

**Collin Roehner**

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**From:** Ellen Plendl  
**Sent:** Tuesday, September 13, 2016 1:47 PM  
**To:** Consumer Correspondence  
**Subject:** Docket 160021-EI  
**Attachments:** FW FPL bills are too high; Consumer Inquiry - Florida Power & Light Company

See attached correspondence and reply to add to the correspondence side of Docket 160021-EI.

## Collin Roehner

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**From:** Randy Roland  
**Sent:** Tuesday, September 13, 2016 1:33 PM  
**To:** 'ptdthomas@yahoo.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Terrence Thomas  
[ptdthomas@yahoo.com](mailto:ptdthomas@yahoo.com)

Dear Mr. Thomas:

This is in response to your E-mail to Chairman Julie Brown, Florida Public Service Commission (FPSC), regarding Florida Power & Light Company (FPL). Given the nature of your concerns, Chairman Brown requested the specialized staff of the FPSC's Office of Consumer Assistance and Outreach respond directly to you.

You expressed a concern about FPL's petition for an increase in its base rate. We will add your comments to the correspondence side of Docket No. 160021-EI regarding the petition.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland  
Regulatory Program Administrator  
Florida Public Service Commission

## Collin Roehner

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**From:** Randy Roland  
**Sent:** Tuesday, September 13, 2016 1:03 PM  
**To:** Ellen Plendl  
**Subject:** FW: FPL bills are too high

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**From:** Ruth McHargue  
**Sent:** Tuesday, September 13, 2016 12:03 PM  
**To:** Randy Roland  
**Subject:** FW: FPL bills are too high

fyi

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**From:** Consumer Contact  
**Sent:** Tuesday, September 13, 2016 8:54 AM  
**To:** Ruth McHargue  
**Subject:** FW: FPL bills are too high

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**From:** Office of Commissioner Brown  
**Sent:** Tuesday, September 13, 2016 8:01 AM  
**To:** Commissioner Correspondence  
**Subject:** FW: FPL bills are too high

Please place the following in Docket Correspondence, Consumers and their Representatives, in Docket No. 160021-EI.

Thank you.

Joann

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**From:** Terrence Thomas [<mailto:ptdthomas@yahoo.com>]  
**Sent:** Monday, September 12, 2016 6:16 PM  
**To:** Office of Commissioner Brown  
**Subject:** FPL bills are too high

To Mrs. Brown,

Florida Power & Light on Friday asked the Public Service Commission to allow it to raise rates on 4.8 million Florida customers by 23.7 percent by 2019, a \$1.3 billion increase that is also designed to reward its shareholders with substantially higher profits.

Our bill are to high now and they are asking to raise it, if Floridians are struggling so bad why would we raise our bills.

Please do not approve this.

