

**Collin Roehner**

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**From:** Collin Roehner on behalf of Records Clerk  
**Sent:** Tuesday, August 16, 2016 1:57 PM  
**To:** 'Carleen Eberhardt'  
**Cc:** Consumer Contact  
**Subject:** RE: docket number 160021-E1 FPL

Good afternoon Ms. Eberhardt,

Thank you for contacting the Florida Public Service Commission. Your comments will be placed in consumer correspondence for Docket No. 160021-E1.

For further information on FPL's request, please review the PSC's Special Report:

[http://www.floridapsc.com/Files/PDF/Publications/SpecialReports/sr--2016-06-florida\\_power\\_light\\_company.pdf](http://www.floridapsc.com/Files/PDF/Publications/SpecialReports/sr--2016-06-florida_power_light_company.pdf).

Sincerely,

Collin D. Roehner  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-7123

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**From:** Carleen Eberhardt [<mailto:ceberhardt2@cfl.rr.com>]  
**Sent:** Tuesday, August 16, 2016 1:54 PM  
**To:** Records Clerk  
**Subject:** docket number 160021-E1 FPL

I understand FPL is asking for another rate hike to increase their profits which are already great. As a resident of Port Orange, Florida at 3552 Red Pontiac Drive, we have no other choice but to use FPL. While they offer a great service, they also make a great profit, there are many people that cannot afford what they are charging now (many are seniors) and have no choice but to use them. Everyone wants to make a profit, but considering the service they offer, it should not be at the expense of those who can barely survive. I respectfully ask that you not allow the increase at this time, without any seemingly good reason.

Respectfully submitted,

Carleen Eberhardt