

**Sandra Soto**

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**From:** Ellen Plendl  
**Sent:** Monday, September 12, 2016 2:41 PM  
**To:** Consumer Correspondence  
**Subject:** Docket 160049-EI  
**Attachments:** FW Indian River Shores Complaint; FW Indian River Shores Electricity; Consumer Inquiry ; Consumer Inquiry

See attached correspondence and replies to add to the correspondence side of Docket 160049-EI.

**Sandra Soto**

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**From:** Betty Leland  
**Sent:** Friday, September 09, 2016 1:44 PM  
**To:** Commissioner Correspondence  
**Subject:** FW: Indian River Shores Complaint

Please place the following in Docket Correspondence, Consumers and their Representatives, in Docket No. 160049-EU.

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**From:** Evans, Steve [<mailto:sevans@firstam.com>]  
**Sent:** Wednesday, August 31, 2016 11:41 AM  
**To:** Office Of Commissioner Graham; [negron.joe@fla.senate.gov](mailto:negron.joe@fla.senate.gov)  
**Subject:** FW: Indian River Shores Complaint

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**From:** Evans, Steve  
**Sent:** Wednesday, August 31, 2016 10:36 AM  
**To:** 'Commissioner.Brown@psc.state.fl.us'; 'Commissioner.Brise@psc.state.fl.us'; 'Commissioner.Edgar@psc.state.fl.us'; 'Commissioner.Grahan@psc.state.fl.us'; 'Commissioner.Patronis@psc.state.fl.us'  
**Cc:** 'clerk@psc.state.fl.us'; 'negron.joe@fla.senate.gov'; 'richard.corcoran@myfloridahouse.gov'; 'rick.scott@eog.myflorida.com'; 'townclerk@irshores.com'  
**Subject:** Indian River Shores Complaint

Commissioners:

We are writing to ask for your consideration and approval of Indian River Shores complaint to redraw the service boundaries so that the entire Town of Indian River Shores may be served by FPL.

We have had a home in Indian River Shores since 2002. Up until June of 2015 our home at 310 S Monterey Dr. was served by FPL. We were completely satisfied with the service provided and the rates charged by FPL. In June of 2015 we purchased our current home at 110 Twin Island Reach and are now served by Vero Beach Utilities. As you are aware Vero Beach Utilities' rates are significantly higher than those of FPL. Further we now experience periodic outages due, I am told, to Vero's antiquated infrastructure with service repair times often unknown.

We will most certainly appreciate your favorable consideration so that we once again can be served by FPL.

Sincerely,

Steve and Mary Evans

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This message may contain confidential or proprietary information intended only for the use of the addressee(s) named above or may contain information that is legally privileged. If you are not the intended addressee, or the person responsible for delivering it to the intended addressee, you are hereby notified that reading, disseminating, distributing or copying this message is strictly prohibited. If you have received this message by mistake, please immediately notify us by replying to the message and delete the original message and any copies immediately thereafter.

If you received this email as a commercial message and would like to opt out of future commercial

messages, please let us know and we will remove you from our distribution list.

Thank you.~

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FAFLD

## Sandra Soto

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**From:** Randy Roland  
**Sent:** Monday, September 12, 2016 2:23 PM  
**To:** 'sevans@firstam.com'  
**Subject:** Consumer Inquiry

Mr. Steve Evans  
[sevans@firstam.com](mailto:sevans@firstam.com)

Dear Mr. Evans:

This is in response to your E-mail to Commissioner Art Graham, Florida Public Service Commission (FPSC), regarding Indian River Shores. Given the nature of your concerns, Commissioner Graham requested the specialized staff of the FPSC's Office of Consumer Assistance and Outreach respond directly to you.

You expressed a concern about the Town of Indian River Shores' petition for modification of territorial order based on changed legal circumstances emanating from Article VIII, Section 2(c) of the Florida Constitution. We will add your comments to the correspondence side of Docket No. 160049-EI.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland  
Regulatory Program Administrator  
Florida Public Service Commission

## Sandra Soto

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**From:** Betty Leland  
**Sent:** Friday, September 09, 2016 1:45 PM  
**To:** Commissioner Correspondence  
**Subject:** FW: Indian River Shores Electricity

Please place the following in Docket Correspondence, Consumers and their Representatives, in Docket No. 160049-EU.

-----Original Message-----

From: Ashby Longwell [<mailto:ahlongwell@icloud.com>]  
Sent: Wednesday, September 07, 2016 2:48 PM  
To: Office of Commissioner Brown; Office Of Commissioner Graham  
Cc: Records Clerk  
Subject: Indian River Shores Electricity

Dear Chairman and Commissioner,

We are writing as a long-time resident of Indian River Shores to express our strong interest in terminating our electric utility service with Vero Beach in order to engage Florida Power & Light as our new provider.

Vero Beach is operating an unregulated monopoly in our town, making us captive customers who endure electricity prices 30% higher than FPL's. Unregulated monopolies are not in the public interest. We have no say in how the Vero utility operates or sets rates, resulting in taxation without representation.

We would strongly and urgently request that the PSC cancel Vero's territorial agreement which has been in place over 28 years, and allow Indian River Shores to replace Vero with FPL as electricity provider. Thank you for your attention.

Dennis C. and Ashby H. Longwell  
600 Indian Harbor Rd.  
Indian River Shores, FL 32963

## Sandra Soto

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**From:** Randy Roland  
**Sent:** Monday, September 12, 2016 2:22 PM  
**To:** 'ahlongwell@icloud.com'  
**Subject:** Consumer Inquiry

Mr. & Mrs. Longwell  
[ahlongwell@icloud.com](mailto:ahlongwell@icloud.com)

Dear Mr. & Mrs. Longwell:

This is in response to your E-mail to Commissioner Art Graham, Florida Public Service Commission (FPSC), regarding Indian River Shores. Given the nature of your concerns, Commissioner Graham requested the specialized staff of the FPSC's Office of Consumer Assistance and Outreach respond directly to you.

You expressed a concern about the Town of Indian River Shores' petition for modification of territorial order based on changed legal circumstances emanating from Article VIII, Section 2(c) of the Florida Constitution. We will add your comments to the correspondence side of Docket No. 160049-EI.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland  
Regulatory Program Administrator  
Florida Public Service Commission