genevieve Benchetrit'  
**Subject:** RE: From AARP re: FPL increasing their rates

Dear Ms. Benchetrit,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6010

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**From:** Genevieve Benchetrit [<mailto:GenevieveBen@msn.com>]  
**Sent:** Monday, August 08, 2016 1:30 PM  
**To:** Records Clerk  
**Subject:** From AARP re: FPL increasing their rates

Dear Sir/Madam:

It is an outrage to hear about FPL wanting to increase their rates in Florida's residents. Cost of life, housing, medicine has already increased tremendously past few years, salaries and social security has not! people cannot afford medical treatment, medicine and/or food, nor decent housing. People certainly don't need extra burden in their lives.

Please reconsider and don't let more crucial additional costs on most people who live here in Florida.

Best Regards,

Genevieve Benchetrit, Senior Citizen  
43 SW 15th Avenue  
Boca Raton, FL