

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: *Sept. 8, 2016*
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Division of Safety, Reliability & Consumer Assistance
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket *160021*.

RECEIVED-PPSC
2016 SEP - 8 PH 3: 35
COMMISSION
CLERK

When I sign my name &
address, I receive an immediate
marketing/intimidation letter
from FPL, so I am saving them
the cost of writing to me!

Please give 1 copy to Each
Public Service Commissioner.

Thank you



Florida Public Service Commission
Tallahassee, Florida

FPL said our electric bill will increase by \$13 per month, from \$57 to \$70 per month, for a \$1,560 increase over a 10 year period.

($\$13/\text{month} \times 12 \text{ months} \times 10 \text{ years} = \$1,560$).
This is a 22.8% increase ($\frac{13}{57} = 22.8\%$).

The houses in my neighborhood have average monthly bills of \$440. The monthly increase we will pay is \$100.32

($\$440 \times 1.228 = \$540.32 - \$440 = \100.32),
and the 10 year increase is \$12,038.

($\$100.32/\text{month} \times 12 \text{ months} \times 10 \text{ years} = \$12,038$).

A \$12,038 increase for 2 million Florida homes would bring in an additional \$24 billion dollars over a 10 year period.

($\$12,038 \text{ increase} \times 2 \text{ M homes} = \$24,076,000,000$).

A 1.8% increase would be greater than the rate of inflation by a lot, and this 1.8% increase would be fair to everyone.

Many home owners in Florida are retired and living on a fixed income budget.

Interest rates for 8 years have been zero, and our incomes for 8 years have gone down each year. Please help protect Florida families. We depend on you.



Thank you!



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Tallahassee, Florida

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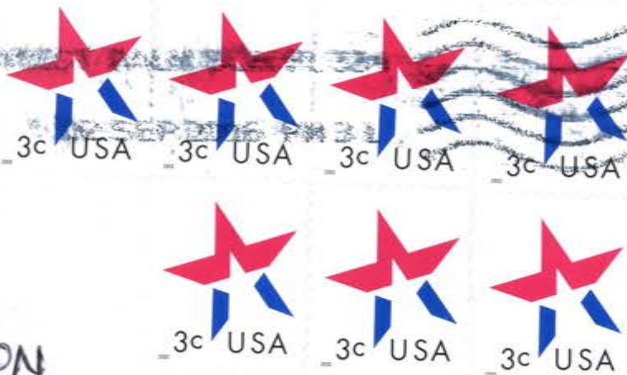
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