From:	Ruth McHargue
Sent:	Monday, August 22, 2016 4:50 PM
То:	Consumer Correspondence
Cc:	Diane Hood
Subject:	FW: To CLK Docket 160021
Attachments:	Power light rare increase; Rate Increase ; Stop the Electric Rate Increase; FPL rate
	increase; F P L; E-Form Other Complaint TRACKING NUMBER 121113; FPL's request for
	rate increase; FW PSC Contact Form

Customer correspondence

From: Diane Hood Sent: Monday, August 22, 2016 4:03 PM To: Ruth McHargue Subject: To CLK Docket 160021

These have been filed as info requests to Docket 160021. DHood

From:	john sako <kmbid107@gmail.com></kmbid107@gmail.com>
Sent:	Friday, August 12, 2016 4:45 PM
То:	Consumer Contact
Subject:	Power light rare increase

Your \$1.3 billion rate increase is criminal. There are thousands of elderly residents here living on fixed incomes. Please show some mercy.

John Sakowicz Venice, FL 34292

From:	Juliernr21 <juliernr21@aol.com></juliernr21@aol.com>
Sent:	Friday, August 12, 2016 7:34 PM
То:	Consumer Contact
Subject:	Stop the Electric Rate Increase

Public Service Commissioners:

I ask that you do not let FL P&L make this increase. Floridians are already burdened with excessively high rates.

Sincerely, J.A. Brady Osprey Fl 34229

From:	Franklin Craft <focraft@comcast.net></focraft@comcast.net>
Sent:	Saturday, August 13, 2016 5:11 PM
То:	Consumer Contact
Subject:	FPL

Florida Public Service Commission,

In my opinion F P L does not deserve any increase unless and until a satisfactory service is provided for the charges we are currently paying.

We are constantly having power outages and surges, which has previously been reported, but we have not seen any improvement. At times it is necessary to reset our electric clocks two to three times in one day.

On one occasion our air conditioning was not operating and when the service man came out. I asked him what happened, and his prompt reply was "you can thank dear old FPL for all the power surges".

It would be wonderful if a efficient electrical service company could provide our electricity.

We are senior citizens and have lived in this current location for fourteen years, but have not ever experienced such unsatisfactory electrical service as we have for this period..

I do not object to paying a reasonable price for a reasonable service.

Franklin Craft

From: Sent: To: Subject: horodowichd <horodowichd@bellsouth.net> Saturday, August 20, 2016 8:39 AM Consumer Contact; Diane Horodowich FPL's request for rate increase

As a taxpaying and electric using citizen, I find it absurd that FLP is asking for a 23% rate increase from consumers. Why doesn't FPL ask for additional resources to encourage homeowners to invest in solar systems? Oh, I know why, it would cut into their profits and THEY would need to recoup/purchase back any electricity produced by consumers' solar systems.

I believe Florida is considered the Sunshine State, why not encourage the usage of a natural resource (the sun) rather than digging into the earth to find resources not readily available-we do have daily access to the sun! I am not against "big business" making a profit, but as a consumer there are few choices for consumers other than FPL for electrical power users in South Florida.

I encourage the PSC to deny the request of the rate increase from FPL. I also encourage the PSC to require FPL to invest their already made profits into solar power for home owners.

Sincerely, Diane Horodowich

Diane N. Horodowich 1770 NW 107 Avenue Pembroke Pines, FL 33026 305-333-3423 horodowichd@bellsouth.net

From:	FrankCurcillo1@aol.com
Sent:	Friday, August 12, 2016 6:43 PM
То:	Consumer Contact
Subject:	Rate Increase

Dear PSC,

Re: FPL Rate Increase request

I am against the rate increase. Improvement costs should be on shareholders/investors of FPL for capital improvements etc.

This increase burdens seniors the most. Please consider seniors who are on Social Security and fixed income that have not had increases to pay higher costs of living.

Thank You

Respectfully,

Frank Curcillo (age 83) 5533 Avellino Pl Sarasota, Fl 34238-4707

From:	
Sent:	
To:	
Subject:	

rachwal@juno.com Friday, August 12, 2016 11:13 PM Consumer Contact FPL rate increase

This is to let you know that I am totally against the 1.3 Billion dollar increase on our electricity. Please, keep it the way it is. Esther Rachwal Sarasota, FL

www.lifeadvicedaily.com

Diabetes Breakthrough That Will Leave Companies Bankrupt http://thirdpartyoffers.juno.com/TGL3132/57ae90616b9ce10616e5fst03vuc

From:	consumerComplaint@psc.state.fl.us
Sent:	Friday, August 19, 2016 5:52 PM
То:	Consumer Contact
Subject:	E-Form Other Complaint TRACKING NUMBER: 121113

CUSTOMER INFORMATION Name: Sandra Safran Telephone: (561) 731-1617 Email: <u>sandrasafran@mac.com</u> Address: 3107 Black Oak Ct Boynton Beach FL 33436

BUSINESS INFORMATION Business Account Name: Sandra Safran Account Number: Address: 3107 Black Oak Ct Boynton Beach FL 33436

COMPLAINT INFORMATION Complaint: Other Complaint against Florida Power & Light Company Details:

Once again I am writing the the Commission regarding another proposed rate hike from Florida Power and Light. This proposed rate hike is opposed not only by residential customers but corporations, retail industries and AARP. I continue to wonder why FPL refuses to reinvest it's profits in capital improvement and opts instead to foist it's costs on it's customers.

Sandra Safran Boynton Beach/Palm Beach

From: Sent: To: Subject: Benjamin Legaspi Monday, August 22, 2016 8:50 AM Consumer Contact FW: PSC Contact Form

-----Original Message-----From: <u>contact@psc.state.fl.us</u> [<u>mailto:contact@psc.state.fl.us</u>] Sent: Sunday, August 21, 2016 4:16 PM To: Webmaster Subject: PSC Contact Form

Contact from a Web user

Contact Information: Name: Arturo Campa Company: Primary Phone: Secondary Phone: Email:

Response requested? No CC Sent? No

Comments: My family and I are "completely" opposed to any hike in rates for FPL