

Sandra Soto

From: Janet Brunson
Sent: Monday, August 15, 2016 1:50 PM
To: 'lj4907@gmail.com'
Cc: Consumer Correspondence; Consumer Contact
Subject: FPL Rate Increase - Docket No. 160021-EI

Dear Ms. Jackson:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

From: Collin Roehner **On Behalf Of** Records Clerk
Sent: Tuesday, August 09, 2016 1:00 PM
To: 'Lydia Jackson'
Subject: RE: FPL rate hike

Good afternoon Ms. Jackson,

We will be placing your comments below in consumer correspondence in Docket No. 160021-E1 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner
Commission Deputy Clerk I
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida, 32301
(850) 413-7123

From: Lydia Jackson [<mailto:lj4907@gmail.com>]

Sent: Tuesday, August 09, 2016 12:57 PM

To: Records Clerk

Subject: FPL rate hike

Docket number 160021-E1

FPL Customer

Lydia Jackson

1731 Cordova Ave

Holly Hill, Florida 32117

Dear Ms Carlotta Stauffer,

I'm against this rate increase and the millions of dollars that will be going into investors pockets that are not even in our beautiful state. Really !! FPL will still continue to make more profit with all the new residents which continue to move into our area. A 23% increase to my bill I can't take! My Social Security check doesn't go up yearly in anyway to keep up with all the taxes,fees etc that are put on all of us retired folk and the poor hard working class people.

I personally don't eat out, buy my clothes now at thrift stores, I sweat to keep my FPL bill down as low as possible, cut back on food to pay for medication etc. All these big Corporations keep putting these increases on our backs and it has to stop and be used a better way that will help Florida residents specifically.

I love FPL employees, they are some of the finest people I have ever had to deal with. They work very hard and are always there. This rate hike should go to improving disaster help and energy innovation and help for those who can't pay their bills etc not in big investors pocket!!
Please reject this rate hike.

Respectfully thank you for your time
Lydia Jackson