

Collin Roehner

From: Janet Brunson
Sent: Monday, August 15, 2016 2:00 PM
To: 'elmi0512@gmail.com'
Cc: Consumer Correspondence; Consumer Contact
Subject: FPL Rate Increase - Docket No. 160021-EI

Dear Mr. Horning:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

From: Sandra Soto **On Behalf Of** Records Clerk
Sent: Tuesday, August 09, 2016 1:37 PM
To: 'Ellen & Mike'
Subject: RE: Docket number 160021-E1

Dear Mr. Horning,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6010

From: Ellen & Mike [<mailto:elmi0512@gmail.com>]
Sent: Tuesday, August 09, 2016 1:20 PM
To: Records Clerk
Subject: Docket number 160021-E1

Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.,
Tallahassee, FI 32399

My name is Michael Horning and I live at 18265 NW 21 Street, Pembroke Pines Florida 33029.
I am 67 years old and retired - on a fixed income.

When you're considering the rate increase requested by FP&L, please keep in mind that their profits come at my and other retired citizen's expense, and some of us are having a very hard time of it.

I understand a business need to make a profit but government representatives need to review the 'reasonableness' of these profits when citizens must use services provided by monopolies.

There is no competition for electrical power here in South Florida so you as our public service commission are the only factor or watchdog we have in keeping FP&L as honest, service oriented, and as frugal as we need them to be.

Please review carefully their request. I believe you will find it is out of line and therefore deny their base rate increase request.

Sincerely,

Mike