

Sandra Soto

From: Sandra Soto on behalf of Records Clerk
Sent: Monday, August 22, 2016 8:21 AM
To: 'Peggy Turpin'
Cc: Consumer Contact
Subject: RE: 160021-E1

Good morning, Mr. Turpin,

Thank you for contacting the Florida Public Service Commission. Your comments will be placed in consumer correspondence for Docket No. 160021-E1.

For further information on FPL's request, please review the PSC's Special Report:

http://www.floridapsc.com/Files/PDF/Publications/SpecialReports/sr--2016-06-florida_power_light_company.pdf.

Sincerely,

Sandra Soto
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6010

From: Peggy Turpin [<mailto:peturpin@gmail.com>]
Sent: Friday, August 19, 2016 8:44 PM
To: Records Clerk
Subject: 160021-E1

In response to FPL raising rates for the state of Florida, I am appalled that this can happen. We are getting nothing in return, our service is exactly the same. Every time the wind blows too hard our power goes out. During Wilma it was two weeks before power was restored. We live in a planned community. The front section (which ends 8 houses from ours) had power back in a matter of days. FPL needs to update their systems etc, but not at the expense of the consumer. Please do not allow this to happen.

Peggy Turpin
6063 SW 191 Ave
Pembroke Pines, FL 33332

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Peggy Turpin

Independent Consultant



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