

State of Florida



## Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

### -M-E-M-O-R-A-N-D-U-M-

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**DATE:** October 18, 2016  
**TO:** Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk  
**FROM:** Kelley F. Corbari, Senior Attorney, Office of the General Counsel *KFC*  
**RE:** **Docket No. 140219-WU** – Application for staff-assisted rate case in Polk County by Alturas Utilities, LLC.

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Attached please find a copy of correspondence received from Alturas Utilities, LLC containing the Utility's monthly status report for October 2016, as required by Order No. PSC-16-0128-PAA-WU. Please file the attached document in the documents tab of the above-referenced docket file and reference Document No. 01635-16.

Thank you for your assistance in this matter. Should you have any questions, please do not hesitate to contact me.

KFC

RECEIVED-FPSC  
2016 OCT 18 AM 11:51  
COMMISSION  
CLERK

140219-WU

**Kelley Corbari**

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**From:** L SZABO <l.szabo@rogers.com>  
**Sent:** Friday, October 14, 2016 3:37 PM  
**To:** Kelley Corbari; L. SZABO  
**Subject:** october monthly reports  
**Attachments:** Alturas October monthly report answers.docx; Sunrise October monthly report answered.docx

Hello Ms. Corbari

Please find as attachments our October reports.

Yours truly,

Leslie Szabo

October 14, 2016

Hello Ms. Corbari,

Please find as attachment our September 2016 report to be in compliance with  
ORDER NO. PSC-16-0128-PAA-WU

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**In addition, we find that Alturas shall be required to file six monthly status reports in this docket, beginning April 15, 2016, to provide the status of its progress in meeting the requirements of the PCHC Consent Order.**

It will be done once we will accumulate the funding to pay for it.

We will file the report as requested.

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**Alturas shall be required to file six monthly status reports in this docket, beginning April 15, 2016, to provide the status of its progress in meeting the requirements of the PCHC Consent Order.**

We have written many letters written besides the above **page 3** explanations, and will file the progress report as requested.

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**In addition, Alturas is required to file six monthly status reports, beginning April 15, 2016, to provide the status of its progress to repair, or replace, its master flow meter.**

The flow meter only shows the incorrect readings but in reality there are no leaks at the system and we have must full fill our obligations and concentrate on the daily task of operation.

It has not been done not having the access revenue to look after.

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**Finally, Alturas shall be required to file six monthly status reports in this docket, beginning April 15, 2016, to provide the status of the correction of the landownership issue.**

It has been corrected.

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**Alturas is also required to file six monthly status reports, beginning April 15, 2016, to provide the status of its contractual service providers, including the name and position of each contractual service provider currently providing services for the Utility.**

There were no changes since our April 2016 report regarding of accounting, administrative or the monthly billing or any other contractual service provider for the Utility.

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**In addition, Alturas is required to provide monthly reports, beginning April 15, 2016, until it has satisfactorily refunded the appropriate amount of rate case expenses it over-collected.**

There are no outstanding rate case expenses over collected.

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**The Utility is required to provide monthly reports, beginning April 15, 2016, until it has satisfactorily refunded the appropriate amount of customer deposits and applied the appropriate interest on customer deposits.**

The interest payment for the customer deposit accounts were completed as of August 2015 .

The refunds are completed.

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**Alturas Utilities, L.L.C. is required to file six monthly status reports, beginning April 15, 2016, to provide the status of its progress to repair or replace its master flow meter.**

It has not been done not having the access revenue to look after.

The flow meter only shows the incorrect readings but in reality there are no leaks at the system and we have must full fill our obligations and concentrate on the daily task of operation.

There were no rate increase given for repairs and improvements and the PSC should realize this, and bear and share the consequences of their reasoning of stripping Alturas for any possibilities to look after them at the time being.

A progress report will be filed as requested.

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**In addition, Alturas Utilities, L.L.C. is required to file six monthly status reports, beginning April 15, 2016, to provide the status of its contractual service providers, including the name and position of each contractual service provider currently providing services for the Utility.**

There were no changes since our April 2016 report regarding of accounting, administrative or the monthly billing issues.

No other changes were made regarding to any other contractual service provider.

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**In addition, Alturas Utilities, L.L.C. is required to provide monthly reports beginning April 15, 2016, until it has satisfactorily refunded the appropriate amount of customer deposits and applied the appropriate interest on customer deposits.**

The interest payment for the customer deposit accounts were completed as of August 2015 .

The refunds are completed.

**The refund shall be made in accordance with Rule 25-30.360, F.A.C. Alturas Utilities, L.L.C. is required to file monthly reports on the status of the refund by the 20<sup>th</sup> of the following month, pursuant to Rule 25- 30.311(7) F.A.C. In addition, Alturas Utilities, L.L.C. is required to provide monthly reports, beginning April 20, 2016, until it has satisfactorily refunded the appropriate amount of rate-case expenses it over-collected**

We have applied in our June billing then new rate allowed as it become effective,