

Collin Roehner

From: Collin Roehner on behalf of Records Clerk
Sent: Wednesday, August 17, 2016 3:53 PM
To: 'Jody Barnett'
Cc: Consumer Contact
Subject: RE: FPL Rate Hike Opposition

Good afternoon Ms. Barnett,

Thank you for contacting the Florida Public Service Commission. Your comments will be placed in consumer correspondence for Docket No. 160021-EI.

For further information on FPL's request, please review the PSC's *Special Report*:
http://www.floridapsc.com/Files/PDF/Publications/SpecialReports/sr--2016-06-florida_power_light_company.pdf.

Sincerely,

Collin D. Roehner
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-7123

From: Jody Barnett [<mailto:jodyfau@yahoo.com>]
Sent: Wednesday, August 17, 2016 3:30 PM
To: Consumer Contact; Records Clerk
Subject: FPL Rate Hike Opposition

Dear Commissioner,

My name is Louise Barnett. I am a long time Florida resident and Florida Power & Light customer.

Please note that I am opposed to the proposed rate hike the FP&L Company is requesting. I do not believe the rate hike is justified and would like to go on record as saying so.

In June my FPL bill was \$277.92. In July my bill was \$5,196.65. When I called to complain of a mistake, I was told FPL would contact me within 3 business days to set up an appointment to come to my house and check my air conditioner and appliances. By the end of the second business day, when I had not heard from the company, I contacted FPL again as I was quite upset about the bill. Someone asked me to read my meter and I was told I would receive a corrected bill within 6 days. I did receive a corrected bill on the sixth day without apology or explanation for the error.

Thank you for considering my request and for standing up for the public in situations such as this rate hike proposal by Florida Power & Light Company.

Sincerely,
Louise Barnett
7200 S. Olive Ave.
West Plam Beach, FL 33405
561.602.7108