

Collin Roehner

From: Ruth McHargue
Sent: Wednesday, November 09, 2016 12:35 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 160101
Attachments: E-Form Other Complaint TRACKING NUMBER 121732; E-Form Other Complaint TRACKING NUMBER 121733

Customer correspondence

From: Diane Hood
Sent: Wednesday, November 09, 2016 8:02 AM
To: Ruth McHargue
Subject: To CLK Docket 160101

Copy on file, see 1227428C. DHood

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, November 08, 2016 6:05 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 121732

CUSTOMER INFORMATION

Name: Elizabeth Bohling
Telephone:
Email: e_bohling@yahoo.com
Address: 435 Tulane Dr Altamonte Springs FL 32714

BUSINESS INFORMATION

Business Account Name: Elizabeth Bohling Account Number:
Address: 435 Tulane Dr Altamonte Springs FL 32714

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
RE: Docket No. 160101-WS, Utilities, Inc. of Florida

I just received a notice regarding increase in rates for our water service. The proposed increases are ridiculous and should NOT be approved. The proposed is almost 3x the current rate. I absolutely do not agree with this and cannot fathom why the utility company thinks this is acceptable.

I am requesting that the Florida Public Service Commission deny the increase and leave the rates as they are.

Thank you,
Elizabeth Bohling

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, November 08, 2016 6:18 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 121733

CUSTOMER INFORMATION

Name: James Holland
Telephone: (407) 409-8896
Email: danceafterdark@gmail.com
Address: 435 Tulane Dr Altamonte Springs FL 32714

BUSINESS INFORMATION

Business Account Name: Elizabeth Bohling Account Number:
Address: 435 Tulane Dr Altamonte Springs FL 32714

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

Utilities, Inc. has proposed a 38% increase in the connection charge and an 18% rate hike in first tier usage. I find it very hard to believe that this is necessary, and I know many people for whom that large of an increase would be very difficult to afford. Senior citizens on a fixed income can't be expected to tolerate ongoing rate hikes. I think these outlandish figures are used only to drive up what will ultimately be the "middle ground" increase that gets approved.