

**Sandra Soto**

---

**From:** Sandra Soto on behalf of Records Clerk  
**Sent:** Tuesday, September 06, 2016 8:55 AM  
**To:** 'John McCord'  
**Cc:** Consumer Contact  
**Subject:** RE: Vero Beach- Indian River Shores

Good morning,

We will be placing your comments below in consumer correspondence in Docket No. 160049-EU and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6010

-----Original Message-----

From: John McCord [<mailto:jmccord@me.com>]  
Sent: Monday, September 05, 2016 11:31 AM  
To: Office of Commissioner Brown; [commissioner.brice@psc.state.fl.us](mailto:commissioner.brice@psc.state.fl.us); Office Of Commissioner Edgar; Office Of Commissioner Graham; Office of Commissioner Patronis; Records Clerk; [negron.joe@fla.senate.gov](mailto:negron.joe@fla.senate.gov)  
Subject: Vero Beach- Indian River Shores

To all, please help us. The hearing on September 13 will determine whether the PSC will protect an unregulated monopoly Vero Utility or set up a hearing to let the citizens of IRS make their case to exit Vero Utilities. What is being lost in this case is the quality of VB's utility service. It is standard procedure for service to go down. Last winter for example the utility ceased service to the water district and all of Vero Beach, 30,000 residents were on bottled water for 1 week. Vero cannot afford to provide comparable service to a regulated IOU. Because of its financial condition Vero uses the utility as a taxing vehicle and IRS residents do not even get to vote in Vero elections. Is it the PSC 's charge to protect the Public or unregulated monopoly utilities? Please help us. Please.

Sent from my iPad