

Sandra Soto

From: Janet Brunson
Sent: Monday, August 15, 2016 1:44 PM
To: 'angiepilot@gmail.com'
Cc: Consumer Correspondence; Consumer Contact
Subject: FPL Rate Increase - Docket No. 160021-EI

Dear Ms. Holbrook:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

From: Collin Roehner **On Behalf Of** Records Clerk
Sent: Tuesday, August 09, 2016 3:29 PM
To: 'Angela Holbrook'
Subject: RE: FPL proposed increases Docket 160021-E1

Good afternoon Ms. Holbrook,

We will be placing your comments below in consumer correspondence in Docket No. 160021-E1 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner
Commission Deputy Clerk I
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida, 32301
(850) 413-7123

From: Angela Holbrook [<mailto:angiepilot@gmail.com>]
Sent: Tuesday, August 09, 2016 2:58 PM
To: Records Clerk
Cc: Cynthia Rayl
Subject: FPL proposed increases Docket 160021-E1

Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850.

Docket # 160021-E1

Dear Madams and Sirs, I refute Florida Power & Light's (FPL) request for a \$1.34 billion increase in base rates. The request to raise rates is absurd since:

1. \$960 million of FPL's rate increase will go into FPL investors' pockets. None of those funds will go to service enhancements, disaster preparedness, or energy innovation.
2. According to their own filing with the PSC, FPL is on target to make \$1.6B in profit in 2017 without the requested rate increase.

This is a complex request that would require homeowners and businesses alike to pay monthly increases to the only power provider available to us. FPL's request equals a 23 percent base rate increase for all residential ratepayers (this is a charge increase even before you flip on a switch,) and would allow an unprecedented return on equity (shareholder profit) of 11.5 to 12.5 percent. There are many individuals like myself that own second homes in Florida and can easily sell and take our money elsewhere, hindering the states overall revenue. The rising costs of homeowners Insurance, including FEMA flood insurance coupled with this unnecessary energy increase will drive people like me to leave the state and spend my money elsewhere. I derive no benefit from the lack of State taxation so it does not offset hikes in these other areas. Don't let big business profit on the backs of the residents of Florida, especially a state that has so many elderly and retired fixed income individuals.

Angela D Holbrook

**129 Pinebrook Dr.
Ft Myers, FL 33907**

Docket # 160021-E1